



Yavapai Library Network

Monthly Report
October 2013



Library Network Manager's Lowdown

The AzCODI meeting was a big hit with people coming from all over the state. SirsiDynix was present to give us a look at their product roadmap. We were also shown a demo of the new BlueCloud Analytics product which will be replacing Director's Station when it is released. The only real advantage I saw from BlueCloud Analytics versus Director's Station is the ability to have "snapshot" reports and dynamic reports. A problem with Director's Station is that it is incapable of capturing statistics for a certain moment in time without that report being altered once an item is removed from the system or a patron is removed. This can cause statistics to fluctuate. Presumably BlueCloud Analytics will allow both Dynamic and Static reporting.

The Enterprise installation is going well. Chanel has been working tirelessly to get it working in time for the open beta rollout November 21st. You can checkout her progress by going to <http://beta.yln.info>. Now keep in mind as you take a look at the new catalog that it is a work in progress and is not completed yet. Things are constantly changing as Chanel finds ways to improve how the new catalog functions.

Once November 21st arrives I will send out a press release to all the news outlets on my list informing them that the catalog is available to the public in an open beta capacity. I will also explain what this means and how they can send us comments on the new catalog. We will also have a webpage where we respond to the public's comments. That way they will know exactly why we are or are not implementing their considerations. Some may be implemented at a later date if they are reasonable.

When December 19th arrives both catalogs will be taken offline. The hostname for beta.yln.info will be changed to catalog.yln.info and the hostname for Symphony will change to ils.yln.info. The reason it has to change is that eLibrary is integrated into Symphony and Enterprise is a separate standalone server. So, while Symphony and eLibrary could share a hostname; Symphony and Enterprise cannot share a hostname. The system may be down for a few hours while the hostname is changed.

Chanel has also been working on cleaning up the data in Symphony to ensure the facets are useable. Changes to cataloging procedures were discussed at the cataloging committee meeting so everyone knows what needs to happen going forward.

In other news the administration of MobileCirc has been turned over to Megan Hammond. If you would like information from her on when you can use the new MobileCirc software or would like training from her send an email so she is aware. Please keep in mind that the MobileCirc software is currently in beta and is not quite ready for prime time so be prepared for a few hiccups along the way.

Respectfully Submitted,



Corey Christians

Library Network Manager



Priority One: Resolve Current Helpdesk Requests

A help desk request, or work order, is the submission of a problem that one encounters during the normal operation of a YLN service. Requests are generally submitted via e-mail to help@yln.info. If a request is submitted via telephone than a YLN staff person will create the request for the submitter. Help desk requests will always be our highest priority because in some cases a member library employee cannot complete a work function until the issue is resolved.

Total requests submitted: 50

Total requests closed: 47

Total unresolved requests opened this month: 3

Total requests still open: 32

Priority Two: Implement Enterprise OPAC

Enterprise has been selected by the Network Steering Committee to replace eLibrary. The implementation of the new OPAC will take some time. We are shooting for a go live date of **12/19/2013**.

Goal: Order, receive, install, configure, test and go live with the Enterprise OPAC with eResource Central.

Project Lead: Chanel Wheeler

Progress:

- Approve and send the Enterprise quote (6/28/13)
- Order the Enterprise server
- Brainstorming session(s) with YLN members
- Prepare the system for SD staging
- SirsiDynix stages the server
- Receive training on OPAC administration
- Hold meetings explaining the config options
- Decide on the overall OPAC configuration
- Configure the system
- Tweak the configuration options
- Advertise the new OPAC
- Release the OPAC in beta form (**11/21/2013**)
- Go live with the new OPAC (**12/19/2013**)

Priority Three: Migrate vhosts from VMWare ESXi to Microsoft HyperV

Currently several servers are running virtually on a VMWare ESXi virtual host. Some of them include the YLN website, RPA, EZproxy, DNS, and many many more. The YLN will be switching to Microsoft HyperV in order to increase data redundancy and to increase support availability. The MIS Operations team also uses HyperV which will allow deep support with this product. This will require purchasing a new server, migrating current virtual servers and converting existing virtual hosts to HyperV.

