



Yavapai Library Network

Monthly Report July 2013



Interior of the Miller Valley School Library

Library Network Manager's Lowdown

I have really great news to announce! Megan Hammond from the Yavapai County Free Library District offices is now working part time for the YLN. Barbara Kile has agreed to allow Megan to dedicate two days of every week to developing curriculum, conducting training sessions, tracking participant's progress, and developing tools for training the staff of the YLN membership. Currently Megan is creating training sessions for patron management and circulation. The first of her training sessions will take place August 7th. It will be geared towards the K-12 school library staff. We are glad to have you as part of the team Megan!

July always seems to be the month where we are all getting ready for the new school year. This will be the second year of automated upload of students from each district's student information system. Chanel has been working very hard to make sure the K-12s all get their student information in time for the new school year. She has also been working on adding the academic libraries to the automated upload process. Keep in mind that we can only process your new students if we receive the data file from your district office. So, if you do not have your new library cards yet chances are we have not received a data file.

The beta for MobileCirc was supposed to have started in July and it didn't. SirsiDynix is telling us now that the beta version of the software should be ready the first week of August. The new MobileCirc software should make inventory considerably easier than the old PDAs that were used previously.

The conversion of the Mayer Unified School District libraries is under way. Mayer Elementary School library is currently being processed. Mayer High School library will be processed once the MES conversion is complete. The entire conversion process has to be completed by the middle of September.

A special thanks to the bylaws subcommittee and the ad hoc committee that was looking into the YLN policies document. The bylaws are ready for approval and will be discussed at the next Network Steering Committee meeting. The policies still need a little tweaking by the Circulation Committee. Once the few remaining issues have been resolved they will be ready for approval as well.

The Network Steering Committee did approve the use of a Database Access Number (DAN). The DAN will be used to allow academic library users access to public library online resources while at the same time making certain they do not have two physical library cards. The DAN will be placed on the student ID of an academic library user. When the DAN is placed on the card the staff member will create a new user record with a special user profile of DATABASE and will select the local public library for the home library on that record. The special user profile will be unable to circulate items. So, when the library user goes to the public library to check out items they have to use the number on their student ID and not their DAN. This new concept will only allow the patron one patron record that will be used to circulate items and yet give them another one that will be used to access the local public library's online databases.

Respectfully Submitted,



Corey Christians

Library Network Manager



Priority One: Resolve Current Helpdesk Requests

A help desk request, or work order, is the submission of a problem that one encounters during the normal operation of a YLN service. Requests are generally submitted via e-mail to help@yln.info. If a request is submitted via telephone than a YLN staff person will create the request for the submitter. Help desk requests will always be our highest priority because in some cases a member library employee cannot complete a work function until the issue is resolved.

Total requests submitted: 58

Total requests closed: 39

Total unresolved requests opened this month: 10

Total requests still open: 36

Priority Two: Implement Enterprise OPAC

Enterprise has been selected by the Network Steering Committee to replace eLibrary. The implementation of the new OPAC will take some time. We are shooting for a go live date of 10/25/2013.

Goal: Order, receive, install, configure, test and go live with the Enterprise OPAC with eResource Central.

Project Lead: Chanel Wheeler

Progress:

- Approve and send the Enterprise quote (6/28/13)
- Order the Enterprise server
- SirsiDynix stages the server
- Hold meetings explaining the config options
- Decide on the overall OPAC configuration
- Configure the system
- Tweak the configuration options
- Advertise the new OPAC
- Go live with the new OPAC (10/25/2013)

Priority Three: Add Additional Libraries

SirsiDynix has significantly reduced the cost of adding a library. The reduction in cost allows the YLN to add additional libraries. An LSTA grant will be pursued to add those libraries which desire YLN membership.

Goal: Pursue an LSTA grant to cover startup costs for libraries joining the YLN.

Project Lead: Corey Christians

Progress:

- Attend the LSTA workshop. (1/16/13)
- Reach out to new potential members.
- Get a letter from potential members.
- Fill out the appropriate LSTA grant information.
- Receive grant for adding the new members.
- Add new libraries.
- Get Network Steering Committee approval.
- Configure new libraries.
- Receive grant funds
- Convert MUSD collections (9/15/13 completion).

