

Yavapai Library Network

December 2015

The Sharlot Hall Museum, Library, and Archives

Monthly Report

Manager's Lowdown

This last year presented us with many great accomplishments and opportunities. Some of the best accomplishments from 2015 were the creation of a landmark return on investment (ROI) study, the framework for a strategic plan that will take us a decade into the future, the transfer of many of our services to the Microsoft Hyper-V virtual server environment, the creation of a draft Request for Proposal (RFP) for a new Integrated Library System (ILS), the completion of adding the Mingus Union High School as the newest member of the YLN, a long awaited upgrade to our Remote Patron Authentication (RPA) software, the transfer of all YLN hardware from PPL to the County Administration building on Fair Street, the transition from our Circ-IT RFID system to the Circ-IT NXT RFID system, and several upgrades to our Symphony suite of software.

We at YLN are looking forward to an equally productive 2016. Some major projects will be started and/or completed. A sampling are as follows:

The possible transition to a new integrated library system (ILS). The contract we currently have with SirsiDynix will expire in June of 2017. Currently an RFP is being drafted by the RFP committee in an attempt to ensure our needs are met if we decide to transition to a new system. The RFP will be a comprehensive document to ensure the process is competitive. If we select a vendor other than SirsiDynix the migration will start in July of this year.

The Network is also going to look into the feasibility of a Network-wide contract with Baker and Taylor. The Network has long desired such an agreement and now is the perfect time to start pursuing since the Library District needs a new contract with Baker and Taylor.

We are going to be moving to the forefront of library technology by implementing BlueCloud Visibility which uses Bibframe and linked data to make our title information available on search engines such as Google. Patrons should be able to see results to a search in Google now and not just in our online catalog.

The Public Services Committee is also going to start looking into implementing an electronic materials collection development best practices and/or policy Network-wide. This will help to improve the patron experience on the digital frontier.

We will also start actively implementing our strategic plan which has almost been one year in the making. There are definitely some exciting opportunities presenting themselves for 2016.

