

# Yavapai Library Network

October  
2017  
Monthly  
Report



## Manager's Lowdown

Good day YLN Stakeholders,

I have several matters to report on this month—so I'll get right to it.

With regard to our Network Cooperative Purchasing RFP, it looks like our combined purchasing power isn't large enough to garner us terms that are better than those most of us can already get using one of the SAVE or Mohave cooperative purchasing contracts already in existence across the state. Missy Mudrey from The Professional Group Public Consulting gave a short presentation on our other options at the November 2 Steering Committee meeting, and provide us with information on these contracts. If you are interested, let me know and I'll forward the pertinent information on.

I am happy to report that the draft of the Tech Logic contract was approved at the Steering Committee meeting and I'll be sending it on to Tech Logic for their comments this week.

A reorganization plan for the Network was discussed at the Steering Committee meeting, resulting in a vote to recommend that the YLN move out from under the oversight of the Yavapai County MIS Department to become a Division of the Yavapai County Free Library District. This move comes after the recommendation of the Deputy County Attorney, and will give us a jural legitimacy that we did not previously have. The County Board of Supervisors will take up the matter at their upcoming meeting.

The new E-Materials Policy created by the E-Materials User Group was also approved; you can find it on the Portal. It includes a Request for Reconsideration of E-Materials form each library should use if any of our E-Materials are challenged.

In other news, we did receive the \$10,000 grant from the State Library to purchase materials for the DPLA pilot project. Four of our libraries—Camp Verde Community Library, Embry Riddle University, Beaver Creek Public/School Library, and Prescott Public Library—will be

beta-testing the DPLA Exchange, Library Simplified, and SimplyE over the next few months and providing feedback to both DPLA and the Network.

Finally, the State Library is showing some interest in forming a statewide library consortium that could work on cooperative purchasing agreements for libraries across the state, as well as other statewide opportunities as they manifest. More on this to come...

All the best,

Judy

# Member News

No member news at this time.

# Prioritization

## Priority One: Resolve Current Helpdesk Requests

A help desk request, or work order, is the submission of a problem that one encounters during the normal operation of a YLN service. Requests are generally submitted via e-mail to help@yln.info. If a request is submitted via telephone, then a YLN staff person will create the request for the submitter. Help desk requests will always be our highest priority because in some cases a member library employee cannot complete a work function until the issue is resolved.

**Total requests submitted: 59**

**Total requests resolved: 55**

**Total unresolved requests opened this month: 3**

**Total requests still open: 21**

## Priority Two: Draft an RFP for an RFID and AMH System

The time is here to start looking into the possibility of purchasing a new Radio-Frequency Identification (RFID) and/or Automated Materials Handling (AMH) system. Stage one is drafting the RFP.

**Goal:** Create a request for proposal for an RFID/AMH system.

**Project Lead:** Judy Poe

### Progress:

- Explore RFID RFP options
- Install a wiki that can be used to gather information about what we want in an RFID System
- Test the wiki to make sure it works
- Form an RFP committee
- Survey the current RFID market
- Have an initial RFP meeting
- Start work on the RFP
- Distribute to all interested vendors

## Priority Three: TechLogic Contract and Purchase of AMH

Review cCreate new TechLogic contract and order an AMH for central sorting facility.

**Goal:** Create a contract for an RFID/AMH system.

**Project Lead:** Judy Poe

### Progress:

- Review contract
- Negotiate CircIT unlimited site license
- Negotiate AMH service programs/preventative maintenance contract
- Work with County attorney to draft master contract
- Combine contracts into one master contract
- Have Executive Committee review contract
- Have Steering Committee approve contract
- Negotiate with TechLogic over final contract
- Upon contract approval by both parties, order AMH
- Install AMH
- Put AMH into production

## Priority Three: YLN Strategic Plan

While the YLN has been very good about technology planning, the overall vision and strategy of the YLN has been more elusive. The Executive Committee has been working on developing a vision, mission, and strategic plan.

