

Yavapai Library Network

March
2017
Monthly
Report



Manager's Lowdown

No manager's news to be reported at this time.

Member News

No member news to be reported at this time.

Prioritization

Priority One: Resolve Current Helpdesk Requests

A help desk request, or work order, is the submission of a problem that one encounters during the normal operation of a YLN service. Requests are generally submitted via e-mail to help@yln.info. If a request is submitted via telephone, then a YLN staff person will create the request for the submitter. Help desk requests will always be our highest priority because in some cases a member library employee cannot complete a work function until the issue is resolved.

Total requests submitted: 49

Total requests resolved: 51

Total unresolved requests opened this month: 1

Total requests still open: 11

Priority Two: Draft an RFP for an RFID and AMH System

The time is here to start looking into the possibility of purchasing a new Radio-Frequency Identification (RFID) and/or Automated Materials Handling (AMH) system. Stage one is drafting the RFP.

Goal: Create a request for proposal for an RFID/AMH system.

Project Lead: Corey Christians

Progress:

- Explore RFID RFP options
- Install a wiki that can be used to gather information about what we want in an RFID System
- Test the wiki to make sure it works
- Form an RFP committee
- Survey the current RFID market
- Have an initial RFP meeting
- Update the wiki with the results
- Start work on the RFP
- Create a draft RFP
- Send the RFP out to the membership for comment
- Create the final draft
- Seek steering committee approval
- Distribute to all interested vendors

Note concerning prioritization: The priority of projects may shift as individual portions are completed.

Priority Three: Negotiate ILS Contract

Now that an ILS vendor has been selected the contract needs to be negotiated.

Goal: Establish a new contract with an ILS vendor

Project Lead: Corey Christians

- Create post-RFP Exhibits
- Negotiate a contract with SirsiDynix
- Draft a final version of the contract
- Bring the contract to the YCFLD BoD for approval
- Get appropriate signatures from the YLN membership if appropriate
- Submit to SirsiDynix for their signature
- Submit to YCFLDBoD for their signature

Priority Four: Install BlueCloud Analytics

Currently the YLN uses Director's Station for all web-based statistical reporting. BlueCloud Analytics is meant to be a replacement for Director's Station. However, the products differ greatly. Because of this we have been holding off migrating to the new product until its functionality matches Director's Station.

Goal: Complete the transition to BlueCloud Analytics

Project Lead: Chanel Wheeler

Progress:

- Upgrade our BlueCloud framework to accommodate analytics
- Install BlueCloud Analytics.
- Create several test reports to verify functionality
- Create templates to match DS reporting
- Train member libraries once transitioned to BCA

Prioritization

Priority Five: YLN Strategic Plan

While the YLN has been very good about technology planning, the overall vision and strategy of the YLN has been more elusive. The Executive Committee has been working on developing a vision, mission, and strategic plan.

Goal: Develop a strategic plan that will bring the YLN to the year 2025.

Project Lead: Corey Christians

Progress:

- Create a way to implement the plan
- Get approval for the updated plan
- Change the bylaws if necessary
- Distribute the new plan

Priority Six: SirsiDynix Supported Servers End-of-Life

After a certain amount of time vendors will no longer support hardware because it is considered outmoded. In other words parts become hard to find because they are no longer manufactured. Our servers will have this problem as of May 31st, 2016.

Goal: Have a solution in place to deal with outmoded hardware.

Project Lead: Chanel Wheeler

Progress:

- Determine differing solutions to the problem considering we may be on a new ILS in two years.
- Present the solutions to the Executive Committee
- Present the solutions to the Steering Committee
- Analyze which option is superior based on cost and stability
- Purchase any equipment that is required
- Migrate data and go into production
- Install Veeam
- Migrate Enterprise

Priority Eight: Implement BC Visibility

BlueCloud Visibility is a new product by SirsiDynix which converts our online catalog to a linked data model. This will make our records visible in search engines such as Google.