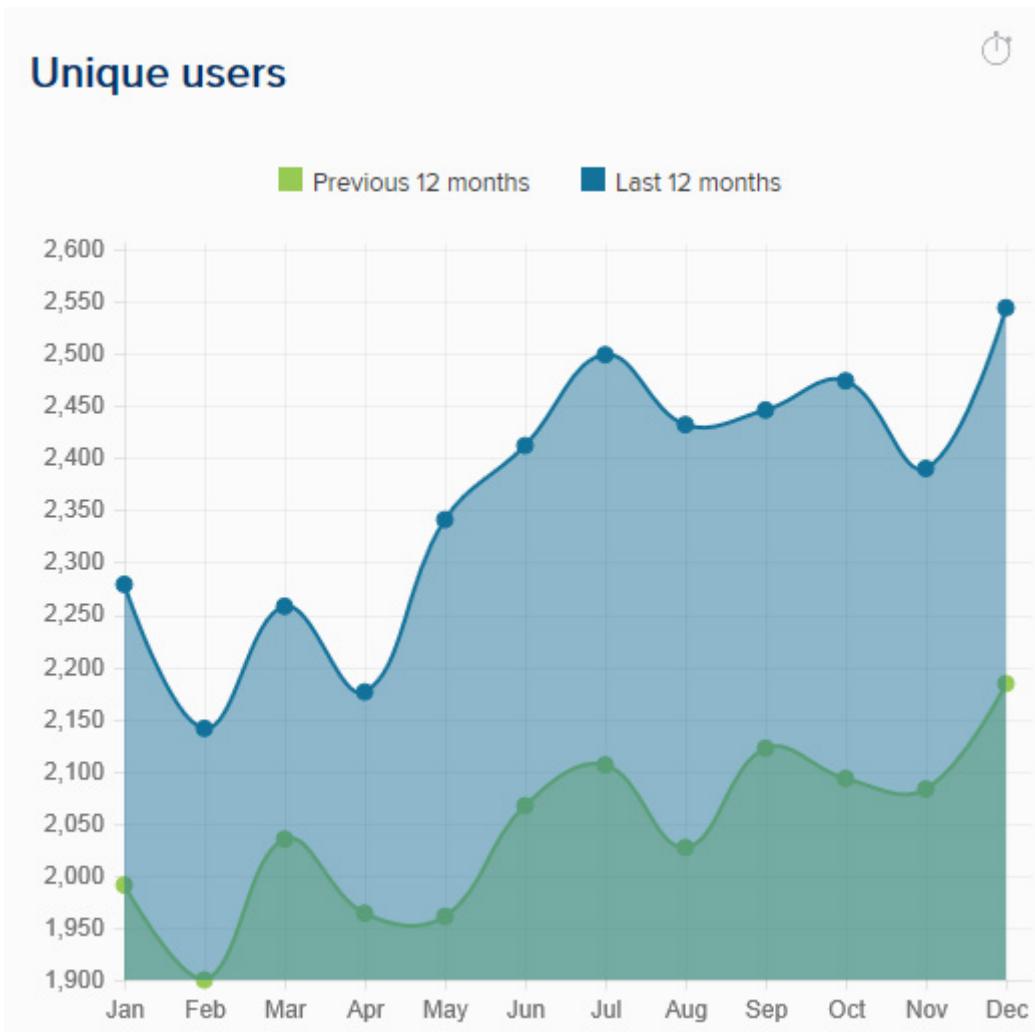
Respectfully Submitted,



Corey Christians
Library Network Manager

Overdrive Growth

2014 compared to 2015



Prioritization

Priority One: Resolve Current Helpdesk Requests

A help desk request, or work order, is the submission of a problem that one encounters during the normal operation of a YLN service. Requests are generally submitted via e-mail to help@yln.info. If a request is submitted via telephone, then a YLN staff person will create the request for the submitter. Help desk requests will always be our highest priority because in some cases a member library employee cannot complete a work function until the issue is resolved.

Total requests submitted: 54

Total requests resolved: 65

Total unresolved requests opened this month: 2

Total requests still open: 24

Priority Two: Draft and RFP for a new Integrated Library System

The time is here to start looking into purchasing a new Integrated Library System (ILS). Stage one is sending out the RFP.

Goal: Create a request for proposal for a new integrated library system.

Project Lead: Corey Christians

Progress:

- Install a wiki that can be used to gather information about what we want in a new ILS
- Test the wiki to make sure it works
- Send instructions out on how to use it
- Start having meetings to determine what we want in a new ILS
- Compile the results and add them to the wiki
- Form an RFP committee
- Survey the current ILS market
- Start work on the RFP
- Create a draft RFP
- Send the RFP out to the membership for comment
- Create the final draft
- Seek steering committee approval
- Distribute to all interested vendors

Priority Three: Migrate vhosts from VMWare ESXi to Microsoft HyperV

Currently several servers are running virtually on a VMWare ESXi virtual host. Some of them include the YLN website, RPA, EZproxy, DNS, and many many more. The YLN will be switching to Microsoft HyperV in order to increase data redundancy and to increase support availability. The MIS Operations team also uses HyperV which will allow deep support with this product. This will require purchasing a new server, migrating current virtual servers and converting existing virtual hosts to HyperV.

- Determine if HyperV will work in our Linux/Windows environment
- Spec out a new server that can house all existing virtual servers as well as any future servers.
- Receive approval to purchase the new server
- Order new server
- Receive the new server
- Migrate existing ESXi virtual servers to HyperV
- Wipe ESXi servers and install HyperV
- Set up the new server to back up to the old servers

Priority Four: Install BlueCloud Analytics

Currently the YLN uses Director's Station for all web-based statistical reporting. BlueCloud Analytics is meant to be a replacement for Director's Station. However, the products differ greatly. Because of this we have been holding off migrating to the new product until its functionality matches Director's Station.

Goal: Complete the transition to BlueCloud Analytics

Project Lead: Chanel Wheeler

Progress:

- Upgrade our BlueCloud framework to accommodate analytics
- Install BlueCloud Analytics.
- Create several test reports to verify functionality
- Create templates to match DS reporting
- Train member libraries once transitioned to BCA

Note concerning prioritization: The priority of projects may shift as individual portions are completed.

Prioritization

Priority Five: YLN Strategic Plan

While the YLN has been very good about technology planning, the overall vision and strategy of the YLN has been more elusive. The Executive Committee has been working on developing a vision, mission, and strategic plan.

Goal: Develop a strategic plan that will bring the YLN to the year 2025.