Priority Four: Replace Blue Sockets for YCFLD libraries

Replace all existing networking controllers with a new network controller running over a virtual network. This will reduce network and support costs for the YCFLD libraries.

Goal: Simplify the network of the YCFLD libraries.

Project Lead: Jim Lowman

Progress:

- Determine if the new solution will work in our networking environment.
- Purchase the new device
- Set up a test network
- Install Access Points at YCFLD libraries
- Remove each existing networking device

Note concerning prioritization: The priority of projects may shift as individual portions are completed.



Priority Five: YLN Strategic Plan

While the YLN has been very good about technology planning, the overall vision and strategy of the YLN has been more elusive. The Executive Committee has been working on developing a vision, mission, and strategic plan.

Goal: Develop a strategic plan that will bring the YLN to the year 2020.

Project Lead: Corey Christians

Progress:

- Develop a survey to send out to the membership.
- Use the results to make a list of discussion areas
- Start brainstorming about strategy/mission/vision
- Develop a final strategic plan
- Get approval of the plan

Priority Six: SIS Integration

School and academic institutions have a student information system (SIS) that contains all the information about their students. Importing this information into Symphony will save time for library staff.

Goal: Automate the export/import of student data from academic and school institutions.

Project Lead: Chanel Wheeler

Progress:

- Determine the data needs of the K-12 libraries
- Develop a plan to import student data
- Train K-12 library staff on the new plan
- Determine the needs of academic libraries
- Observe use of student IDs/library cards at academic library circulation desks
- Resolve card disparity between library types
- Design a viable SIS import automation solution
- Get academic libraries' feedback on the solution
- Work with academic IT departments for data format
- Create data mapping script
- Test data import
- Automate the process

Priority Seven: New Helpdesk Ticketing System

New helpdesk software is being installed. The new software will help us manage tickets better and give us better metrics concerning how tickets are resolved.

- Determine which helpdesk package will be used
- Install and Configure the new software
- Create documentation on how to use the software
- Conduct training sessions
- Transfer over existing tickets to the new system
- Start using the new system

Priority Eight: Separate Policies and Procedures

Currently policies and procedures are integrated in the circulation and cataloging manuals. The combination has led to some confusion regarding the purpose of the manuals.

Goal: Create two distinct documents that detail policies and procedures.

Project Lead: Corey Christians

Progress:

- Create a joint subcommittee with representatives from circulation, cataloging, and public services.
- Have the committee determine what are policies and what are procedures
- Draft a policy document
- Create a final version of the policy document
- Get approval for the document from each user group and the network steering committee
- Have the circulation and cataloging committees edit their existing manuals so the policies are removed



Priority Nine: Value of Services for YLN

The YLN annual report was the first step in making the decision makers for our governing authorities aware of all the YLN does for them. The second step is showing them what an incredible value the YLN is. The YLN in conjunction with the YCFLD will create a comprehensive Return on Investment (ROI) study to show how valuable the YLN is to our members. It will be submitted with the next annual report. Work will start on it now.

Goal: Determine the value of some or all library services for Yavapai County

Project Lead: Corey Christians

- Determine which factors are most beneficial
- Research the actual cost of these factors
- Research the individual cost of each service
- Compare the results
- Draft an analysis

Priority Ten: MobileCirc Implementation

MobileCirc is the replacement for PocketCirc. It will use the Internet, bluetooth technology, and standard mobile devices for inventory and circulation. We are part of a group of libraries that will be beta testing the software.

Goal: Implement MobileCirc as a replacement for PocketCirc.