**Goal:** Develop a strategic plan that will bring the YLN to the year 2025.

**Project Lead:** Judy Poe

### Progress:

- Create a way to implement the plan
- Get approval for the updated plan
- Change the bylaws if necessary
- Distribute the new plan

Note concerning prioritization: The priority of projects may shift as individual portions are completed.

# Prioritization

## Priority Four: Implement BC Visibility

BlueCloud Visibility is a new product by SirsiDynix which converts our online catalog to a linked data model. This will make our records visible in search engines such as Google.

**Goal:** Implement BC Visibility

**Project Lead:** Chanel Wheeler

### Progress:

- Receive a quote from SirsiDynix
- Get approval for the purchase
- Receive an implementation plan from SD
- Offload our bibliographic database to SD to be processed.
- Test the implementation.
- Go Live
- Advertise the new service

## Priority Five: Implement Blue Cloud Cataloging

Blue Cloud Cataloging will allow library staff to access Symphony cataloging from a web browser. The new product should have significant user interface improvements above the cataloging section in WorkFlows.

**Goal:** Fully implement Blue Cloud Cataloging (BCC)

**Project Lead:** Chanel Wheeler

- Upgrade Web Services so we can use BCC
- Configure Web Services for the new service
- Test BCC to see how it works
- Create documentation
- Activate it for a test library to see how it works in a production environment
- Conduct a training session for all YLN users
- Activate it for the remaining libraries

## Priority Six: Implement SimplyE

Partnering with the Digital Public Library of America (DPLA), the YLN will be implementing SimplyE which allow patrons to view all our e-materials at one site.

**Goal:** Fully implement SimplyE at several pilot libraries

**Project Lead:** Chanel Wheeler

- Choose libraries to be the pilots
- Have pilot libraries test DPLA Exchange and SimplyE
- Give feedback to DPLA
- Roll out to all YLN libraries

## Completed Projects CY16

Draft an RFP for a new Integrated Library System

Migrate vhosts from VMWare ESXi to Microsoft HyperV

Select ILS Vendor

Network-wide electronic resources best practices document

Completed Annual Report

Virtualized all Symphony/Enterprise servers

Negotiate ILS contract

Install BlueCloud Analytics

## Cancelled/Postponed Projects CY16

Transferring mailing lists from Google Groups to Listserv

# Statistics

Holds - October 2017					
Hold Inactive Reason	CANCELLED	EXP_ONSHLF	EXPIRED	FILLED	Total
Pickup Library	Number of Holds	Number of Holds	Number of Holds	Number of Holds	Number of Holds
AJS	2			7	9
ASH	34	30	2	410	476
BAG	6	11		63	80
BCC	26	15		476	517
BMHS	1	4		14	19
CLA	3			6	9
CON	28	6		321	355
COR	71	33	4	476	584
CRK	1			44	45
CTW	300	265	4	3,242	3,811
CVHS	18	5		18	41
CVPL	142	99	1	1,641	1,883
CVUSD	10	42		136	188
DHL	21	16		313	350
DIAL	11	1		14	26
ERU	29	17	1	250	297
GMMS	11	2		22	35
JER	5	1		116	122
LES	1				1
MAY	26	40		320	386
MES			2		2
MUHS	1			6	7
ORME		12			12
PAUL	13	13		230	256
PCL	13	13	2	82	110
PCM				7	7
PHS	4	10	1	26	41
PMH	8	3		24	35
PPL	1,386	796	34	9,406	11,622
PVA2	22	31	1	342	396
PVPL	691	526	13	5,592	6,822
SED	327	222	7	2,955	3,511
SEL	21	46	2	420	489
THS	1			13	14
VBC	35	22	2	386	445
VER	158	98	1	916	1,173
VOC	107	94	4	1,306	1,511
WIL	6	6		120	132
YAR	13	3		414	430
YCP	44	34	3	234	315
YCV	11	12		87	110
YFL	8	8		100	116
Total	3,615	2,536	84	30,555	36,790