- Determine if HyperV will work in our linux/windows environment
- Spec out a new server that can house all existing virtual servers as well as any future servers.
- Receive approval to purchase the new server
- Order new server
- Migrate existing ESXi virtual servers to HyperV
- Wipe ESXi servers and install HyperV
- Set up the new server to backup to the old servers

Priority Four: Replace Blue Sockets for YCFLD libraries

Replace all existing networking controllers with a new network controller running over a virtual network. This will reduce network and support costs for the YCFLD libraries. Currently **four** libraries are setup to work with the new Blue Socket.

Goal: Simplify the network of the YCFLD libraries.

Project Lead: Jim Lowman

Progress:

- Determine if the new solution will work in our networking environment.
- Purchase the new device
- Set up a test network
- Install Access Points at YCFLD libraries
- Remove each existing networking device

Note concerning prioritization: The priority of projects may shift as individual portions are completed.



Priority Five: YLN Strategic Plan

While the YLN has been very good about technology planning, the overall vision and strategy of the YLN has been more elusive. The Executive Committee has been working on developing a vision, mission, and strategic plan.

Goal: Develop a strategic plan that will bring the YLN to the year 2020.

Project Lead: Corey Christians

Progress:

- Develop a survey to send out to the membership.
- Use the results to make a list of discussion areas
- Start brainstorming about strategy/mission/vision
- Develop a final strategic plan
- Get approval of the plan

Priority Six: SIS Integration

School and academic institutions have a student information system (SIS) that contains all the information about their students. Importing this information into Symphony will save time for library staff.

Goal: Automate the export/import of student data from academic and school institutions.

Project Lead: Chanel Wheeler

Progress:

- Determine the data needs of the K-12 libraries
- Develop a plan to import student data
- Train K-12 library staff on the new plan
- Determine the needs of academic libraries
- Observe use of student IDs/library cards at academic library circulation desks
- Resolve card disparity between library types
- Design a viable SIS import automation solution
- Get academic libraries' feedback on the solution
- Work with academic IT departments for data format
- Create data mapping script
- Test data import
- Automate the process

Priority Seven: New Helpdesk Ticketing System

New helpdesk software is being installed. The new software will help us manage tickets better and give us better metrics concerning how tickets are resolved.

- Determine which helpdesk package will be used
- Install and Configure the new software
- Create documentation on how to use the software
- Conduct training sessions
- Transfer over existing tickets to the new system
- Start using the new system

Priority Eight: Separate Policies and Procedures

Currently policies and procedures are integrated in the circulation and cataloging manuals. The combination has led to some confusion regarding the purpose of the manuals.

Goal: Create two distinct documents that detail policies and procedures.

Project Lead: Corey Christians

Progress:

- Create a joint subcommittee with representatives from circulation, cataloging, and public services.
- Have the committee determine what are policies and what are procedures
- Draft a policy document
- Create a final version of the policy document
- Get approval for the document from each user group and the network steering committee
- Have the circulation and cataloging committees edit their existing manuals so the policies are removed



Priority Nine: Value of Services for YLN

The YLN annual report was the first step in making the decision makers for our governing authorities aware of all the YLN does for them. The second step is showing them what an incredible value the YLN is. The YLN, in conjunction with the YCFLD, will create a comprehensive Return on Investment (ROI) study to show how valuable the YLN is to our members. It will be submitted with the next annual report. Work will start on it now.

Goal: Determine the value of some or all library services for Yavapai County

Project Lead: Corey Christians

- Determine which factors are most beneficial
- Research the actual cost of these factors
- Research the individual cost of each service
- Compare the results
- Draft an analysis

Priority Ten: MobileCirc Implementation

MobileCirc is the replacement for PocketCirc. It will use the Internet, Bluetooth technology, and standard mobile devices for inventory and circulation. We are part of a group of libraries that will be beta testing the software.