Project Lead: Corey Christians

Progress:

- Create a way to implement the plan
- Get approval for the updated plan
- Change the bylaws if necessary
- Distribute the new plan

Priority Six: Network-wide Electronic Resources

In order to address the burgeoning usage of electronic materials the Public Services will take the lead on looking to creating a Network-wide e-materials collection development policy or best practices document.

Goal: Discover a method to increase utilization, improve the customer experience, and increase acquisitions fairness throughout the Network.

Project Lead: Corey Christians

Progress:

- Conduct initial research into what potential problems may be resolved Network-wide.
- Get approval from the Steering Committee to pursue a solution with the Public Services Committee
- Work with Pub Serv to define problems.
- Create a subcommittee to create a plan
- Pub Serv approve plan
- Steering Committee
- New plan is implemented.

Priority Seven: SirsiDynix Supported Servers End-of-Life

After a certain amount of time vendors will no longer support hardware because it is considered outmoded. In other words parts become hard to find because they are no longer manufactured. Our servers will have this problem as of May 31st, 2016.

Goal: Have a solution in place to deal with outmoded hardware.

Project Lead: Corey Christians

Progress:

- Determine differing solutions to the problem considering we may be on a new ILS in two years.
- Present the solutions to the Executive Committee
- Present the solutions to the Steering Committee
- Analyze which option is superior based on cost and stability
- Purchase any equipment that is required
- Migrate data and go into production

Priority Eight: Implement BC Visibility

BlueCloud Visibility is a new product by SirsiDynix which converts our online catalog to a linked data model. This will make our records visible in search engines such as Google.

Goal: Implement BC Visibility

Project Lead: Chanel Wheeler

Progress:

- Receive a quote from SirsiDynix
- Get approval for the purchase
- Receive an implementation plan from SD
- Offload our bibliographic database to SD to be processed.
- Test the implementation.
- Go Live and invoice sent to YCFLD
- Advertise the new service

Prioritization

Priority Nine: Implement Blue Cloud Cataloging

Blue Cloud Cataloging will allow library staff to access Symphony cataloging from a web browser. The new product should have significant user interface improvements above the cataloging section in Work Flows.

Goal: Fully implement Blue Cloud Cataloging (BCC)

Project Lead: Chanel Wheeler

- Upgrade Web Services so we can use BCC
- Configure Web Services for the new service
- Test BCC to see how it works
- Create documentation
- Activate it for a test library to see how it works in a production environment
- Conduct a training session for all YLN users
- Activate it for the remaining libraries

Completed Projects CY15

- Value of Services for YLN
- Add MUHS
- Complete overall strategic plan
- Upgrade CircIT NXT
- Create OPAC Enhancements
 - Make it so the UPC retrieves cover art
 - Make it so ICat1 displays item format
 - Make it so second UPC shows cover art
 - Make it so the book river shows cover art
 - Determine if online registration is feasible
 - Fix reserve item searching for YCV
 - Add icons for ICat1s that don't have them
 - Add (item) details button to search results
 - Add the ability to add local cover art
 - Always have location listings expand
- Move Servers to County Admin Building
- Complete the LSTA Synrg 2 grant process
- Upgrade RPA
- Pay the SD maintenance bill
- Gather State Data Report Statistics

Cancelled/Postponed Projects CY15

- Install the Bookmyne Mobile App

Statistics

Holds - December 2015					
Pickup Library	All	CANCELLED	EXPIRED	FILLED	EXP_ONSHELF
A11	34470	3413	46	28340	2671
AJS	12	3		8	1
ASH	335	31		294	10
BAG	189	11		176	2
BCC	317	24	1	276	16
BMHS	18			11	7
CLA	412	104	1	278	29
CON	624	40		557	27
COR	525	38	2	449	36
CRK	23	1		21	1
CTW	3811	339	3	3168	301
CVHS	32	11	2	18	1
CVPL	1690	129	3	1462	96
CVUSD	97	11		34	52
DHL	432	25	1	388	18
DIAL	4			4	
ERU	199	18		141	40
GMMS	19	6	1	12	
JER	113	2	1	100	10
LES	3	1		2	
MAY	301	20		263	18
MES	23			4	19
MUHS	2			2	
ORME	0	0	0	0	0
PCL	36	6		28	2
PCM	0	0	0	0	0
PHS	44	3		38	3
PMH	19			13	6
PPL	10430	1184	18	8371	857
PPLA	208	25		182	1
PVA2	322	20		281	21
PVPL	6218	647	3	5034	534
SED	3551	350	4	2918	279
SEL	509	18	1	427	63
THS	15			14	1
VBC	396	55	1	315	25
VER	883	79	1	746	57
VOC	1677	135	3	1469	70
WIL	63	5		55	3
YAR	497	23		449	25
YCP	279	39		207	33
YCV	108	10		92	6
YFL	34			33	1