Project Lead: Corey Christians

Progress:

- Purchase MobileCirc
- Purchase hardware for MobileCirc
- Download and configure the MobileCirc software
- Test the software with Bluetooth laser and RFID scanners
- Test in a real environment
- Start taking reservations for the new equipment

Completed Projects CY13

- Created the YLN data retention, privacy, and ethics policy
- Took an initial look at ILS vendors
- Created the YLN Technology Plan
- Upgraded Telemessage software to the latest version
- Billing sent out
- Expansion of Telemessage access
- OPAC Evaluation
- SMS Implementation

Discontinued Projects CY13

- VuFind (Replaced with Enterprise)
- eLibrary (Replaced with Enterprise)



Statistics



Holds - July 2013					
Pickup Library	All	CANCELLED	EXPIRED	FILLED	EXP_ONSHELF
All	31074	3279	16	25825	1954
ASH	188	14		160	14
BAG	136	8		112	16
BCC	411	14		379	18
BMHS	0	0			
CLA	168	22	1	139	6
CON	357	27		322	8
COR	431	24		387	20
CRK	19	1		16	2
CTW	3169	344		2623	202
CVHS	2	2			
CVPL	1828	169		1561	98
CVUSD	1	1			
DHL	406	18		386	2
ERU	160	24		118	18
JER	107	4		97	6
MAY	484	51		417	16
ORME	21	1		20	
PCL	112	9		97	6
PCM	5	1		4	
PCT	1			1	
PHS	5	2		3	
PPL	10162	1132	3	8322	705
PPLA	412	40	1	369	2
PVPL	5796	695	5	4648	448
SED	2832	300	2	2353	177
SEL	330	6		290	34
THS	1	1			
VBC	300	33		255	12
VER	846	100		692	54
VOC	1517	159	2	1329	27
WIL	64	2		53	9
YAR	262	24	1	212	25
YCP	437	39	1	370	27
YCV	70	7		62	1
YFL	34	5		28	1



Statistics



Items Transited by Library for July 2013															
Station Library →															
Item Library ↓	All	AJS	ASH	BAG	BCC	BMHS	CLA	CON	COR	CRK	CTW	CVHS	CVPL	DHL	ERU
All	20529	0	165	110	375	1	115	304	368	13	2075	0	1453	374	129
AJS	0														
ASH	187				5		2	7	3		18		6	3	
BAG	240		5		3		1	3	3	1	35		21	2	3
BCC	284		2	1			3	6	4		28		30	7	2
BMHS	0														
CLA	341		5	4	2			5	4		23		32	5	4
CON	136			3	12				7		16		8	4	1
COR	227		2	2	3		3	3			19		21	4	2
CRK	267		1		2		1	2	2		13		13	1	1
CTW	2013		18	17	31		11	27	38	1			148	50	18
CVHS	36			1					2		1		1	2	1
CVPL	663		6	3	8		3	8	17		62			12	2
CVUSD	0														
DHL	194		2		8		1	1	3		14		17		3
ERU	164		1	1	6						19		5	2	
GMMS	0														
JER	157		3	1	5			2	5		24		11	2	
LES	0														
MAY	265		1	1	1		3	3	10		32		13	5	2
ORME	0														
PCL	269		3		4		1	2	2		33		14	3	1
PCT	3														
PHS	19										2		2	1	
PPL	5039		39	25	129		38	114	101	6	679		490	117	41
PPLX	16														
PVPL	2836		34	17	69		11	35	62		330		243	63	15
SED	3591		25	8	33		18	47	39	3	356		146	29	12
SEL	301		1	4	4		1	5	9		25		17	6	2
THS	0														
UNDEFINED	2												0		
VBC	179			1	3		4	3	2		20		6	5	3
VER	508		3	8	9		3	2	16	1	62		40	13	5
VOC	0														
WIL	137		3		2			1	1		18		9	2	
YAR	278		1	3	9			6	4		33		18	9	2
YAV	2												1		
YCP	1108		3	7	14	1	5	11	15		113		63	15	5
YCV	1067		7	3	13		6	11	19	1	100		78	12	4
YFL	0														