Goal: Implement BC Visibility

Project Lead: Chanel Wheeler

Progress:

- Receive a quote from SirsiDynix
- Get approval for the purchase
- Receive an implementation plan from SD
- Offload our bibliographic database to SD to be processed.
- Test the implementation.
- Go Live
- Advertise the new service

Priority Nine: Implement Blue Cloud Cataloging

Blue Cloud Cataloging will allow library staff to access Symphony cataloging from a web browser. The new product should have significant user interface improvements above the cataloging section in WorkFlows.

Goal: Fully implement Blue Cloud Cataloging (BCC)

Project Lead: Chanel Wheeler

- Upgrade Web Services so we can use BCC
- Configure Web Services for the new service
- Test BCC to see how it works
- Create documentation
- Activate it for a test library to see how it works in a production environment
- Conduct a training session for all YLN users
- Activate it for the remaining libraries

Prioritization

Completed Projects CY16

Draft an RFP for a new Integrated Library System

Migrate vhosts from VMWare ESXi to Microsoft HyperV

Select ILS Vendor

Network-wide electronic resources best practices document

Completed Annual Report

Cancelled/Postponed Projects CY16

Transferring mailing lists from Google Groups to Listserv

Statistics

Holds - March 2017					
Pickup Library	All	CANCELLED	EXPIRED	FILLED	EXP_ONSHELF
All	38942	3656	90	32679	2517
AJS	22	1		21	
ASH	486	18		436	32
BAG	93	5		84	4
BCC	566	58	1	480	27
BMHS	8		1	4	3
CLA	254	67		160	27
CON	518	55		451	12
COR	580	55	1	503	21
CRK	16	1		14	1
CTW	4109	299	7	3568	235
CVHS	20	7		13	
CVPL	2317	126	8	2057	126
CVUSD	162	11		90	61
DHL	319	26		285	8
DIAL	6	1		5	
ERU	296	44		230	22
GMMS	112	11		101	
JER	119	4		109	6
LES	13	4		7	2
MAY	465	39	2	376	48
MES	73	3		56	14
MUHS	12	1		9	2
PAUL	337	14		306	17
PCL	89	7		72	10
PCM	9	2		7	
PHS	51	4		42	5
PMH	33	4		28	1
PPL	12058	1341	43	9889	785
PVA2	290	13		259	18
PVPL	6939	701	14	5702	522
SED	3700	345	6	3121	228
SEL	492	24	1	436	31
THS	20			18	2
VBC	304	19		278	7
VER	1232	131		1010	91
VOC	1749	147	3	1525	74
WIL	103	6		96	1
YAR	459	22	1	421	15
YAV	3	1		2	
YCP	337	35	2	265	35
YCV	137	2		113	22
YFL	34	2		30	2