Statistics

Items Transited - December 2015																	
Station Library →																	
Item Library ↓	A11	AJS	ASH	BAG	BCC	BMHS	CLA	CON	COR	CRK	CTW	CVHS	CVPL	CVUSD	DHL	DIAL	ERU
A11		9	239	163	222	13	187	535	479	16	2579	31	1315	38	361	4	153
AJS	4								1								
ASH	317			2	2		2	11	6		33		15	1	11		3
BAG	310		2		5	3	1	14	6		32	2	7		6		1
BCC	291		4	1			2	5	7		32	1	10	1	7		2
BMHS	47						1		1		4		1	1	2		
CLA	414		6	7	2			15	6		54		25			9	
CON	118			1	3		1		3		17		7	2	4		1
COR	225		2		2				5		19		17	2	4		
CRK	128		2	1		1	1	4	4		14		7		6		1
CTW	2340	2	19	9	23		30	41	57	2		5	134	5	62	1	13
CVHS	14															2	
CVPL	988	2	16	3	10		7	26	22		118			2	24		6
CVUSD	77		1			1	1		1		6		5		7		2
DHL	222		3		4		2	6	4		20		14	1			2
DIAL	5			1	2								1				
ERU	213		2	1	1		3	8	1		22		16		3		
GMMS	4							1			1			1			
JER	211		2	2	2		1	3	5		24		8		6		1
LES	49			1			1				10		5	1	1		
MAY	198		1	1	3		2	9	6		20		13		6		4
MES	27		1						1		3		2				
MHS	8										1		1				
MUHS	43				2						4		4				
MVS	0																
ORME	1		1														
PCL	256		5	1	4		1	2	1		35		18		2		3
PHS	79								1		6		5	1	1		
PMH	39		2			1					1		6	1	2		
PPL	5191		56	36	60	6	59	140	161	7	897	12	460	9	81	1	46
PVPL	2798	4	35	47	28	2	32	65	58	2	417	5	205	4	33		18
SED	3913		36	19	33		22	76	57	4	419		145	3	34		19
SEL	345		7	6	3		1	22	5		30	1	15		9		4
THS	13										1		1			1	
UNDEFINED	1									0			0	1			
VBC	186			2	1			8	2		17	1	14				
VER	722		7	4	5		8	13	18	1	90	1	33	1	13		4
WIL	191		3	2	3		1	2	1		18		11	1	5		2
YAR	388	1	4	3	3		3	16	6		37	2	26		5		1
YCP	874		7	8	9		1	15	13		96		47		5		8
YCV	874		15	5	12		3	28	24		81	1	37		10	2	11
YFL	4								1								
YLN	0																

Statistics

Items Transited - December 2015																
Item Library ↓	A11	GMMS	JER	LES	MAY	MES	MUHS	ORME	PCL	PHS	PMH	PPL	PPLA	PVA2	PVPL	
A11		26	113	3	247	7	2	0	26	48	12	5039	183	23	3978	
AJS	4															1
ASH	317		1		3					1		93	3	1	70	
BAG	310		1		2						1	86	2		75	
BCC	291				5						1	90	2		63	
BMHS	47											13			11	
CLA	414				1					2		85	4		99	
CON	118		1		2							36			15	
COR	225		1		3							72	3		51	
CRK	128		1		1							32	3	1	21	
CTW	2340	1	10	2	29	1				3	5		781	14	3	509
CVHS	14		1		1							2				2
CVPL	988		4	1	6	2				1	1	1	322	15		202
CVUSD	77		1									16	2		16	
DHL	222				4	1				2		70			45	
DIAL	5														1	
ERU	213		3		2					1	1		66			40
GMMS	4															1
JER	211											71	1		32	
LES	49	2									1	10	3		8	
MAY	198	1								2	1		51			45
MES	27											9			8	
MHS	8											2			1	
MUHS	43		1		1							7			13	
MVS	0															
ORME	1															
PCL	256		4									64			33	
PHS	79	2			1							19			14	
PMH	39	3										5			11	
PPL	5191	2	36		57	1	1			9	19	1		60	5	1347
PVPL	2798	4	12		60	1	1			1	5	2	1037	28	10	
SED	3913	4	23		35					3	4	3	933	16	2	595
SEL	345				1					1			110	5		68
THS	13	2										1	2			3
UNDEFINED	1															0
VBC	186				4							53	5			41
VER	722	4	2		6	1				2			209	3		140
WIL	191		3		2						1	59				27
YAR	388	1			8						1	122	2			71
YCP	874		8		4					2	2	1	243	7	1	153
YCV	874				9					2	3		270	3		143
YFL	4															3
YLN	0															