Statistics



Items Transited by Library for July 2013														
Station Library →														
Item Library ↓	ALL	GMMS	JER	MAY	ORME	PCL	PCM	PHS	PPL	PPLA	PVPL	SED	SEL	
ALL	20529	0	114	449	22	83	10	6	4642	324	3586	1674	344	
AJS	0													
ASH	187		4	6		1			49	2	36	14		
BAG	240			9	1	1			59		56	19	1	
BCC	284		3	7					74	1	52	23	6	
BMHS	0													
CLA	341		1	8					88	6	69	29	4	
CON	136			3					36		29	4	1	
COR	227		2	9					67	4	43	9		
CRK	267			2					39	1	27	3	142	
CTW	2013		13	47	1	7			663	29	426	187	18	
CVHS	36								17	1	3	1		
CVPL	663		2	26	2	2			204	10	107	74	6	
CVUSD	0													
DHL	194		2	4					47	3	49	17	4	
ERU	164			1		1			42	5	31	14	2	
GMMS	0													
JER	157			2					35	4	32	9	2	
LES	0													
MAY	265		3		1	3			55	1	69	19	2	
ORME	0													
PCL	269		3	1			7		88	2	28	35		
PCT	3								2					
PHS	19			1					5		3	2		
PPL	5039		27	142	8	24	1	2		120	1396	576	80	
PPLX	16								9		3	4		
PVPL	2836		15	66	5	9			1083	56		310	35	
SED	3591		19	53	4	14			881	31	479		18	
SEL	301			6					85	5	67	22		
THS	0													
UNDEFINED	2										0	0		
VBC	179		1	8					57	4	30	10	1	
VER	508		2	13		2		3	147	5	107	29	6	
VOC	0													
WIL	137		2	4					37	4	27	7	3	
YAR	278		2	6					62	2	69	21	4	
YAV	2								1					
YCP	1108		5	13		12		1	379	15	167	124	3	
YCV	1067		8	12		7	2		331	13	181	112	6	
YFL	0													



Statistics



Items Transited by Library for July 2013												
Station Library →												
Item Library ↓	All	THS	VBC	VER	VOC	WIL	YAR	YAV	YCP	YCV	YFL	YLN
All	20529	0	272	648	2209	58	215	0	314	56	21	0
AJS	0											
ASH	187		1	8	17		3		1		1	0
BAG	240		2	5	6				4			0
BCC	284		3	12	15	2	1		2			
BMHS	0											
CLA	341		7	9	21		5		10			0
CON	136		2	6		1	2		1			
COR	227		2	7	19		5		1			0
CRK	267		1	1	9	1	3				2	0
CTW	2013		29	65	128	2	12		23	4		0
CVHS	36		1	1	3				1			
CVPL	663		10	24	54	3	3		15			0
CVUSD	0											0
DHL	194		1	4	7		2		4	1		0
ERU	164		7	6	12		5		2	1	1	0
GMMS	0											
JER	157		2	4	10		2		2			0
LES	0											0
MAY	265		6	14	14		3		3	1		0
ORME	0											0
PCL	269		2	7	22		2		7	2		
PCT	3				1							
PHS	19		1		1				1			
PPL	5039		75	212	342	32	83		116	19	5	0
PPLX	16											
PVPL	2836		45	88	148	6	33		48	7	3	0
SED	3591		41	67	1192	5	17		36	15	3	0
SEL	301		3	15	11	2	4		6		1	
THS	0	0										
UNDEFINED	2								2			
VBC	179			5	12		2			1	1	
VER	508		4		24		2		2			0
VOC	0											
WIL	137		4	5	5		1		2			0
YAR	278		4	11	9				3			0
YAV	2							0				0
YCP	1108		6	32	75	2	14			5	3	
YCV	1067		13	40	52	2	11		22		1	0
YFL	0											0



Statistics



Discards July 2013	
Library	Items
All	3620
ASH	2
BAG	7
BCC	1
CLA	69
CON	9
COR	23
CRK	27
CTW	95
CVPL	77
DHL	1
ERU	6
JER	11
MAY	6
PCL	299
PHS	8
PPL	1915
PVPL	329
SED	402
THS	1
VBC	50
VER	88
WIL	179
YAR	6
YAV	5
YCV	2
YFL	2