# Statistics

Items Transited - October 2017																	
Station Library →																	
Item Library ↓	All	AJS	ASH	BAG	BCC	BMHS	CLA	CON	COR	CRK	CTW	CVHS	CVPL	CVUSD	DHL	DIAL	ERU
All	23603	7	363	61	434	11	8	267	522	42	2,507	34	1,479	163	312	14	233
AJS	71								5		2		8	2	1		
ASH	231			1	5			2	9		21		11	1	1		1
BAG	245		2		4			4	2	1	29	1	23	4		1	2
BCC	374		3	1				4	7		43		27	3	8		4
BMHS	40										1	1	2		1		
CLA	325	1	8	1	2			6	10		46	1	19	1	3		2
CON	125		2						7		8		9		3		
COR	219		2	1	3			2			33		16	1			1
CRK	149							7	2		16		11	3			3
CTW	2707	1	32	7	61	3	1	31	59	3		6	163	24	33		23
CVHS	15								2	1							
CVPL	1102		22	3	26		1	14	33	1	102	2		10	16	2	6
CVUSD	119				2						10		5				
DHL	164		7		5			3	1		19		10	1			1
DIAL	2																
ERU	198		2		1				1		21		13	1	4		
GMMS	7																
JER	224		2		4		1	1	1		25	1	9	1	1	1	2
LES	52								4	1	2		7	4			1
MAY	360		5	1	5	1		3	6		42		16		5		2
MES	53				1				2		1		8	5			
MUHS	67		1		1				1		11	1	5				4
ORME	10							1									
PAUL	207		5	2	2				4	1	21		16	1	7		
PCL	286		1						5		30		22		2		4
PHS	71		1						1		10		3				4
PMH	25										2		2	2			
PPL	5212	2	112	16	128	3	2	73	143	14	823	9	466	30	104	5	67
PVPL	2760	2	38	10	54	4	1	24	91	6	317	7	248	31	48	1	29
SED	4141	1	48	5	53			49	68	7	433	3	153	19	24	2	27
SEL	374		10	1	4			7	9	1	54	1	24	1	5		3
THS	28								2		1		2	2		1	
VBC	130		1	1	3			1	5		11		9	1	3		
VER	690		9	1	16			3	13	3	79		34	13	8		4
WIL	170		5	2	3			4	2	1	12		9		1		5
YAR	324		12	2	2			6	4		43		19	2	2		4
YCP	1104		7	3	15			6	6		116	1	63		12	1	16
YCV	1193		25	3	33			14	17	2	123		45		18		18
YFL	27		1		1			2					2		2		
YLN	2						2										

# Statistics

Items Transited - October 2017															
Station Library →															
Item Library ↓	All	GMMS	JER	LES	MAY	MES	MUHS	ORME	PAUL	PCL	PHS	PMH	PPL	PVA2	PVPL
All	23603	42	117	0	302	0	9	7	223	81	32	30	5,574	7	4,565
AJS	71				1				1			1	7		35
ASH	231		3		3				3				76		51
BAG	245	2	1		2				7				62		41
BCC	374				4				2		1		96		81
BMHS	40								1				15		10
CLA	325		1		1				3	1		1	68		67
CON	125				1				1			1	23		35
COR	219				6				3		1	3	59	1	43
CRK	149		2		1				3				37	1	29
CTW	2707	4	13		41		2	1	21	2	2	7	915	1	622
CVHS	15				1				1				4		3
CVPL	1102	2	5		21				9	2		1	332		237
CVUSD	119				2				1				32		32
DHL	164				4				3			1	38		44
DIAL	2								1				1		
ERU	198		1		2				2	4			64	1	39
GMMS	7											5	1		
JER	224				2				1				87		34
LES	52	1							1				12		11
MAY	360		1						6	3			94		99
MES	53	1			1						1		12		13
MUHS	67	1	1						1				12		9
ORME	10												2		4
PAUL	207		1		1								57		52
PCL	286		3						3				87		48
PHS	71				2				1	1		2	17		13
PMH	25				2		1						10		1
PPL	5212	15	39		72		1	4	52	17	13	5			1,417
PVPL	2760	12	17		41		1	1	28	3	2		1,083	2	
SED	4141	2	15		36		1		27	13	6	2	1,119	1	689
SEL	374		1		5		1		1		1		76		76
THS	28								2				3		12
VBC	130		1		2				1				28		39
VER	690	1	1		7		1		7	1		1	196		164
WIL	170				1			1	1	1			51		31
YAR	324	1			8				3	1	1		73		71
YCP	1104		6		12		1		16	23	1		366		188
YCV	1193		5		9				9	9	3		358		223
YFL	27				11				1				1		2
YLN	2														