Statistics

Items Transited - December 2015														
Station Library →														
Item Library ↓	A11	SED	SEL	THS	VBC	VER	VOC	WIL	YAR	YCP	YCV	YFL	YLN	
A11		1844	322	10	340	663	2130	63	412	178	77	38	0	
AJS	4					2								
ASH	317	20	3		2	9	16	1	1	3	2	2		
BAG	310	22	5		6	9	13	1	4	2	1	1		
BCC	291	17	5		6	10	9		4	3	1	3	0	
BMHS	47	8	2			2		1						
CLA	414	54	5		10	10	15	1	3		1		0	
CON	118	5		1	1	6	4	3	4	1				
COR	225	17	6		2	4	4	2	5	4		0		
CRK	128	10	1			4	5		3	3		2	0	
CTW	2340	207	33	1	37	67	127	8	81	11	5	2	0	
CVHS	14	2	1			1	1						0	
CVPL	988	70	14		14	26	44	4	18	4	2	1	0	
CVUSD	77	8			1	5	2	1		1			0	
DHL	222	19	2	1	2	7	8		2	2		1	0	
DIAL	5													
ERU	213	19	2		3	5	6		2	3	3		0	
GMMS	4												0	
JER	211	31	5		2	2	6	1	4		1	1	0	
LES	49	1	1		1	1	1			1		0		
MAY	198	8	3		2	8	6		5	1			0	
MES	27	1				1	1						0	
MHS	8	1				2							0	
MUHS	43	6			1	1	2		1				0	
MVS	0												0	
ORME	1												0	
PCL	256	48	1			4	17		2	8	2	1	0	
PHS	79	13	1		4	4	5		1		1		0	
PMH	39	3				2	2						0	
PPL	5191	628	103	5	82	193	396	17	115	47	26	10	0	
PVPL	2798	244	46	2	53	90	137	8	55	37	5	5	0	
SED	3913		40		59	104	1130	10	46	22	12	5	0	
SEL	345	22			2	7	17		6	3				
THS	13	1			1									
UNDEFINED	1	0												
VBC	186	18	3			9	2	1	2	2	1			
VER	722	80	12		11		35	1	12	3	1	2	0	
WIL	191	17	1		5	7	12		5	3			0	
YAR	388	27	10		2	15	16			5	1			
YCP	874	121	10		16	22	43		19		12	1	0	
YCV	874	96	7		15	24	48	3	12	9		1	0	
YFL	4													
YLN	0												0	

Statistics

Discards - December 2015	
Checkout Library	Library Use Transactions
A11	3452
ASH	4
BAG	17
BCC	23
CON	8
COR	3
CRK	15
CTW	621
CVPL	232
CVUSD	2
DHL	2
ERU	8
JER	2
LES	4
MAY	84
MES	2
PCL	1
PHS	1
PMH	94
PPL	1176
PVPL	357
SED	694
SEL	39
THS	1
VBC	8
VER	17
WIL	23
YAR	6
YCP	5
YCV	3

Items Added - December 2015	
Item Library	Total Copies
A11	8907
AJS	11
ASH	99
BAG	146
BCC	83
BMHS	33
CLA	39
CON	35
COR	28
CRK	10
CTW	567
CVHS	1
CVPL	318
CVUSD	11
DHL	54
ERU	38
GMMS	127
JER	37
LES	25
MAY	63
MES	36
MUHS	1
PCL	5
PHS	1
PMH	6
PPL	1534
PVPL	597
SED	565
SEL	58
THS	1
VBC	52
VER	93
WIL	23
YAR	102
YAV	16
YCP	189
YCV	81
YFL	60
YLN	3762