Goal: Implement MobileCirc as a replacement for PocketCirc.

Project Lead: Corey Christians

Progress:

- Purchase MobileCirc
- Purchase hardware for MobileCirc
- Download and configure the MobileCirc software
- Test the software with Bluetooth laser and RFID scanners
- Test in a real environment
- Start taking reservations for the new equipment

Completed Projects CY13

- Created the YLN data retention, privacy, and ethics policy
- Took an initial look at ILS vendors
- Created the YLN Technology Plan
- Upgraded Telemessage software to the latest version
- Billing sent out
- Expansion of Telemessage access
- OPAC Evaluation
- SMS Implementation
- MES and MHS added as YLN members

Discontinued Projects CY13

- VuFind (Replaced with Enterprise)
- eLibrary (Replaced with Enterprise)



Statistics



Holds - September 2013					
Pickup Library	All	CANCELLED	FILLED	BL_NONEED	EXP_ONSHELF
All	31258	3737	25480	17	2024
AJS	83	7	76		
ASH	256	16	208	17	15
BAG	186	36	141		9
BCC	398	20	361		17
BMHS	84	28	56		
CLA	143	19	115		9
CON	425	43	364		18
COR	368	11	336		21
CRK	25	1	23		1
CTW	3026	317	2493		216
CVHS	16	3	13		
CVPL	1728	146	1460		122
CVUSD	91	6	70		15
DHL	430	26	400		4
DIAL	5		5		
ERU	277	28	235		14
GMMS	49	15	33		1
JER	102	7	84		11
LES	10		10		
MAY	396	61	316		19
MVS	16		16		
ORME	40	12	27		1
PCL	174	27	132		15
PCM	12	3	9		
PCT	16	1	9		6
PHS	41	14	20		7
PMH	41	1	31		9
PPL	9948	1116	8154		678
PPLA	337	53	284		
PVPL	5838	913	4523		402
SED	2942	418	2264		260
SEL	415	9	370		36
THS	8	1	7		
VBC	288	31	252		5
VER	740	86	604		50
VOC	1196	143	1042		11
WIL	137	4	122		11
WTS	91	17	70		4
YAR	355	19	323		13
YCP	410	66	325		19
YCV	98	10	85		3
YFL	17	3	12		2



Statistics



Items Transited by Library for September 2013																	
Station Library →																	
Item Library ↓	All	AJS	ASH	BAG	BCC	BMHS	CLA	CON	COR	CRK	CTW	CVHS	CVPL	CVUSD	DHL	DIAL	ERU
All		87	183	142	353	61	77	317	336	17	2073	12	1384	78	382	6	240
AJS	49			6							8		10		2		
ASH	189			1	2		1	2	5		16		15	1	6		
BAG	224		2		4		1	2	8		26	1	22	1	6		
BCC	285	2	4	1		3	1	4	3		34		18	1	7		4
BMHS	71			1				1	2		4		4	2	4		1
CLA	323		4	1	4			3	10		28	1	31	1	5		4
CON	128	1	1		2				4	1	11		11		1		3
COR	186	3	3	2	2		1	2			18		19	1	1		2
CRK	301	1	2	1	4		1	2	2		11		8	1	6		3
CTW	1981	15	10	9	31	4	7	37	32	3		1	110	8	37		18
CVHS	17										3		2	1			
CVPL	700	4	2	7	16	3	3	8	22		81	1		3	13		6
CVUSD	85	5		4	1	1		1	1		7		8		2		
DHL	188		5	1	5		1	2	2	1	26		13	1		1	3
DIAL	3				1												
ERU	157		2	1	6	1					18		7		2		
GMMS	45					1		1	1		7		1	2	2		
JER	166	1	4	2	2			2	1		20	1	8		3		1
LES	47			2					1		7		9				1
MAY	250		2		7	2	2	11	5		20		13	1	2	1	3
MES	0																
MVS	17								1		2		2		2		
ORME	80		1		1	1		1	2		8		3		2		
PCL	257		2	1	3	2		2	1		30		7	1	2		2
PCT	3										2						
PHS	74		2			1		2			7		3		1		
PMH	14	1			4						2		1		2		
PPL	4863	32	47	41	107	18	20	126	89	8	656	6	462	25	113	2	91
PPLX	6																
PVPL	2781	10	29	23	64	11	12	34	45	1	305		264	17	72		32
SED	3296	5	30	15	40	5	12	33	50	1	335		140	4	47	1	29
SEL	254	1	9	2	4			6	10		30		16		6		9
SHM	0																
THS	2																
UNDEFINED	6												4				
VBC	153	1		3	2	1	2	2	2		20		9	1	2		3
VER	561	4	2	7	5	2		10	11	1	61		50	3	13		5
VOC	0																
WIL	129		2			1		1	3		18		8		1	1	1
WTS	24		1	2							2		5	1	1		1
YAR	293	1		2	3		1	4	5		39	1	15		4		7
YAV	0																
YCP	1162		10	4	19	1	6	9	6	1	118		41	1	11		9
YCV	857		7	3	14	3	6	9	12		93		44	1	4		2
YFL	2				0								1				