# Statistics

Items Transited - October 2017													
Station Library →													
Item Library ↓	All	SED	SEL	THS	VBC	VER	VOC	WIL	YAR	YCP	YCV	YFL	YLN
All	23603	1,759	363	13	401	859	1,905	123	385	170	71	84	24
AJS	71	3				5							
ASH	231	14	6		3	7	7	1		2	2	1	
BAG	245	21	2		2	11	7	2	6	1		5	
BCC	374	25	3		4	15	18		10	3	2	10	
BMHS	40	5			1	2	1						
CLA	325	36	10		6	5	6	2	8	5		3	2
CON	125	12	4		2	4	5	1	2	1	1	3	
COR	219	16	4		3	11	2	3	1	1		3	
CRK	149	14	5		2	7	4		1	1			
CTW	2707	210	29	1	55	88	150	16	52	16	6	2	4
CVHS	15	1					2						
CVPL	1102	80	21	1	17	51	46	6	20	9	3	1	
CVUSD	119	25			2	7	1						
DHL	164	8	7			3	2		3	1	1	2	
DIAL	2												
ERU	198	16			3	2	13		2	4	1	1	
GMMS	7						1						
JER	224	24			1	9	7		8	1	1		
LES	52	2		1		3	1		1				
MAY	360	15	5		7	14	11	1	7	6		5	
MES	53	3			2	3							
MUHS	67	8			4	3	2	1	1				
ORME	10	1			1		1						
PAUL	207	11	2		3	12	3	2	2			2	
PCL	286	46			15	1	10	2		4	3		
PHS	71	6	1		1	2	5		1				
PMH	25	2				2	1						
PPL	5212	569	124	4	109	249	292	42	98	45	21	16	11
PVPL	2760	232	57	5	42	111	114	18	48	16	7	7	2
SED	4141		36		56	118	1,031	15	46	24	8	2	2
SEL	374	40			5	20	12		12	3		1	
THS	28	1				2							
VBC	130	6	2	1		6	6		1			2	
VER	690	49	14		7		26	2	15	11	4		
WIL	170	10	3		3	6	6		8	1	1	2	
YAR	324	26	5		2	12	14	4		1	1	4	1
YCP	1104	112	8		14	33	46	3	8		9	11	1
YCV	1193	110	15		26	35	52	2	24	14		1	
YFL	27				3								1
YLN	2												

# Statistics

Discards - October 2017	
Station Li- brary	Library Use Transactions
ASH	97
BCC	210
CLA	499
CON	11
COR	6
CRK	35
CTW	333
CVPL	135
CVUSD	16
ERU	3
JER	2
LES	1
MES	3
MUHS	3
PCL	335
PHS	9
PMH	8
PPL	1,114
PVA2	1
PVPL	290
SED	211
SEL	24
THS	58
VBC	16
VER	13
WIL	4
YAR	17
YCP	752
YCV	17
YFL	13
YLN	45
<b>Total</b>	<b>4,281</b>

Items Added - October 2017	
Item Library Code	Total Copies
AJS	11
ASH	24
BAG	31
BCC	55
BMHS	264
CLA	17
CON	18
COR	45
CRK	19
CTW	727
CVHS	37
CVPL	270
CVUSD	35
DHL	28
DIAL	2
ERU	36
GMMS	1
JER	36
LES	1
MAY	50
MES	12
ORME	29
PAUL	1
PCL	47
PHS	9
PMH	10
PPL	1,695
PVPL	420
SED	690
SEL	30
SHM	2
THS	36
VBC	27
VER	216
WIL	11
YAR	71
YAV	119
YCP	343
YCV	140
YFL	5
YLN	1,155
<b>Total</b>	<b>6,775</b>

