

Yavapai Library Network

June
2018
Monthly
Report



Manager's Lowdown

Greetings YLN Members,

Happy summer! Here is your June report.

I'm happy to report that our DPLA project is back up and running. Our participating libraries are currently testing Circ Manager, which gives libraries the ability to curate their collection and create lists or "lanes" to highlight their materials.

In other news, the ongoing saga of SSL continues. We are slowly moving closer, with County MIS and SirsiDynix now communicating to work out the wrinkles. Fingers crossed for a July implementation.

Chanel has completed the K12's, Prescott College, and Embry Riddle patron purges (those patrons with no activity in 2 years or marked withdrawn) and as I write, she is working on the same for our public libraries and Yavapai College Prescott and Verde.

Thank you for your feedback on the strategic plan. I'll be putting it before you in our July Steering Committee meeting for approval at the July meeting. I'll also be looking at input on which goals you would like us to focus on in the 18/19 fiscal year.

July is going to be our month for big news. Here is just a teaser. Our first YCFLD Courier Service van went out on its maiden run July 2nd. Please be patient as we develop this new service that we hope will live up to everyone's expectations. Please let me know if you have any concerns or feedback as we go forward.

July 16 will be a momentous day for the YLN. First, Tech Logic will arrive on-site to begin the installation of Ethel, our AMH. (Since PPL named their AMH Lucy, we've tentatively named her Ethel, after Ether Mertz, Lucy's partner-in-crime.) We'll be making a few changes to our courier workflows once Ethel is in place, with a

goal of faster turn-around times and superior service. Keep a lookout for emails detailing those changes soon.

July 16 is also Eric Peterson's (the new Network Cataloger) first day. We're looking forward to bringing him on board, and I'll plan on introducing him at the Steering Committee meeting in July.

That's all I have to report for now. Have a happy 4th of July, and bring on the monsoons!

~ Judy

Member News

At Sharlot Hall Museum Library & Archives:

Behind the Book, Power Cabin, 1918

July 21 at 2 pm in the West Gallery

At Prescott Valley Public Library:

Fandomania: A Comic Con Event

July 28 from 10 am - 5 pm

For more informaton go to <http://pvpllibrary.wixsite.com/fandomania>

Prioritization

Priority One: Resolve Current Helpdesk Requests

A help desk request, or work order, is the submission of a problem that one encounters during the normal operation of a YLN service. Requests are generally submitted via e-mail to help@yln.info. If a request is submitted via telephone, then a YLN staff person will create the request for the submitter. Help desk requests will always be our highest priority because in some cases a member library employee cannot complete a work function until the issue is resolved.

Total requests submitted: 68

Total requests resolved: 58

Total unresolved requests opened this month: 10

Total requests still open: 29

Priority Two: TechLogic Contract and Purchase of AMH

Create new TechLogic contract and order an AMH for central sorting facility.

Goal: Create a contract for an RFID/AMH system.

Project Lead: Judy Poe

Progress:

- Review contract
- Negotiate CircIT unlimited site license
- Negotiate AMH service programs/preventative maintenance contract
- Work with County attorney to draft master contract
- Combine contracts into one master contract
- Have Executive Committee review contract
- Have Steering Committee approve contract
- Negotiate with TechLogic over final contract
- Upon contract approval by both parties, order AMH
- Install AMH
- Put AMH into production

Priority Three: YLN Strategic Plan

While the YLN has been very good about technology planning, the overall vision and strategy of the YLN has been more elusive. The Executive Committee has been working on developing a vision, mission, and strategic plan.

Goal: Develop a strategic plan that will bring the YLN to the year 2025.

Project Lead: Judy Poe

Progress:

- Review strategic plan
- Incorporate feedback into the plan
- Get approval for the updated plan
- Change the bylaws if necessary
- Distribute the new plan

Priority Four: Implement BC Visibility

BlueCloud Visibility is a new product by SirsiDynix which converts our online catalog to a linked data model. This will make our records visible in search engines such as Google.