Items Added - July 2013	
Library	Copies
All	12082
AJS	20
ASH	21
BAG	34
BCC	76
BMHS	150
CLA	77
CON	14
COR	52
CRK	50
CTW	526
CVPL	324
DHL	18
ERU	45
GMMS	1
JER	48
LES	79
MAY	65
MES	2962
ORME	32
PCL	83
PHS	1
PPL	1891
PVPL	372
SED	809
SEL	18
SHM	16
THS	4
VBC	72
VER	226
WIL	36
YAR	89
YAV	116
YCP	155
YCV	40
YFL	25
YLN	3535



Statistics



New Users - July 2013		Patron Bills - July 2013							
User Li-brary	Patrons	Bill Library	Number of Bills	Total Amount Billed	Payment Amounts	Patrons with Bills	Delinquent Patrons with Bills	Blocked Patrons with Bills	Barred Pa-trons with Bills
All	2228	All	9848	44727.99	44111.43	2600	704	197	20
AJS	5	ASH	7	26.05	26.05	4	1	1	0
ASH	19	BAG	111	967.15	967.15	18	4	4	0
BAG	17	BCC	11	110.5	110.5	5	1	2	0
BCC	17	BMHS	387	10971.02	10959.62	124	0	16	0
BMHS	499	CLA	10	31.65	23.6	6	2	0	0
CLA	7	CON	47	301.43	301.43	16	5	0	0
CON	10	COR	65	563.49	563.49	7	2	3	0
COR	17	CTW	1570	2933.78	2863.38	465	133	19	2
CRK	1	CVHS	96	5899.22	5899.22	31	0	29	0
CTW	192	CVPL	427	888.78	871.18	132	29	9	1
CVHS	243	CVUSD	2	10	10	1	0	0	0
CVPL	78	DHL	6	1.05	1.05	3	0	0	0
DHL	7	ERU	20	167.7	167.7	9	0	0	0
ERU	19	JER	102	1017.18	1017.18	16	6	4	0
JER	5	MAY	16	110	110	5	0	2	0
MAY	11	ORME	9	88.7	88.7	2	0	0	0
PCL	66	PCL	104	741.8	699.8	33	2	2	0
PHS	21	PCT	15	18.75	18.75	1	0	0	0
PPL	449	PHS	30	696.39	696.39	13	0	1	0
PVPL	323	PMH	1	17.99	17.99	1	0	1	0
SED	117	PPL	1963	6373.3	6141.75	614	163	36	12
SEL	5	PPLA	2	2.25	2.25	2	0	0	0
VBC	13	PPLG	1	15	15	0	0	0	0
VER	48	PVPL	1520	4460.5	4365.54	353	103	39	4
VOC	11	SED	1862	2502.51	2411.12	564	216	13	2
WIL	6	SEL	18	220	220	7	1	1	0
YAR	4	THS	1	15.95	15.95	1	0	1	0
YCP	13	VBC	14	64.09	64.09	3	1	0	0
YCV	5	VER	805	2000.19	1988.73	117	28	9	0
		VOC	196	93.4	90.35	62	20	1	0
		WIL	14	87	87	7	1	0	0
		YAR	185	2105.46	2105.46	10	1	0	0
		YCP	170	757.93	742.38	56	16	5	0
		YCV	42	211.78	210.53	16	5	4	0
		YFL	8	106	106	3	0	0	0
		YLN	11	150	132.1	11	0	2	0