Statistics



Items Transited by Library for September 2013																		
Station Library →																		
Item Library ↓	All	GMMS	JER	LES	MAY	MES	MVS	ORME	PCL	PCM	PCT	PHS	PMH	PPL	PPLA	PVPL	SED	SEL
All		43	92	10	326	0	17	31	103	2	15	35	50	4519	283	3459	1577	430
AJS	49				1									5	1	12	2	2
ASH	189	1	1	2	4							1	55	3	33	4	2	
BAG	224	1			4		1							54	1	52	14	3
BCC	285		2	1	9									78	1	49	18	3
BMHS	71	1			1				2					24		15	3	1
CLA	323				6				1					79	8	54	30	6
CON	128		1		3									26		29	5	2
COR	186	1	2		4							1	3	51	3	43	12	3
CRK	301	1			2									37	1	29	8	154
CTW	1981	6	20	2	36		1	2	12			3	4	686	32	387	182	40
CVHS	17							1						5		3	1	
CVPL	700	1	2		9			1	1			3		200	9	138	48	11
CVUSD	85								2					22	1	20	3	
DHL	188	4	1		2									53		29	15	9
DIAL	3													1				1
ERU	157								2			1		46	1	19	13	2
GMMS	45												6	12		9		
JER	166				4									38	2	28	23	2
LES	47	1												7	1	13	1	1
MAY	250	2	2				1						1	66	2	51	17	5
MES	0																	
MVS	17													6		4		
ORME	80											3		27		18	7	1
PCL	257		2		1			1		1	9			87	2	27	40	1
PCT	3													1				
PHS	74								1					22		14	6	1
PMH	14				1											2		
PPL	4863	8	35	1	83		8	12	27		2	9	15		104	1261	552	88
PPLX	6													5		1		
PVPL	2781	6	6	2	82		5	5	8			6	11	1035	43		242	43
SED	3296	5	8		30			2	19			5	4	790	39	472		23
SEL	254				6			1	2					47		49	15	
SHM	0																0	
THS	2													1				
UNDEFINED	6								2							0	0	
VBC	153	1	2	1	3				1					45	1	29	8	1
VER	561	2			13				1			1	4	144	5	132	43	6
VOC	0																	
WIL	129		1		4				1					39		20	10	2
WTS	24	1										2	1	4		1		
YAR	293		2	1	4									87	5	58	21	2
YAV	0													0				
YCP	1162	1	1		10			3	18		3	1		380	14	222	147	7
YCV	857		4		4		1	3	3	1	1			253	4	136	87	8
YFL	2													1				