Goal: Implement BC Visibility

Project Lead: Chanel Wheeler

Progress:

- Receive a quote from SirsiDynix
- Get approval for the purchase
- Receive an implementation plan from SD
- Offload our bibliographic database to SD to be processed.
- Test the implementation.
- Go Live
- Advertise the new service

Note concerning prioritization: The priority of projects may shift as individual portions are completed.

Prioritization

Priority Five: Implement Blue Cloud Cataloging

Blue Cloud Cataloging will allow library staff to access Symphony cataloging from a web browser. The new product should have significant user interface improvements above the cataloging section in WorkFlows.

Goal: Fully implement Blue Cloud Cataloging (BCC)

Project Lead: Chanel Wheeler

- Upgrade Web Services so we can use BCC
- Configure Web Services for the new service
- Test BCC to see how it works
- Create documentation
- Activate it for a test library to see how it works in a production environment
- Conduct a training session for all YLN users
- Activate it for the remaining libraries

Completed Projects CY17

Cancelled/Postponed Projects CY17

Priority Six: Testing SimplyE

Partnering with the Digital Public Library of America (DPLA), the YLN will be testing SimplyE which allows patrons to view all our e-materials at one site.

Goal: Fully implement SimplyE at several pilot libraries

Project Lead: Chanel Wheeler

- Choose libraries to be the pilots
- Have pilot libraries test the DPLA Exchange
- Have pilot libraries test Circ Manager
- Have pilot libraries test SimplyE
- Give feedback to DPLA
- Roll out to all YLN libraries

Statistics

Holds - June 2018					
Hold Inactive Reason	CANCELLED	EXP_ONSHLF	EXPIRED	FILLED	Total
Pickup Library	Number of Holds	Number of Holds	Number of Holds	Number of Holds	Number of Holds
ASH	14	16	1	323	354
BAG	25	67	1	83	176
BCC	28	26		779	833
BEA	30	36	2	350	418
CLA	14	11	1	123	149
CON	42	3		298	343
COR	45	54		320	419
CRK	2	1		79	82
CTW	305	270	5	3,395	3,975
CVCL	101	87	1	913	1,102
CVHS	2				2
CVPL	121	105	8	1,494	1,728
CVUSD		1		7	8
DHL	8	8		393	409
ERU	38	26	1	285	350
GMMS	2				2
JER	5	3		129	137
MAY	35	31		329	395
PAUL	25	25	2	320	372
PCL	5	4		18	27
PCM				6	6
PHS	10				10
PPL	1,450	857	10	11,073	13,390
PVA2	29	55	2	303	389
PVPL	677	504	21	6,278	7,480
SED	368	217	7	3,128	3,720
SEL	31	52	3	497	583
SPR		3		98	101
TCP	2			5	7
THS	1				1
VOC	157	87	4	1,547	1,795
WIL	9	8		143	160
YAR	18	14	1	661	694
YCFLD	10	2	1	94	107
YCP	33	25		246	304
YCV	6	9		66	81
YLN	1				1
Total	3,649	2,607	71	33,783	40,110

Statistics

Items Transited - June 2018

Station Library →

Item Library ↓	All	ASH	BAG	BCC	BEA	CLA	CON	COR	CRK	CTW	CVCL	CVPL	CVUSD	DHL
All	25439	301	89	695	333	100	249	358	75	2617	876	1354	7	368
ASH	384		2	25	6	2	13	7	3	24	5	20		3
BAG	405	6		8	7	1	3	5		31	13	16		15
BCC	448	6			5	1	4	5		35	18	27		6
BEA	178	6	2	2						25	6	12		1
CLA	270	3	1	10	2		1	4	17	32	7	9		3
CON	173	3	3	7	3	3		3		12	6	9		5
COR	297	5	2	11	3	1	3			20	15	14		5
CRK	102			1	4					13	4	2		1
CTW	2,970	35	16	87	32	8	28	45	2		108	148	2	45
CVCL	687	7	3	22	9		5	13	1	87		33		8
CVPL	1,124	14	2	25	7	5	18	9		127	39			8
CVUSD	3										1			
DHL	222	2		11	3	1		3	2	13	4	11		
ERU	241	2		8	2	2				18	4	2		5
JER	230	3	1	11	1	2	2			30	9	7	1	1
LES	0													
MAY	337	3	1	12	2	1	3	10	1	45	12	24	1	1
ORME	1													
PAUL	170	3	1	3	3		2	5		14	7	15		
PCL	255			3	2			2	1	24	3	14		1
PPL	5,849	75	22	187	100	35	70	95	21	899	248	455	2	101
PVPL	3,027	39	13	85	37	9	34	69	11	363	119	227		54
SED	4,366	38	6	68	42	16	31	31	9	445	128	139	1	39
SEL	361	9	3	12	2	3	4	7	1	48	11	16		10
SPR	225	2	2	7	5		2	3	2	20	13	14		
STX	132	1		2	1		7	1		22	1	5		6
TCP	3										1			
WIL	167	10		4	1	1	1	1		19	2	11		2
YAR	355	10	3	9	6		4	9		29	10	24		9
YCFLD	16			2	1		1							2
YCP	1,073	4	2	30	23	2	3	12	2	104	34	49		19
YCV	1,368	15	4	43	24	7	10	19	2	118	48	51		18