Total Items - December 2015	
Item Library	Total Copies
A11	1303217
AJS	17405
ASH	8626
BAG	12192
BCC	15949
BMHS	39836
CLA	10146
CON	8170
COR	9329
CRK	4408
CTW	109990
CVHS	19335
CVPL	55209
CVUSD	27698
DHL	7997
DIAL	1283
ERU	38561
GMMS	13625
JER	16215
LES	16638
MAY	13252
MES	9437
MHS	3930
MUHS	14477
MVS	37
ORME	8294
PCL	35847
PCT	206
PHS	15105
PMH	11221
PPL	174359
PPLX	10
PVPL	102350
SED	83324
SEL	9155
SHM	6396
THS	18321
UNDEFINED	1
VBC	10607
VER	31217
VOC	3
WIL	4941
WTS	47
YAR	10055
YAV	15185
YCC	2254
YCP	75663
YCV	54886
YFL	361
YLN	159664

Statistics

New Users - December 2015	
User Library	Patrons
All	1020
AJS	4
ASH	11
BAG	6
BCC	20
BMHS	4
CLA	11
CON	11
COR	5
CRK	3
CTW	112
CVHS	0
CVPL	50
CVUSD	3
DHL	6
DIAL	0
ERU	3
GMMS	4
JER	5
LES	4
MAY	8
MES	1
MUHS	8
PCL	17
PHS	6
PMH	1
PPL	292
PVPL	207
SED	96
SEL	13
THS	7
VBC	9
VER	46
VOC	22
WIL	1
YAR	7
YCP	11
YCV	6

Total Users - December 2015	
User Library	Patrons
All	121140
AJS	799
ASH	939
BAG	690
BCC	1122
BME	3
BMHS	2604
CHV2	1
CLA	791
CON	738
COR	865
CRK	188
CTW	14792
CVHS	1175
CVPL	7474
CVUSD	1878
DHL	714
DIAL	27
ERU	3551
GMMS	599
JER	403
LES	370
MAY	977
MES	693
MHS	301
MUHS	1698
MVS	2
ORME	163
PCL	2459
PCM	1
PCT	3
PHS	2062
PMH	781
PPL	26867
PPLA	2
PPLG	2
PPLX	3
PVA2	3
PVPL	22321
SED	10805
SEL	698
SHM	4
TES	2
THS	820
VBC	1046
VER	3804
VER2	2
VOC	1102
WIL	332
WTS	4
YAR	565
YAV	3
YCC	3
YCP	2490
YCV	1383
YFL	10
YLN	6

Statistics

Patron Bills - December 2015								
Bill Library	Number of Bills	Total Amount Billed	Payment Amounts	Patrons with Bills	Delinquent Patrons with Bills	Blocked Patrons with Bills	Barred Patrons with Bills	
A11	8169	26731.3	26052.58	2467	624	283	30	
AJS	0	0	0	0	0	0	0	
ASH	8	23.45	23.4	5	0	0	0	
BAG	12	23.3	23.3	6	2	0	0	
BCC	6	8.6	8.6	5	2	0	0	
BMHS	453	2700.25	2674.15	260	0	75	0	
CLA	13	87.65	87.65	8	1	1	0	
CON	48	284.9	284.9	12	6	1	0	
COR	28	158.2	154.9	8	2	4	0	
CRK	4	40.6	40.6	2	0	0	0	
CTW	700	1998.65	1918.57	254	75	18	2	
CVHS	6	275.11	275.11	5	0	0	0	
CVPL	428	679.1	640.25	127	37	6	0	
CVUSD	48	393.04	393.04	17	9	0	0	
DHL	6	54	54	2	0	0	0	
ERU	86	471.75	471.75	43	12	3	0	
GMMS	83	332.11	329	54	15	7	0	
JER	16	152.35	152.35	8	4	0	0	
LES	22	229.6	229.6	21	6	5	0	
MAY	8	34.2	32.2	3	0	1	0	
MES	22	214.99	214.99	9	3	2	0	
MUHS	12	85.55	85.55	6	0	3	0	
MVS	30	787.87	787.87	7	2	1	0	
ORME	70	388.32	380.57	16	4	3	0	
PCL	19	117.64	117.64	12	0	3	0	
PCM	94	156.32	152.86	68	0	10	0	
PHS	1835	6864.39	6620.92	473	119	48	13	
PMH	5	4.4	4.4	3	0	0	0	
PPL	2	3	3					
PPLA	1342	4247.27	4135.2	301	85	43	6	
PVPL	1968	2353.73	2271.55	508	205	15	6	
SED	43	423.55	423.55	12	1	4	0	
SEL	93	1022.47	1022.47	74	5	19	0	
THS	16	153	153	6	3	1	1	
VBC	209	445.15	411.75	89	25	11	2	
VER	135	115	113.35	63	21	0	0	
VOC	29	281.5	281.5	5	3	0	0	
WIL	6	25.5	25.5	3	0	1	0	
YAR	165	435.31	415.86	48	14	2	1	
YCP	78	324.48	322.48	28	6	1	0	
YCV	6	120	120					
YLN	15	215	195.2	14	1	3	0	