Total Items - October 2017	
Item Library	Total Copies
AJS	17,868
ASH	9,391
BAG	13,468
BCC	15,735
BMHS	41,461
CLA	10,118
CON	7,383
COR	9,276
CRK	3,929
CTW	113,900
CVHS	19,359
CVPL	57,133
CVUSD	29,027
DHL	7,462
DIAL	1,290
ERU	33,510
GMMS	12,328
JER	15,529
LES	16,783
MAY	14,127
MES	9,667
MHS	4,598
MUHS	14,996
ORME	8,584
PAUL	5,057
PCL	35,934
PHS	15,084
PMH	11,388
PPL	164,216
PVPL	104,621
SED	85,886
SEL	9,282
SHM	6,802
THS	16,279
VBC	11,173
VER	30,293
VOC	13
WIL	5,035
YAR	8,593
YAV	17,208
YCC	2,345
YCP	75,368
YCV	56,480
YFL	283
YLN	194,940
<b>Total</b>	<b>1,343,202</b>

# Statistics

New Users - October 2017	
User Library	Number of Users
AJS	5
ASH	14
BAG	10
BCC	15
BMHS	18
CLA	6
CON	4
COR	10
CRK	1
CTW	165
CVHS	3
CVPL	59
CVUSD	14
DHL	12
ERU	4
GMMS	11
JER	2
LES	5
MAY	11
MES	16
MHS	1
MUHS	10
ORME	3
PAUL	13
PCL	19
PHS	5
PMH	9
PPL	326
PVPL	337
SED	82
SEL	15
THS	3
VBC	22
VER	81
VOC	5
WIL	6
YAR	6
YCP	39
YCV	5

Total Users - October 2017	
User Library	Number of Users
AJS	591
ASH	1,001
BAG	787
BCC	963
BMHS	2,863
CLA	769
CON	682
COR	882
CRK	194
CTW	15,403
CVHS	1,226
CVPL	7,704
CVUSD	1,931
DHL	685
DIAL	19
ERU	4,917
GMMS	679
JER	401
LES	363
MAY	986
MES	903
MHS	271
MUHS	1,736
ORME	295
PAUL	183
PCL	2,697
PHS	2,399
PMH	681
PPL	27,760
PVA2	2
PVPL	23,496
SED	11,095
SEL	704
SHM	1
STX	3
THS	823
VBC	1,100
VER	5,271
VOC	1,262
WIL	326
YAR	547
YCC	1
YCP	2,685
YCV	1,363
YFL	3
YLN	2

# Statistics

Patron Bills - October 2017			
Bill Payment Library	# of Bills	Total Bill Amount	Total Bill Payment Amount
Total	3,252	\$43,141.93	\$12,772.74
AJS	1	\$0.00	\$10.00
ASH	5	\$2.50	\$40.00
BAG	17	\$88.90	\$18.60
BCC	2	\$0.00	\$2.80
BMHS	102	\$354.60	\$154.80
CLA	5	\$19.10	\$13.00
CON	24	\$43.60	\$46.70
COR	17	\$44.20	\$319.80
CRK	4	\$6.00	\$1.80
CTW	244	\$416.70	\$336.75
CVPL	168	\$168.80	\$139.20
CVUSD	10	\$40.00	\$87.96
DHL	26	\$40.50	\$53.10
DIAL	1	\$0.00	\$2.50
ERU	176	\$756.50	\$1,169.00
GMMS	95	\$126.56	\$129.78
JER	10	\$84.00	\$163.96
LES	46	\$543.86	\$811.48
MAY	20	\$228.70	\$206.00
MUHS	22	\$111.20	\$67.80
PAUL	1	\$0.00	\$0.30
PCL	11	\$30.70	\$31.10
PHS	31	\$32,108.00	\$68.60
PMH	32	\$177.06	\$197.62
PPL	689	\$2,269.39	\$2,609.92
PVPL	387	\$1,678.66	\$2,350.56
SED	578	\$853.96	\$1,717.27
SEL	6	\$259.96	\$2.10
THS	57	\$997.78	\$535.00
VBC	8	\$42.40	\$1.80
VER	261	\$896.30	\$484.10
VOC	92	\$241.44	\$61.30
WIL	2	\$0.00	\$160.00
YAR	5	\$0.00	\$100.60
YCP	68	\$476.66	\$610.84
YCV	30	\$33.90	\$66.60