Statistics

Items Transited - June 2018										
Station Library →										
Item Library ↓	ERU	JER	LES	MAY	ORME	PAUL	PCL	PPL	PVA2	PVPL
All	294	128	0	277	0	211	18	6349	12	5122
ASH	6			8		4		82		91
BAG	5	2		3		10		113		92
BCC	4	4		7		4		139		107
BEA		1				7		43		43
CLA	2			4		6		77		46
CON	2			3		3	1	36		52
COR	4	1		5		7		80		68
CRK	1	2						28		22
CTW	35	11		36		21	1	1,066	1	671
CVCL	6	2		9		6		223		129
CVPL	11	5		8		14		400		228
CVUSD								1		1
DHL	1			3		7		64		43
ERU				6		2		70		61
JER	5			3		5		68		36
LES										
MAY	4					7		76		74
ORME										
PAUL	3	2		1				53		31
PCL	2	2				1		87		45
PPL	93	44		75		36	4		1	1,794
PVPL	35	16		31		19	1	1,305	8	
SED	38	18		31		10	6	1,253		773
SEL	3	1		4		5		89		70
SPR	2			4		9	1	74		38
STX	3			3				16		29
TCP										
WIL	2			3		5		41		31
YAR	8			8		5		102	1	70
YCFLD				4		1		1		1
YCP	9	7		9		3	2	351		192
YCV	10	10		9		14	2	411	1	284

Statistics

Items Transited - June 2018

Station Library →

Item Library ↓	SED	SEL	SPR	TCP	VOC	WIL	YAR	YCFLD	YCP	YCV	YLN
All	1880	439	110	5	2102	149	574	79	196	50	22
ASH	31	18	2		12	7	9	1	3		
BAG	22	8	2		14	2	16	6	5		
BCC	25	3	7	1	25	3	8	2	2		
BEA	11	6			5	1	4	3			
CLA	18	5	1		9		11	1	1		
CON	5		2		6	2	3	1	2	1	
COR	22	7	3		4		12	1	3	1	
CRK	7	3			4	1	6	2	1		
CTW	247	48	9		147	17	74	1	18	9	2
CVCL	50	10	5		42	3	9	1	4		
CVPL	103	21	3		52	7	12		6		
CVUSD											
DHL	16	11	3		11	2	5	2	2	2	
ERU	21	2	1		27		5		3		
JER	16	1			16		5	1	6		
LES											
MAY	23	2	1		8	2	13	7	4		
ORME					1						
PAUL	15	4	1		3		4				
PCL	51	1			11		3		1		1
PPL	659	132	33	2	363	54	161	11	56	10	11
PVPL	219	53	19	1	127	14	85	6	19	6	3
SED		57	8		1,031	15	73	6	36	15	3
SEL	27		2		8	5	12	3	4	2	
SPR	9	6			4		1	4	3		
STX	2	3	1		8		2	15	3		1
TCP	1				1						
WIL	15	3			6		4	3	2		
YAR	18	9	3		10	5			2	1	
YCFLD	1		1				1				
YCP	122	8	2		67	3	11			3	
YCV	124	18	1	1	80	6	25	2	10		1