Statistics



Items Transited by Library for September 2013												
Station Library →												
Item Library ↓	All	THS	VBC	VER	VOC	WIL	WTS	YAR	YCP	YCV	YFL	YLN
All		8	264	589	1731	129	77	308	286	78	19	0
AJS	49											
ASH	189		3	5	7	2		10	4	3	0	
BAG	224		3	6	6	1		1	3	1		0
BCC	285		4	8	12	3	2	7	3	3		
BMHS	71		2	1				2				
CLA	323		8	5	22	1		2	7	1	1	0
CON	128		3	7	4	2		7	3	1		0
COR	186		2	3	1	1		1	1			0
CRK	301		1	6	12			4	4			
CTW	1981		25	69	81	11	3	23	27	5	2	0
CVHS	17								1			0
CVPL	700	1	12	21	38	8	2	13	9	3	1	0
CVUSD	85		1	2	1			1	1	1		
DHL	188		1	4	5	2		1	1			
DIAL	3											
ERU	157		2	7	16			6	4		1	0
GMMS	45				1		1			1		
JER	166			8	9			1	4	2		0
LES	47			1		1	1					
MAY	250		1	11	11	1	1	7	2			0
MES	0											
MVS	17											
ORME	80		1	2	1				1			0
PCL	257		2	6	12			1	9	2	1	
PCT	3											
PHS	74		4	2	1		1	4	2			
PMH	14				1							
PPL	4863	3	69	180	294	32	31	109	81	13	3	0
PPLX	6											
PVPL	2781	2	42	86	96	33	18	36	41	12	2	0
SED	3296	2	35	74	945	9	11	37	28	8	3	0
SEL	254		2	7	12	4	1	6	7	2	0	
SHM	0											
THS	2			1								
UNDEFINED	6											
VBC	153			3	5		2	2	1			
VER	561		5		16	1	2	3	8	1		
VOC	0											
WIL	129		3	2	5			5		1		
WTS	24			2								
YAR	293		5	6	9	4	1		3	3		0
YAV	0											
YCP	1162		15	26	48	3		10		15	2	
YCV	857		13	28	60	10		9	31		3	0
YFL	2										0	



Statistics



Discards September 2013	
Library	Items
All	3802
AJS	12
BAG	32
BCC	78
CLA	74
CON	20
COR	15
CRK	17
CTW	47
CVPL	137
DHL	4
JER	5
LES	12
MAY	11
MVS	2
ORME	6
PCL	3
PPL	693
PVPL	578
SED	453
SEL	1
THS	12
VBC	38
VER	462
WIL	1
WTS	44
YAR	10
YCP	560
YCV	472
YFL	3

Items Added - September 2013	
Library	Copies
All	6758
AJS	22
ASH	57
BAG	117
BCC	121
BMHS	65
CLA	100
CON	39
COR	101
CRK	36
CTW	326
CVPL	303
CVUSD	15
DHL	59
DIAL	22
ERU	39
GMMS	15
JER	38
LES	162
MAY	18
MES	410
MVS	22
ORME	26
PCL	77
PHS	16
PMH	3
PPL	1945
PVPL	541
SED	935
SEL	56
SHM	6
THS	46
VBC	65
VER	188
WIL	44
WTS	11
YAR	122
YAV	56
YCP	247
YCV	237
YFL	23
YLN	27

Statistics

New Users - for September 2013	
User Library	Patrons
All	2064
AJS	11
ASH	13
BAG	7
BCC	12
BMHS	19
CLA	14
CON	8
COR	8
CRK	2
CTW	155
CVHS	7
CVPL	69
CVUSD	16
DHL	6
ERU	21
GMMS	9
JER	3
LES	3
MAY	10
MES	397
MHS	199
MVS	13
ORME	1
PCL	162
PHS	19
PMH	9
PPL	354
PVPL	246
SED	72
SEL	11
THS	5
VBC	35
VER	36
VOC	12
WIL	5
WTS	7
YAR	12
YCP	54
YCV	22
YFL	0