# Statistics

Circulation - October 2017				
Station Library	Metrics	Number of Statistical Transactions		
	Client Types	Charge Item Part B	Renew Item	Total
AJS	workFlows	3,750	326	4,076
ASH	workFlows	1,081	86	1,167
	SIP	471	4	475
	Enterprise		48	48
BAG	workFlows	584	87	671
	Enterprise		24	24
BCC	workFlows	1,581	266	1,847
	Enterprise		152	152
BMHS	workFlows	650	45	695
CLA	workFlows	167	5	172
	SIP	6		6
	Enterprise		88	88
CON	workFlows	672	57	729
	Enterprise		63	63
COR	workFlows	1,426	144	1,570
	Enterprise		253	253
CRK	workFlows	272	74	346
	Enterprise		2	2
CTW	workFlows	386	391	777
	SIP	13,779	632	14,411
	Enterprise		1,958	1,958
CVHS	workFlows	191	27	218
CVPL	workFlows	4,828	802	5,630
	SIP	1,747	32	1,779
	Enterprise		1,150	1,150
CVUSD	workFlows	862	328	1,190
	SIP	2,531	176	2,707
	Enterprise		6	6
DHL	workFlows	159	130	289
	SIP	669	16	685
	Enterprise		147	147
DIAL	workFlows	15		15
	Enterprise		1	1
ERU	workFlows	3,477	119	3,596
	SIP	125	7	132
	Enterprise		144	144
GMMS	StaffWeb	745	142	887
JER	workFlows	449	52	501
	Enterprise		39	39
LES	workFlows	904	39	943
MAY	workFlows	1,303	125	1,428
	SIP	97	1	98
	Enterprise		31	31
MES	workFlows	643	34	677
MUHS	workFlows	90	81	171
ORME	workFlows	22		22
PAUL	workFlows	633	47	680
	Enterprise		255	255
PCL	workFlows	374	74	448
	Enterprise		189	189
PHS	workFlows	115	4	119
	Enterprise		7	7
PMH	workFlows	687	61	748

PPL	workFlows	1,490	1,593	3,083
	SIP	42,025	2,358	44,383
	Enterprise		8,938	8,938
PVA2	workFlows	12	2	14
	Enterprise		3	3
PVPL	workFlows	782	658	1,440
	SIP	22,856	1,262	24,118
	Enterprise		4,751	4,751
SED	workFlows	425	280	705
	SIP	13,035	297	13,332
	Enterprise		2,593	2,593
SEL	workFlows	1,272	83	1,355
	Enterprise		42	42
THS	workFlows	1,211	67	1,278
	StaffWeb	37	2	39
VBC	workFlows	2,271	269	2,540
	Enterprise		110	110
VER	workFlows	4,818	418	5,236
	Enterprise		587	587
VOC	workFlows	1,905	36	1,941
	Enterprise		690	690
WIL	workFlows	109	33	142
	SIP	210	6	216
	Enterprise		36	36
YAR	workFlows	1,129	108	1,237
	SIP	549		549
	Enterprise		101	101
YCP	workFlows	359	130	489
	SIP	1,010	157	1,167
	StaffWeb		16	16
	Enterprise		328	328
YCV	workFlows	491	369	860
	SIP	237	8	245
	Enterprise		135	135
YFL	workFlows	85	4	89
YLN	workFlows	24	1	25
	SIP		692	692

Circulation Use Item - October 2017	
Station Library	Use Item Transactions
CTW	290
CVUSD	241
ERU	51
GMMS	73
PCL	16
PHS	2
PVPL	1,439
SED	308
THS	10
YCP	342
YCV	362
YLN	2