Statistics

Items Transited - March 2017

Station Library →

Item Library ↓	All	AJS	ASH	BAG	BCC	BMHS	CLA	CON	COR	CRK	CTW	CVHS	CVPL	CVUSD	DHL	DIAL	ERU
All	25701	20	356	70	464	5	89	397	500	16	2828	16	1909	127	264	5	228
AJS	6							0					1	1			
ASH	291				15		1	5	6	1	25	1	28	3	1		1
BAG	321		6		8			6	9		38		21	5	3		
BCC	366		3	1			1	4	9		39		22	1	2		3
BMHS	62		3						1		4		4	1	1		2
CLA	503		8	4	3			10	15		56		29	3	2		2
CON	172		4		6				5		15		13	2			
COR	264		3	1	2		1	6			27		15	4	5		1
CRK	163		2	1	2			4	2		18		10	1			3
CTW	2768	5	40	8	63		8	54	46	1		3	199	14	27		23
CVHS	23										1		1		1		
CVPL	1009	1	14	2	24		3	15	11	1	117	3		5	8		6
CVUSD	121	1	2	1	2				2		9		22		1		1
DHL	238		5		5			6	4		20	1	28	1			2
DIAL	7										1				1		
ERU	269		1		3		1	2	4		22		27	1			
GMMS	14										2						
JER	263		7		3		1	9	2		35		17	1	4		2
LES	73				1				4		6		19	1	1		
MAY	373		4		7		2	6	5		45	1	25		1	1	3
MES	44								1		2		5	2	1		
MUHS	58		1				1				11		3				1
ORME	37							1			4						1
PAUL	157		2		2		1	1			24		9		1		3
PCL	300		1		1		1		11		34		8		3		5
PHS	101		1	1	1						6		4	3	2		
PMH	79								1		2		6	3			
PPL	5872	7	109	23	137	5	23	115	193	9	921	1	610	25	83	1	64
PVPL	3188	6	45	9	68		13	59	72		385	3	328	16	44	1	23
SED	4497		42	13	38		13	45	49	2	475		190	9	40	2	31
SEL	404		12	3	7		4	6	10		68		20	1	9		1
THS	51										3		11	2			
UNDEFINED	0												0				
VBC	169		1		4		1	3			17		23		4		
VER	708		7		13		4	13	7	1	77		47	10	5		6
WIL	168		6	2	2		1	2	4		20		6				4
YAR	375		8	1	15		2	5	7		46		20	1	2		4
YCP	1040		7		7		2	5	8	1	127	1	67	4	8		14
YCV	1141		12		25		5	15	12		126	2	71	7	4		22
YFL	6																
YLN	0																

Statistics

Items Transited - March 2017

Station Library →

Item Library ↓	All	GMMS	JER	LES	MAY	MES	MUHS	PAUL	PCL	PHS	PMH	PPL	PVA2	PVPL
All	25701	145	112	11	355	72	11	302	55	48	31	6025	17	4425
AJS	6											2		
ASH	291				5	1		2			1	88		49
BAG	321		2	1	7	4		6	1	1		73		71
BCC	366	2	1		3	4		7		1		122		58
BMHS	62	1			1			3	1			22		12
CLA	503	1	2		8	1		5				136		100
CON	172	2			3	1		3		1		56		32
COR	264	3			6	3	1	4				74		52
CRK	163		1		2		1	2	1			55		24
CTW	2768	17	22	2	43	4	1	29	3	1	1	937		597
CVHS	23	3										8		3
CVPL	1009	6	2	1	17	6		15		2		337	1	196
CVUSD	121	5			1	1		1				30		16
DHL	238	1			3	3		6				62		58
DIAL	7											2		
ERU	269				4			2	2	2		86		46
GMMS	14				1			1				3		2
JER	263	1			2			4	1		1	71		36
LES	73	3						1				9		18
MAY	373	8	1			8		5	2	1	2	100		74
MES	44							1				8		17
MUHS	58										1	12		9
ORME	37	1						3				14		2
PAUL	157		2		1					2		45	1	31
PCL	300		2		1					1		86		46
PHS	101	2	1			2	1	1				31		21
PMH	79	40			2			2		1		7		10
PPL	5872	17	33	3	126	16		62	16	14	9		0	1499
PVPL	3188	17	9	3	42	8	2	45	8	9	9	1212	12	
SED	4497	7	16		44	3	4	44	4	5	5	1133		639
SEL	404		1		8	2		10	2			104	2	60
THS	51				1	2		2				13		13
UNDEFINED	0													0
VBC	169		1		2					2		36		42
VER	708	5		1	6	1	1	12		1		227	1	129
WIL	168		1					3		1	1	50	0	29
YAR	375				4	1		4		1		108		72
YCP	1040	3	9		4			6	9	2		335		180
YCV	1141		6		8	1		11	5		1	331		182
YFL	6													
YLN	0													