Patron Bills - September 2013							
Bill Library	Number of Bills	Total Amount Billed	Payment Amounts	Patrons with Bills	Delinquent Patrons with Bills	Blocked Patrons with Bills	Barred Patrons with Bills
All	10292	32512.49	31589.64	2746	795	193	34
AJS	6	77.36	77.36	4	1	0	0
ASH	10	64.99	63.49	7	2	0	0
BAG	44	408.8	408.8	7	2	1	0
BCC	11	85.12	85.12	5	4	0	0
BMHS	177	2903.69	2734.59	98	0	14	0
CLA	7	36.15	19.65	3	1	0	0
CON	24	104.2	89.2	9	3	1	1
COR	10	80	74	4	2	0	0
CRK	4	78.95	78.95	1	0	1	0
CTW	1384	2353.21	2258.84	415	132	27	0
CVHS	9	323.42	323.42	4	0	0	0
CVPL	473	1366.47	1344.38	134	41	8	3
CVUSD	28	225.09	225.09	12	5	1	0
DHL	5	26.95	11.9	4	2	0	0
DIAL	4	5	5	1	1	0	0
ERU	80	404.7	398.25	46	6	1	0
GMMS	24	28.99	28.99	21	0	3	0
JER	14	153.7	153.7	6	0	0	0
LES	27	394.08	394.08	24	10	2	1
MAY	59	468	468	8	3	0	1
MVS	6	70.44	70.44	5	0	0	0
ORME	10	190.98	190.98	3	2	0	0
PCL	101	943.04	935.89	42	7	2	1
PHS	62	88.05	86.9	42	0	11	2
PMH	68	114.7	114.3	56	1	13	0
PPL	1917	7197.51	6910.6	583	192	45	11
PPLA	1	1	1	1	1	0	0
PPLG	2	7.5	6.25	2	1	0	0
PVPL	2101	5216.32	5084.62	464	151	36	9
SED	1665	1623.77	1516.77	518	200	12	2
SEL	13	134.15	134.15	3	1	0	0
THS	34	340.73	340.73	23	7	3	0
VBC	58	410.58	410.58	16	3	5	0
VER	1340	4713.66	4698.61	118	27	6	3
VOC	161	112.75	111.45	64	15	0	0
WIL	14	156.49	156.49	5	1	0	0
WTS	16	245.86	245.86	11	3	0	0
YAR	25	225.9	225.9	6	2	0	0
YCP	209	425.56	412.88	57	17	5	1
YCV	74	501.63	501.43	17	3	3	0
YFL	4	52	52	1	0	0	0
YLN	11	151	139	8	2	0	0



Statistics



Circulation - September 2013						
Library	Checkouts	Staff Renewals	Patron Renewals	Use Item	Library Use Transactions	Total Circulation
All	153747	10967	19763	4494	11306	189385
AJS	3371	0	2		695	3373
ASH	1098	42	21		50	1161
BAG	603	18	59		55	680
BCC	1470	121	85		113	1676
BMHS	953	120	8		83	1081
CLA	697	44	80		135	821
CON	971	75	63		30	1109
COR	1501	57	22		42	1580
CRK	348	21			36	369
CTW	15197	1259	2251	391	602	19098
CVHS	108	1			13	109
CVPL	7645	916	874		239	9435
CVUSD	2948	274	11		18	3233
DHL	1205	80	214		51	1499
DIAL	9	1			0	10
ERU	1435	96	60	41	63	1941
GMMS	607	0	1	65	121	673
JER	508	61	34		8	603
LES	1716	1		184	235	1901
MAY	1580	81	77		49	1738
MES	148	8			0	156
MVS	1142	51			20	1193
ORME	90	24	8		10	122
PCL	452	86	67	55	72	660
PCM	2				0	2
PCT	15				0	15
PHS	379	67	4	14	2	464
PMH	430	0		310	161	740
PPL	47615	3218	8478		1947	59311
PPLA	283	1	14		7	298
PVPL	26452	949	3515	1856	1873	32772
SED	16450	754	2182	265	1700	19651
SEL	2248	39	9		21	2296
THS	2001	447		66	23	2514
VBC	1716	14	104		118	1834
VER	3075	261	494		695	3830
VOC	1734	43	307		30	2084
WIL	365	28	33		24	426
WTS	1029	151		57	78	1237
YAR	1505	168	33		52	1706
YCP	1707	280	494	573	1144	3157
YCV	920	215	22	617	475	1776
YFL	19	12			4	31
YLN	0	883	137		212	1020