# Statistics

Checkins - October 2017	
Station Library	Total Checkins
AJS	3,888
ASH	1,607
BAG	550
BCC	1,706
BMHS	479
CLA	554
CON	808
COR	1,603
CRK	320
CTW	15,180
CVHS	195
CVPL	7,406
CVUSD	3,411
DHL	713
DIAL	11
ERU	3,512
GMMS	813
JER	1,020
LES	908
MAY	1,494
MES	626
MUHS	143
ORME	10
PAUL	645
PCL	406
PHS	150
PMH	413
PPL	45,580
PVA2	5
PVPL	27,322
SED	13,826
SEL	1,321
THS	1,621
VBC	2,363
VER	5,275
VOC	2,469
WIL	345
YAR	1,573
YCP	1,783
YCV	676
YFL	175
YLN	33
Total	152,938

# Statistics

## OPAC Searches

Library	Total
AJS	337
ASH	498
BAG	295
BCC	549
CLA	138
CON	350
COR	2647
CRK	34
CTW	37707
CVHS	35
CVPL	3980
CVUSD	665
DHL	405
ERU	1426
GMMS	72
JER	508
LES	195
MAY	299
MES	17
MHS	23
MUHS	71
ORME	34
PAUL	171
PCL	15789
PHS	379
PMH	198
PPL	59007
PVPL	21351
SED	1495368
SEL	734
THS	2636
VBC	360
VER	6532
WIL	121
YAR	1127
YCP	10482
DEFAULT	22096
Total	1686636

# Statistics - Databases

## Ebook Central

Month of: 10/2017					
Category: All Categories					
Usage Type: All Documents Selected					
Library	Total Titles Used	Total Unique Users	Total Book Downloads	Total Chapter Downloads	Top 5 Most Used Subjects
TOTAL	728	905	253	386	Medicine; Literature, Fine Arts, Psychology, Social Science, Religion

## Overdrive

Month of: 10/2017					
Library Statistics - One Copy/One User					
Usage Type: All Documents Selected					
User Activity					
Unique Users with titles checked out: 2801					
Checkouts			Holds		
Audiobook	4829		Audiobook		1432
eBook	8268		eBook		2819
Total	13097		Total		4251

## Tutor.com

October 2017																	
1-to-1 sessions			Type										Time		skillsCenter		
Reg	Mobile	Total	24/7 Resume	AP	Citizen	English	Job Help	Math	Science	Social Studies	Spanish	Write Tutor	Hours	Avg. (min)	Regular	Mobile	Total
30	2	32	0	0	0	2	0	8	8	3	0	9	15.59	31.18	2	0	2

## UniversalClass

Month	New Registered Users	Login Sessions	New Courses Enrolled	Stud. Submissions
October	23	1424	64	1055

## Zinio

Month	Checkouts	Turnaways
October	2617	0



## Statistics - I-Tiva (TM3)

Date	Messages Imported	Messages Rejected	Calls Made	Number of Deliveries	Patron Logins on MESSAGE call
10/1/2017	56		56	46	
10/2/2017	10		14	9	
10/3/2017	123	7	171	105	
10/4/2017	140	7	194	118	
10/5/2017	116	9	143	105	
10/6/2017	114	1	145	102	
10/7/2017	106	9	128	99	
10/8/2017	52	1	52	45	
10/9/2017	2		5	2	
10/10/2017	122	1	159	110	
10/11/2017	138	4	185	119	
10/12/2017	120	4	156	110	
10/13/2017	129	1	161	119	
10/14/2017	98	1	129	88	
10/15/2017	39		39	25	
10/16/2017	10		14	9	
10/17/2017	111	4	130	102	
10/18/2017	132	5	173	117	
10/19/2017	128	14	165	116	
10/20/2017	102		122	99	
10/21/2017	104	6	139	93	
10/22/2017	49	1	49	43	
10/23/2017	15		17	14	
10/24/2017	107	2	134	96	
10/25/2017	140	2	168	128	
10/26/2017	124	4	151	113	
10/27/2017	132	1	182	111	
10/28/2017	111	4	144	100	
10/29/2017	43		43	28	
10/30/2017	24		29	23	
10/31/2017	111	5	135	102	
<b>Grand Total:</b>	2808	93	3532	2496	

I-Tiva Month To Date MESSAGE Report used