Statistics

Items Transited - March 2017													
Station Library →													
Item Library ↓	All	SED	SEL	THS	VBC	VER	VOC	WIL	YAR	YCP	YCV	YFL	YLN
All	25701	1956	352	21	280	966	2346	103	407	243	84	34	6
AJS	6					1	1						0
ASH	291	18	7		4	11	12	3	2	1			0
BAG	321	17	6		5	13	7	2	5	3		1	
BCC	366	28	6	1	2	15	13	1	9	1	3	4	
BMHS	62	3			2				1				
CLA	503	46	11		6	24	18	1	5	4	2	1	0
CON	172	11	2		3	4	4	2	2		1		
COR	264	19	8		1	15	8		2	2	1		
CRK	163	15	3			5	6	3	1			1	
CTW	2768	223	26	4	23	103	142	4	59	26	8	2	0
CVHS	23	4				1	1						0
CVPL	1009	82	11		13	38	38	1	18	12	2	1	0
CVUSD	121	10		1		6	6		2	1			0
DHL	238	12	4		3	4	4		3	2	1		
DIAL	7					2	1						
ERU	269	25			3	15	15		8				0
GMMS	14	3				1			1				0
JER	263	31	5		1	9	11		4	2	1	2	0
LES	73	5		1		4							0
MAY	373	23	4		4	7	16	1	9	5	3	0	0
MES	44	5				1	1						
MUHS	58	7			1	5	1	1	3	1			0
ORME	37	7				3			1				0
PAUL	157	12	2		2	4	7			3		2	
PCL	300	59	5		2	14	16		2	2			0
PHS	101	9				5	3		2	4		1	0
PMH	79	1		1		2	1						
PPL	5872	629	119	5	96	271	363	45	110	77	27	9	0
PVPL	3188	282	53	3	40	130	123	11	51	37	7	3	0
SED	4497		41	1	36	119	1337	14	43	37	11	5	0
SEL	404	28			4	11	16	1	12	1	1		0
THS	51	2				2							0
UNDEFINED	0	0											
VBC	169	11	1			8	5		6		2		0
VER	708	60	9	3	6		34	4	12	4	2		
WIL	168	10	2		1	7	8		5	2	1		0
YAR	375	27	6		5	22	9			5			
YCP	1040	107	6	1	7	39	56	3	10		11	1	
YCV	1141	125	15		10	45	63	6	19	11		1	
YFL	6												6
YLN	0												

Statistics

Discards - March 2017	
Checkout Library	Library Use Transactions
All	6746
ASH	4
BCC	14
CON	145
COR	54
CRK	43
CTW	603
CVPL	148
CVUSD	4
DHL	2
ERU	3
GMMS	80
JER	6
LES	37
MAY	23
MUHS	2
PCL	13
PHS	7
PMH	254
PPL	1581
PVPL	417
SED	1757
SEL	94
THS	141
VBC	5
VER	442
WIL	120
YAR	294
YCP	320
YCV	128
YFL	2
YLN	3

Items Added - March 2017	
Item Library	Total Copies
All	10964
AJS	26
ASH	61
BAG	104
BCC	92
BMHS	12
CLA	58
CON	43
COR	86
CRK	38
CTW	538
CVHS	228
CVPL	286
CVUSD	25
DHL	111
DIAL	1
ERU	30
GMMS	1
JER	63
LES	70
MAY	45
MES	20
MUHS	18
PAUL	223
PCL	104
PHS	2
PMH	4
PPL	2265
PVPL	707
SED	590
SEL	73
SHM	23
THS	89
VBC	31
VER	204
WIL	31
YAR	115
YAV	299
YCP	209
YCV	345
YFL	9
YLN	3685