Statistics



Checkins - September 2013		
Library	Checkins	Change Vs. Previous Year
All	164658	-4%
AJS	3328	7%
ASH	1119	-27%
BAG	600	-19%
BCC	1614	-23%
BMHS	1019	20%
CLA	746	-27%
CON	936	-11%
COR	1516	-22%
CRK	385	-2%
CTW	16231	4%
CVHS	73	-63%
CVPL	8482	8%
CVUSD	2917	-2%
DHL	1261	-11%
DIAL	4	
ERU	1656	-30%
GMMS	640	4%
JER	603	-20%
LES	1765	-16%
MAY	1687	-23%
MES	43	
MVS	1159	1%
ORME	69	38%
PCL	647	-52%
PCT	8	-47%
PHS	404	-72%
PMH	458	-22%
PPL	48996	-1%
PPLA	2	100%
PVPL	29400	-6%
SED	17632	-2%
SEL	2291	31%
THS	2058	4%
VBC	1979	-25%
VER	3474	-10%
VOC	2397	1%
WIL	386	-34%
WTS	999	31%
YAR	1597	-5%
YAV	25	
YCP	2472	4%
YCV	1498	293%
YFL	82	78%
YLN		-100%



Statistics



OPAC Searches by Library for September 2013							
Library	Number of Searches	Number of Hits	Average Hits Per Search	Sessions with Searches	% of Total-YLN Searches	Add'l Extrap. Searches	Est. Tot. Searches
All	119714	40809435	340.8910821	51247			
AJS	217	627632	2892.313364	82	0.37%	221	438
ASH	279	106299	381	52	0.47%	284	563
BAG	71	11367	160.0985915	26	0.12%	72	143
BCC	365	28103	76.99452055	105	0.62%	371	736
BMHS	515	49127	95.39223301	161	0.87%	524	1039
CLA	359	41230	114.8467967	103	0.61%	365	724
CON	373	31626	84.78820375	86	0.63%	380	753
COR	140	39606	282.9	36	0.24%	142	282
CRK	25	3228	129.12	10	0.04%	25	50
CTW	5644	1182384	209.4939759	1714	9.51%	5743	11387
CVHS	82	130645	1593.231707	13	0.14%	83	165
CVPL	3205	912032	284.5653666	859	5.40%	3261	6466
CVUSD	105	26359	251.0380952	26	0.18%	107	212
DHL	425	88091	207.2729412	106	0.72%	432	857
ERU	244	65194	267.1885246	72	0.41%	248	492
JER	166	7343	44.23493976	43	0.28%	169	335
LES	8	100	12.5	5	0.01%	8	16
MAY	331	294283	889.0725076	99	0.56%	337	668
MVS	28	169672	6059.714286	9	0.05%	28	56
ORME	99	13740	138.7878788	33	0.17%	101	200
PCL	170	41781	245.7705882	53	0.29%	173	343
PHS	57	7811	137.0350877	26	0.10%	58	115
PMH	2	249	124.5	1	0.00%	2	4
PPL	20535	7169886	349.1544193	6275	34.61%	20895	41430
PPLA	174	21553	123.8678161	51	0.29%	177	351
PVPL	12719	3146567	247.3910685	3455	21.44%	12942	25661
SED	7275	3041756	418.1107904	2362	12.26%	7403	14678
SEL	442	178870	404.6832579	63	0.74%	450	892
VBC	230	81180	352.9565217	57	0.39%	234	464
VER	1800	165553	91.97388889	501	3.03%	1832	3632
VOC	1592	265373	166.6915829	506	2.68%	1620	3212
WIL	164	76232	464.8292683	42	0.28%	167	331
WTS	44	9596	218.0909091	12	0.07%	45	89
YAR	321	13728	42.76635514	77	0.54%	327	648
YCP	955	661891	693.0795812	319	1.61%	972	1927
YCV	161	3976	24.69565217	56	0.27%	164	325
YFL	15	9303	620.2	1	0.03%	15	30
YLN	60377	22086069	365.8026898	33842			
Total-YLN	59337						119714