Statistics

Circulation - December 2015

Station Library	Checkout Item	Checkout Reserve	Reserve Renewals	Staff Renewals	Use Item	Library Use Transactions	Total Circulation	First and Renewal
A11	137350	80		34259	3130	10904	174819	171689
AJS	1758			518		0	2276	2276
ASH	1491			146		120	1637	1637
BAG	751			116		61	867	867
BCC	1933			329		43	2262	2262
BMHS	374			56		12	430	430
CLA	1206			221		36	1427	1427
CON	1361			166		21	1527	1527
COR	1412			159		24	1571	1571
CRK	276			66		40	342	342
CTW	14958			3665	439	1714	19062	18623
CVHS	74			4		2	78	78
CVPL	7060			1898		402	8958	8958
CVUSD	1828			305		4	2133	2133
DHL	940			157		68	1097	1097
DIAL	4					0	4	4
ERU	1145	72		153	23	19	1393	1370
GMMS	537			0	37	85	574	537
JER	385			71		38	456	456
LES	1361			0	165	190	1526	1361
MAY	1317			141		106	1458	1458
MES	296			49		3	345	345
MUHS	41			8		8	49	49
ORME	2			4		0	6	6
PCL	225			231		1	456	456
PHS	113			13	1	7	127	126
PMH	151			78		103	229	229
PPL	43391			12230		2356	55621	55621
PPLA	183			11		2	194	194
PVA2	23			1		21	24	24
PVPL	22867			6233	1534	1600	30634	29100
SED	15884			3390	272	1700	19546	19274
SEL	2366			73		51	2439	2439
THS	498			0	187	123	685	498
VBC	1500			153		138	1653	1653
VER	3952			792		157	4744	4744
VOC	2130			642		37	2772	2772
WIL	368			50		26	418	418
YAR	1791			228		60	2019	2019
YCP	876	7		490	278	314	1651	1373
YCV	484	1		492	194	3	1171	977
YFL	38			2		0	40	40
YLN	0			918		1209	918	918

Statistics

Checkins by Library for December 2015			
Station Library	Total Checkins	Change Vs. Previous Year	FY July June
All	150266	-6.36%	
AJS	1907	0.79%	
ASH	1631	-7.59%	
BAG	867	9.75%	
BCC	1992	-15.23%	
BMHS	807	-32.92%	
CLA	1218	24.92%	
CON	1302	12.63%	
COR	1622	-9.39%	
CRK	376	-32.86%	
CTW	16297	-4.92%	
CVHS	111	16.84%	
CVPL	7869	-0.13%	
CVUSD	1897	23.58%	
DHL	1017	-4.51%	
DIAL	12	500.00%	
ERU	1417	-11.82%	
GMMS	580	82.39%	
JER	413	-21.93%	
LES	1446	-19.93%	
MAY	1341	-34.97%	
MES	314	106.58%	
MUHS	58		
MVS		-100.00%	
ORME	52	-37.35%	
PCL	661	18.67%	
PCM		-100.00%	
PHS	152	-65.22%	
PMH	400	32.45%	
PPL	45072	-6.11%	
PPLA	1	-50.00%	
PVA2	3		
PVPL	25177	-8.81%	
SED	16008	-7.25%	
SEL	2567	20.40%	
THS	956	-32.91%	
VBC	1628	-22.18%	
VER	4555	8.79%	
VOC	2811	0.79%	
WIL	351	-38.10%	
WTS	1	-99.90%	
YAR	1968	4.35%	
YCP	1827	-3.64%	
YCV	1278	68.60%	
YFL	60	33.33%	
YLN	244	559.46%	