Total Items -March 2017	
Item Library	Total Copies
All	1334540
AJS	18405
ASH	9221
BAG	13357
BCC	16578
BMHS	40557
CLA	10165
CON	7894
COR	9691
CRK	4157
CTW	112630
CVHS	19370
CVPL	56486
CVUSD	28822
DHL	7884
DIAL	1279
ERU	32956
GMMS	12677
JER	15956
LES	16942
MAY	14045
MES	9467
MHS	4573
MUHS	14969
ORME	8087
PAUL	4155
PCL	36134
PHS	15080
PMH	10761
PPL	163831
PVPL	104438
SED	85286
SEL	9589
SHM	6685
THS	16942
UNDEFINED	1
VBC	10733
VER	30611
VOC	5
WIL	5123
YAR	10034
YAV	16873
YCC	2300
YCP	74771
YCV	56232
YFL	401
YLN	188387

Statistics

New Users - March 2017	
User Library	Patrons
All	1246
AJS	7
ASH	11
BAG	6
BCC	16
BMHS	8
CLA	5
CON	8
COR	8
CTW	117
CVHS	4
CVPL	60
CVUSD	10
DHL	10
ERU	2
GMMS	8
JER	6
LES	5
MAY	8
MES	3
MHS	4
MUHS	8
PAUL	13
PCL	2
PHS	5
PMH	7
PPL	319
PVPL	292
SED	89
SEL	4
THS	5
VBC	9
VER	121
VOC	19
WIL	3
YAR	10
YCP	25
YCV	6
YFL	1
YLN	2

Total Users - March 2017	
User Library	Patrons
All	124403
AJS	601
ASH	955
BAG	733
BCC	949
BME	2
BMHS	2769
CHV2	1
CLA	814
CON	698
COR	820
CRK	189
CTW	15153
CVHS	1214
CVPL	7596
CVUSD	1853
DHL	685
DIAL	28
ERU	4160
GMMS	654
JER	408
LES	363
MAY	990
MES	822
MHS	300
MUHS	1730
MVS	2
ORME	207
PAUL	104
PCL	2470
PCM	1
PCT	3
PHS	2291
PMH	739
PPL	27035
PPLA	2
PPLG	2
PPLX	3
PVA2	2
PVPL	22682
SED	11068
SEL	689
SHM	4
TES	2
THS	761
VBC	1020
VER	4696
VER2	2
VOC	1247
WIL	316
WTS	2
YAR	536
YAV	3
YCC	4
YCP	2634
YCV	1369
YFL	10
YLN	10

Statistics

Patron Bills - March 2017							
Bill Library	Number of Bills	Total Amount Billed	Payment Amounts	Patrons with Bills	Delinquent Patrons with Bills	Blocked Patrons with Bills	Barred Patrons with Bills
All	8964	32430.71	31569.29	2716	585	243	16
AJS	26	382.36	382.36	14	4	3	0
ASH	9	109.4	109.4	5	0	1	0
BAG	13	16.2	16.2	6	0	0	0
BCC	11	140.24	125.24	6	1	2	0
BMHS	368	3828.92	3824.82	195	0	44	0
CLA	15	190.6	190.6	6	0	0	0
CON	14	72.29	72.29	8	4	0	0
COR	31	332.15	332.15	8	0	4	1
CRK	11	88.45	88.45	6	1	0	0
CTW	845	1634.85	1565.95	224	54	3	1
CVHS	4	235.44	235.44	3	0	0	0
CVPL	319	756.51	701.46	116	35	6	1
CVUSD	123	1085.56	1083.41	42	3	6	0
DHL	12	94.1	94.1	6	2	0	0
DIAL	4	1.4	1.4	2	0	0	0
ERU	450	2486	2484.5	170	12	7	0
GMMS	314	769.89	765.29	156	20	27	0
JER	9	60.25	60.25	5	1	1	0
LES	65	867.08	867.08	49	13	12	0
MAY	21	237.35	232.35	6	1	0	0
MES	14	100.99	100.99	6	0	3	0
MUHS	56	498.6	319.59	24	0	7	0
PAUL	4	35.65	32.4	3	3	0	0
PCL	95	366.83	326.43	19	3	1	2
PHS	25	74.39	74.39	15	0	3	0
PMH	148	410.41	407.35	106	0	12	0
PPL	1729	5789.31	5601.55	438	113	27	8
PVPL	1330	4486.72	4373.89	309	73	33	1
SED	1857	2469.06	2361.16	469	177	18	1
SEL	25	136.8	136.8	11	1	1	1
THS	78	1021.74	1021.74	60	23	8	0
VBC	23	186.15	186.15	11	1	0	0
VER	498	1445.17	1417.32	161	39	12	1
VOC	135	170.95	170.6	59	20	0	0
WIL	6	38.45	38.45	3	1	0	0
YAR	14	159.75	159.75	4	2	1	0
YCP	155	315.38	302.42	58	13	3	0
YCV	54	150.17	129.52	21	7	1	0
YFL	13	660.15	660.15	1	0	0	0
YLN	41	525	515.9	39	2	1	0