Statistics - Ebrary



From: **09/2013 to 09/2013**

Detailed by: **Entire Period**

For: **Yavapai Free Library District (yln)**

Category: **All Categories**

Usage Type: **All Documents Selected**

Date	Category	Pages Viewed	Pages Copied	Pages Printed	Unique Documents	User Sessions	Wait Queue	Online Turnaways	Chapter/Range Downloads	Full Title Downloads
Entire Period	All Categories	4,085	38	129	250	359	0		55	75
TOTAL		4,085	38	129	250	359	0		55	75

For: **Yavapai College Library (yavapai)**

Date	Pages Viewed	Pages Copied	Pages Printed	Unique Documents	Wait Queue	Online Turnaways	Chapter/Range Downloads	Full Title Downloads
TOTAL	5,503	37	432	285	0		16	16

Channels Prescott College Library for Consortia Prescott College Library

Date	Pages Viewed	Pages Copied	Pages Printed	Unique Documents	Wait Queue	Online Turnaways	Chapter/Range Downloads	Full Title Downloads
TOTAL	8,424	39	134	389	0		118	46

Statistics - Overdrive

Collection

From inception through 9/30/2013

One Copy/One User

Adv. = Advantage, across all Advantage accounts

Cons. = Consortium

Format	Adv. titles	Adv. copies	Cons. titles	Cons. copies
Audiobook	77	104	3,025	3,256
eBook	206	318	3,644	3,967
Total	283	422	6,669	7,223

Metered Access

Format	Adv. titles	Adv. licenses purchased	Cons. titles	Cons. licenses purchased
eBook	40	1,846	142	4,732
Total	40	1,846	142	4,732

User activity

From 9/1/2013 through 9/30/2013

Unique users with titles checked out: 1,658

Checkouts

Format	Count
Audiobook	2,483
eBook	4,528
Total	7,011

Holds

Format	Count
Audiobook	535
eBook	1,537
Total	2,072



Statistics - I-Tiva (TM3)



Date	Messages Imported	Messages Rejected	Calls Made	Number of Deliveries	Patron Logins on MESSAGE call
9/1/2013	115	3	115	87	
9/2/2013	33		42	26	
9/3/2013	89	8	118	80	
9/4/2013	148	11	196	132	
9/5/2013	257	36	338	231	
9/6/2013	214	43	281	191	
9/7/2013	151	8	184	142	
9/8/2013	118	9	118	97	
9/9/2013	54	5	88	40	
9/10/2013	131	18	185	116	
9/11/2013	223	15	315	184	
9/12/2013	216	11	292	192	
9/13/2013	163	15	203	148	
9/14/2013	131	4	164	114	
9/15/2013	104	2	104	84	
9/16/2013	55	4	74	47	
9/17/2013	144	3	191	131	
9/18/2013	195	5	258	169	
9/19/2013	213	13	286	184	
9/20/2013	153	17	214	122	
9/21/2013	144	1	177	131	
9/22/2013	132	11	132	100	
9/23/2013	31	24	44	29	
9/24/2013	132	27	192	107	
9/25/2013	198	14	273	183	
9/26/2013	222	10	297	198	
9/27/2013	156	12	211	132	
9/28/2013	136		185	120	
9/29/2013	118	18	118	101	
9/30/2013	52	20	83	42	
Grand Total:	4228	367	5478	3660	

I-Tiva Month To Date MESSAGE Report used