Statistics



Circulation - July 2013						
Library	Checkouts	Staff Renewals	Patron Renewals	Use Item	Library Use Transactions	Total Circulation
All	161268	10196	20170	4212	9944	195860
AJS	25		1		0	26
ASH	1046	27	27		36	1100
BAG	830	24	30		19	884
BCC	1863	140	64		54	2067
BMHS	4475	53			0	4528
CLA	802	103	87		113	992
CON	1073	95	65		19	1233
COR	2115	70	14		45	2199
CRK	609	43	13		52	665
CTW	17863	1309	2039	626	692	21837
CVHS	1469				387	1469
CVPL	8445	738	933		208	10116
DHL	1441	143	207		34	1791
ERU	417	89	89	47	33	645
GMMS	1				0	1
JER	599	94	25		64	718
LES				5	0	5
MAY	1709	114	43		94	1866
ORME	25	2	4		1	31
PCL	263	137	57	35	352	492
PCM	10	1			0	11
PHS	23			12	11	35
PPL	52160	3365	9138		3316	64663
PPLA	324		16		0	340
PVPL	33337	1107	3810	2687	1299	40941
SED	18295	893	1932	335	1729	21455
SEL	2061	37	2		15	2100
THS	0			1	1	1
VBC	536	25	126		63	687
VER	4038	304	494		343	4836
VER2			7		0	7
VOC	2213	42	258		60	2513
WIL	431	15	72		203	518
YAR	911	73	71		62	1055
YAV	0				5	
YCP	1187	143	394	253	413	1985
YCV	640	200	32	207	8	1082
YFL	32	9		4	2	45
YLN	0	801	120		211	921



Statistics



Checkins by Library for July 2013		
Library	Checkins	Change Vs. Previous Year FY July June
All	167528	-4%
AJS	15	-86%
ASH	1083	-12%
BAG	920	6%
BCC	2167	-17%
BMHS	345	33%
CLA	913	-34%
CON	1114	-11%
COR	2503	-5%
CRK	718	76%
CTW	18941	6%
CVHS	168	47%
CVPL	10177	7%
DHL	1606	12%
ERU	459	-22%
GMMS	68	-69%
JER	651	-26%
LES	132	31%
MAY	1860	5%
MVS	11	-88%
ORME	43	-64%
PCL	292	-44%
PCM	5	
PCT	23	77%
PHS	19	-80%
PMH		-100%
PPL	54248	-2%
PPLA		-100%
PPLG		-100%
PPLX		-100%
PVPL	35832	-12%
SED	18605	6%
SEL	2079	12%
THS	3	-91%
VBC	633	-19%
VER	4074	-5%
VOC	3160	23%
WIL	443	-39%
WTS		-100%
YAR	1163	-46%
YAV	428	
YCP	1817	-22%
YCV	736	232%
YFL	74	-72%
YLN		-100%



Statistics



OPAC Searches - July 2013							
Library	Number of Searches	Number of Hits	Average Hits Per Search	Sessions with Searches	% of Total-YLN Searches	Add'l Extrap. Searches	Est. Tot. Searches
All	101926	34134696	334.8968467	37692			
ASH	238	394393	1657.113445	46	0.39%	155	201
BAG	63	70600	1120.634921	27	0.10%	41	68
BCC	496	107713	217.1633065	112	0.80%	323	435
BMHS	3	9	3	1	0.00%	2	3
CLA	590	100973	171.140678	142	0.96%	384	526
CON	428	22935	53.5864486	99	0.69%	279	378
COR	314	224690	715.5732484	65	0.51%	205	270
CRK	30	1351	45.03333333	11	0.05%	20	31
CTW	5474	2047773	374.0907928	1646	8.87%	3566	5212
CVPL	3991	1351656	338.676021	1070	6.47%	2600	3670
DHL	405	66483	164.1555556	131	0.66%	264	395
ERU	154	7119	46.22727273	39	0.25%	100	139
JER	218	104451	479.1330275	60	0.35%	142	202
MAY	228	136644	599.3157895	84	0.37%	149	233
ORME	21	2610	124.2857143	5	0.03%	14	19
PCL	57	2020	35.43859649	29	0.09%	37	66
PHS	14	983	70.21428571	5	0.02%	9	14
PPL	20634	3918177	189.8893574	6543	33.43%	13441	19984
PPLA	157	98752	628.9936306	55	0.25%	102	157
PVPL	13972	4913702	351.6820784	3728	22.64%	9101	12829
SED	8344	2820114	337.9810642	2630	13.52%	5435	8065
SEL	166	188694	1136.710843	38	0.27%	108	146
VBC	313	116930	373.5782748	69	0.51%	204	273
VER	2164	502368	232.1478743	522	3.51%	1410	1932
VER2	1	2	2	1	0.00%	1	2
VOC	1836	412919	224.9014161	537	2.97%	1196	1733
WIL	97	20222	208.4742268	29	0.16%	63	92
YAR	246	20622	83.82926829	63	0.40%	160	223
YCP	973	351045	360.7862282	316	1.58%	634	950
YCV	93	13013	139.9247312	42	0.15%	61	103
YFL	1	37	37	1	0.00%	1	2
YLN	40205	16115696	400.8381047	19700			
Total-YLN	61721						