Statistics

Circulation -March 2017								
Station Library	Checkout Item	Checkout Reserve	Reserve Renewals	Staff Renewals	Use Item	Library Use Transactions	Total Circulation	First and Renewal
All	148950	185	7	35810	2757	12762	187709	184952
AJS	3122			232		0	3354	3354
ASH	1592			200		49	1792	1792
BAG	693			109		46	802	802
BCC	1943			290		29	2233	2233
BMHS	417			85		3	502	502
CLA	1041			121		3	1162	1162
CON	1138			194		169	1332	1332
COR	1552			185		81	1737	1737
CRK	455			171		66	626	626
CTW	15434			3405	163	1415	19002	18839
CVHS	168					4	168	168
CVPL	7851			1793		351	9644	9644
CVUSD	2159			265		9	2424	2424
DHL	867			313		85	1180	1180
DIAL	6					0	6	6
ERU	2294	176	7	250	14	51	2741	2727
GMMS	830			0	49	343	879	830
JER	359			161		75	520	520
LES	1813			177		37	1990	1990
MAY	1531			174		58	1705	1705
MES	528			67		7	595	595
MUHS	112			14		5	126	126
PAUL	644			79		2	723	723
PCL	325			352	1	18	678	677
PHS	191			26	1	21	218	217
PMH	284			189		257	473	473
PPL	44874			12597		3021	57471	57471
PVA2	17			2		77	19	19
PVPL	24165			6521	1597	1611	32283	30686
SED	15545			3247	395	2562	19187	18792
SEL	2049			148		126	2197	2197
THS	1342			142		152	1484	1484
VBC	1844			245		117	2089	2089
VER	5217			870		622	6087	6087
VOC	2346			639		55	2985	2985
WIL	378			61		144	439	439
YAR	1490			375		366	1865	1865
YCP	1414	8		602	255	504	2279	2024
YCV	878	1		784	282	136	1945	1663
YFL	35			6		4	41	41
YLN	7			719		81	726	726

Statistics

Checkins - March 2017		
Station Library	Total Checkins	Change Vs. Previous Year FY July June
All	159547	-0.22%
AJS	2998	-1.87%
ASH	1755	23.94%
BAG	801	-2.08%
BCC	2216	15.72%
BMHS	786	5.93%
CLA	1063	-7.89%
CON	1725	26.10%
COR	1720	-0.46%
CRK	592	43.34%
CTW	16393	-3.66%
CVHS	56	-58.52%
CVPL	8202	-3.32%
CVUSD	2362	6.06%
DHL	860	-4.34%
DIAL	8	0.00%
ERU	2372	9.16%
GMMS	778	3.18%
JER	388	-10.60%
LES	1865	-4.65%
MAY	1607	-16.04%
MES	508	-4.69%
MUHS	139	75.95%
ORME	2	-77.78%
PAUL	726	
PCL	321	-28.82%
PHS	262	65.82%
PMH	345	-29.74%
PPL	47344	1.47%
PVA2	6	-25.00%
PVPL	25911	-5.77%
SED	15964	-6.38%
SEL	2173	-8.43%
THS	1612	4.61%
VBC	1971	-11.50%
VER	5728	33.15%
VOC	3038	-8.47%
WIL	564	11.02%
WTS		-100.00%
YAR	1683	2.31%
YCP	1752	6.50%
YCV	811	16.86%
YFL	84	25.37%
YLN	56	107.41%