Statistics

OPAC Searches

Library	Total
AJS	73
ASH	110
BAG	196
BCC	411
CLA	343
CON	805
COR	1061
CRK	35
CTW	14782
CVHS	16
CVPL	5002
CVUSD	114
DHL	364
ERU	505
GMMS	0
JER	266
LES	11
MAY	174
MES	0
MUHS	0
MVS	0
ORME	0
PCL	518
PHS	56
PMH	72
PPL	54898
PVPL	20522
SED	37145
SEL	489
THS	49
VBC	513
VER	14366
WIL	124
WTS	0
YAR	440
YCP	59135
DEFAULT	7743
Total	220338

Statistics - Databases

Ebrary

Month of: 12/2015								
Category: All Categories								
Usage Type: All Documents Selected								
Library	Pages Viewed	Pages Copied	Pages Printed	Unique Documents	User Sessions	Chapter / Range DLS	Full Title DLS	Turnaways
PCL	2889	36	544	183	236	0	44	2
PPL	9	0	0	11	11	0	8	0
YCP	4605	69	1994	242	341	0	26	0
YLN	7098	108	6000	322	504	0	100	0
TOTAL	14601	213	8538	758	1092	0	178	2

Overdrive

Month of: 12/2015						
Library Statistics - One Copy/One User						
Usage Type: All Documents Selected						
Format	Advantage Titles	Consortium Titles	Advantage Copies	Adv. Preorder Copies	Consortium Copies	Cons. Preorder Copies
Audiobook	143	3,727	171	0	4,030	0
eBook	287	5,299	424	0	5,838	0
Total	430	9,026	595	0	9,868	0
Metered Access, Expiring Content						
Audiobook	1	7	1	0	7	0
eBook	49	853	66	0	1,254	0
Total	50	860	67	0	1,261	0
Metered Access, Licensed Content						
eBook	84	787	3,770	0	33,800	0
User Activity						
Unique Users with titles checked out: 2,393						
Checkouts			Holds			
Audiobook	3,642		Audiobook		998	
eBook	6,780		eBook		2,177	
Total	10,422		Total		3,175	

Tutor.com

Month	1-to-1 sessions		Type										Time		SkillsCenter		
	Reg	Mobile	Total	24/7 Resume	AP	Citizen	Eng- lish	Job Help	Math	Sci- ence	Social Studies	Write Tutor	Hours	Avg. (min)	Reg- ular	Mo- bile	Total
Dec.	66	0	66	0	1	0	7	0	49	4	0	5	22.55	20.5	0	0	0

UniversalClass

Month	New Registered Users	Login Sessions	New Courses Enrolled	Stud. Submissions
Dec.	4	249	12	154

Zinio

Month	Checkouts	Turnaways
Dec.	3341	0

Statistics - I-Tiva (TM3)

Date	Messages Imported	Messages Rejected	Calls Made	Number of Deliveries	Patron Logins on MESSAGE call
11/1/2015	80	1	80	69	
11/2/2015	32		44	25	
11/3/2015	108	4	133	102	
11/4/2015	164	10	224	150	
11/5/2015	142	10	178	127	
11/6/2015	119	34	152	107	
11/7/2015	130	7	155	120	
11/8/2015	75	7	75	71	
11/9/2015	28	2	38	24	
11/10/2015	139	6	171	133	
11/11/2015	155	8	192	140	
11/12/2015	25		31	21	
11/13/2015	155	19	187	148	
11/14/2015	127	2	157	115	
11/15/2015	73		73	57	
11/16/2015	32		41	28	
11/17/2015	99	32	119	89	
11/18/2015	143	5	192	124	
11/19/2015	168	11	216	146	
11/20/2015	104	2	143	94	
11/21/2015	133		174	115	
11/22/2015	71	1	71	61	
11/23/2015	31		39	29	
11/24/2015	114	1	148	100	
11/25/2015	141		177	128	
11/26/2015	149				
11/27/2015					
11/28/2015	49		248	174	
11/29/2015	180	19	180	149	
11/30/2015	29	1	38	27	
Grand Total:	2995	182	3676	2673	

I-Tiva Month To Date MESSAGE Report used