Statistics - Ebrary



Month of: **07/2013**

Detailed by: **Entire Period**

For: **Yavapai Free Library District (yln)**

Category: **All Categories**

Usage Type: **All Documents Selected**

Date	Category	Pages Viewed	Pages Copied	Pages Printed	Unique Documents	User Sessions	Wait Queue	Online Turnaways	Chapter/Range Downloads	Full Title Downloads
Entire Period	All Categories	6,097	27	23	332	513	0		85	133

TOTAL		6,097	27	23	332	513	0		85	133
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Channels Prescott College Library for Consortia Prescott College Library

Date	Category	Pages Viewed	Pages Copied	Pages Printed	Unique Documents	Wait Queue	Online Turnaways	Chapter/Range Downloads	Full Title Downloads
TOTAL		4,798	61	40	152	0		40	13

For: **Yavapai College Library (yavapai)**

Date	Category	Pages Viewed	Pages Copied	Pages Printed	Unique Documents	Wait Queue	Online Turnaways	Chapter/Range Downloads	Full Title Downloads
TOTAL		2,615	0	43	150	0		22	30

Statistics - Overdrive

Collection

From inception through 7/31/2013

One Copy/One User

Adv. = Advantage, across all Advantage accounts

Cons. = Consortium

Format	Adv. titles	Adv. copies	Cons. titles	Cons. copies
Audiobook	72	99	3,013	3,239
eBook	200	310	3,611	3,921
Total	272	409	6,624	7,160

Metered Access

Format	Adv. titles	Adv. licenses purchased	Cons. titles	Cons. licenses purchased
eBook	40	1,846	124	4,056
Total	40	1,846	124	4,056

User activity

From 7/1/2013 through 7/31/2013

Unique users with titles checked out: 1,658

Checkouts

Format	Count
Audiobook	2,429
eBook	4,767
Total	7,196

Holds

Format	Count
Audiobook	538
eBook	1,646
Total	2,184



Statistics - I-Tiva (TM3)



Date	Messages Imported	Messages Rejected	Calls Made	Number of Deliveries	Patron Logins on MESSAGE call
7/1/2013	32	3	41	29	
7/2/2013	130	4	182	119	
7/3/2013	203	17	265	180	
7/4/2013	184	37	246	158	
7/5/2013	51	22	80	39	
7/6/2013	223	6	284	207	
7/7/2013	110	3	110	98	
7/8/2013	30	2	32	30	
7/9/2013	123	7	154	114	
7/10/2013	264	5	328	245	
7/11/2013	236	10	319	204	
7/12/2013	172	17	231	152	
7/13/2013	154	10	180	142	
7/14/2013	97	4	97	80	
7/15/2013	52	12	81	41	
7/16/2013	129	7	182	115	
7/17/2013	224	27	306	198	
7/18/2013	195	26	256	174	
7/19/2013	169	9	220	145	
7/20/2013	114	7	138	100	
7/21/2013	124	2	124	104	
7/22/2013	58	10	84	48	
7/23/2013	128	21	166	116	
7/24/2013	228	10	301	198	
7/25/2013	182	18	229	167	
7/26/2013	156	10	192	144	
7/27/2013	162	11	199	149	
7/28/2013	117	9	117	103	
7/29/2013	52	11	76	42	
7/30/2013	131	27	167	113	
7/31/2013	183	17	232	156	
Grand Total:	4413	381	5619	3910	

I-Tiva Month To Date MESSAGE Report used