Statistics

OPAC Searches

Library	Total
AJS	1491
ASH	720
BAG	1069
BCC	1187
CLA	601
CON	848
COR	1479
CRK	276
CTW	47895
CVHS	584
CVPL	7994
CVUSD	1898
DHL	455
ERU	4924
GMMS	193
JER	641
LES	249
MAY	516
MES	196
MHS	59
MUHS	625
ORME	462
PCL	2375
PHS	984
PMH	1924
PPL	75929
PVPL	27500
SED	1269952
SEL	533
THS	668
VBC	841
VER	15434
WIL	325
YAR	1002
YCP	26520
DEFAULT	119140
Total	1617489

Statistics - Databases

Ebrary

Month of: 3/2017								
Category: All Categories								
Usage Type: All Documents Selected								
Library	Pages Viewed	Pages Copied	Pages Printed	Unique Documents	User Sessions	Chapter / Range DLS	Full Title DLS	Turnaways
PCL	5904	78	720	182	311	0	29	1
PPL	4	0	0	2	2	0	1	0
YCP	7104	61	121	339	628	0	34	0
YLN	7049	86	568	222	329	0	97	0
TOTAL	20061	225	1409	745	1270	0	161	1

Overdrive

Month of: 3/2017					
Library Statistics - One Copy/One User					
Usage Type: All Documents Selected					
User Activity					
Unique Users with titles checked out: 2,726					
Checkouts			Holds		
Audiobook	4763		Audiobook		1233
eBook	8127		eBook		2786
Total	12890		Total		4019

Tutor.com

March 2017																	
1-to-1 sessions			Type										Time		skillsCenter		
Reg	Mobile	Total	24/7 Resume	AP	Citizen	English	Job Help	Math	Science	Social Studies	Spanish	Write Tutor	Hours	Avg. (min)	Regular	Mobile	Total
68	4	72	0	0	0	5	2	34	5	0	4	18	25.85	22.81	0	0	0

UniversalClass

Month	New Registered Users	Login Sessions	New Courses Enrolled	Stud. Submissions
Mar.	12	1193	53	901

Zinio

Month	Checkouts	Turnaways
Mar.	4302	8

Statistics - I-Tiva (TM3)

Date	Messages Imported	Messages Rejected	Calls Made	Number of Deliveries	Patron Logins on MESSAGE call
3/1/2017	158	5	221	136	
3/2/2017	147	7	200	124	
3/3/2017	127	4	160	112	
3/4/2017	125	2	162	107	
3/5/2017	54	1	54	47	
3/6/2017	11		15	11	
3/7/2017	131	2	190	110	
3/8/2017	133	3	177	120	
3/9/2017	151	3	183	138	
3/10/2017	121	1	153	104	
3/11/2017	132	1	171	117	
3/12/2017	57	10	57	38	
3/13/2017	11		13	10	
3/14/2017	90	3	118	78	
3/15/2017	133	1	167	122	
3/16/2017	116	4	155	104	
3/17/2017	111		151	97	
3/18/2017	116	2	144	107	
3/19/2017	70	1	70	57	
3/20/2017	7		7	7	
3/21/2017	134	2	170	127	
3/22/2017	144	1	167	135	
3/23/2017	148	1	192	133	
3/24/2017	140	2	195	119	
3/25/2017	123	1	142	110	
3/26/2017	39		39	27	
3/27/2017	16		21	14	
3/28/2017	127		159	119	
3/29/2017	151	6	183	137	
3/30/2017	134	8	168	120	
3/31/2017	117		145	106	
Grand Total:	3274	71	4149	2893	

I-Tiva Month To Date MESSAGE Report used