Statistics

Discards - June 2018	
Station Library	Library Use Transactions
ASH	142
BCC	258
CLA	1
CON	43
COR	4
CRK	4
CTW	780
CVCL	9
CVPL	27
ERU	2
MAY	4
PCL	8
PPL	1,151
PVA2	1
PVPL	810
SED	334
SEL	1
YAR	5
YCFLD	3
YCP	2,182
YCV	60
YLN	638
Total	6,467

Items Added - June 2018	
Item Library Code	Total Copies
AJS	2
ASH	6
BAG	78
BCC	36
BEA	51
BMHS	2
CLA	3
CON	4
COR	12
CRK	15
CTW	528
CVCL	387
CVHS	2
CVPL	144
CVUSD	2
DHL	3
ERU	83
GMMS	2
JER	21
LES	2
MAY	17
MES	2
MHS	2
MUHS	2
ORME	2
PAUL	8
PCL	5
PCM	2
PHS	2
PMH	2
PPL	1,247
PVA2	2
PVPL	638
SED	717
SEL	38
SHM	60
SPR	27
STX	31
TCP	2
THS	2
WIL	1
YAR	34
YAV	487
YCFLD	13
YCP	118
YCV	623
YLN	1
Total	5,468

Total Items - June 2018	
Item Library	Total Copies
AJS	17,166
ASH	8,363
BAG	13,857
BCC	13,865
BEA	11,202
BMHS	40,274
CLA	9,345
CON	6,890
COR	7,337
CRK	3,837
CTW	107,679
CVCL	29,038
CVHS	18,030
CVPL	54,425
CVUSD	28,593
DHL	7,324
ERU	33,254
GMMS	12,139
JER	13,936
LES	15,640
MAY	13,647
MES	9,583
MHS	2
MUHS	14,924
ORME	8,389
PAUL	5,344
PCL	34,212
PCM	2
PHS	14,632
PMH	11,312
PPL	149,105
PVA2	2
PVPL	93,504
SED	82,965
SEL	7,323
SHM	6,971
SPR	2,168
STX	228
TCP	1,271
THS	15,381
VOC	16
WIL	4,867
YAR	8,174
YAV	17,857
YCC	2,345
YCFLD	114
YCP	67,155
YCV	57,230
YLN	196,205
Total	1,277,122

Statistics

New Users - June 2018	
User Library	Number of Users
ASH	13
BAG	45
BCC	21
BEA	21
CLA	7
CON	8
COR	20
CRK	6
CTW	182
CVCL	123
CVPL	59
DHL	13
ERU	25
JER	8
MAY	16
PAUL	7
PCL	1
PPL	374
PVPL	320
SED	107
SEL	10
SPR	9
VOC	10
WIL	2
YAR	5
YCP	14
YCV	3
SPR	10
VOC	15
WIL	2
YAR	2
YCP	9
YCV	4

Total Users - June 2018	
User Library	Number of Users
AJS	576
ASH	951
BAG	859
BCC	1,046
BEA	971
BMHS	2,335
CLA	656
CON	643
COR	953
CRK	189
CTW	13,941
CVCL	5,605
CVHS	987
CVPL	6,869
CVUSD	1,771
DHL	678
ERU	5,168
GMMS	685
JER	320
LES	363
MAY	988
MES	947
MUHS	1,311
ORME	312
PAUL	275
PCL	2,788
PHS	1,981
PMH	687
PPL	26,906
PVA2	4
PVPL	23,490
SED	10,399
SEL	706
SHM	1
SPR	230
STX	5
TCP	24
THS	849
VOC	1,300
WIL	278
YAR	564
YCC	1
YCFLD	10
YCP	2,388
YCV	881
YLN	1

Statistics

Patron Bills - June 2018			
Bill Payment Library	# of Bills	Total Bill Amount	Total Bill Payment Amount
Total	1,981	\$6,726.28	\$5,562.71
ASH	3	\$10.00	\$58.60
BAG	9	\$58.50	\$93.40
BCC	1	\$0.60	\$0.00
BEA	14	\$110.42	\$116.70
CON	18	\$55.48	\$6.70
COR	10	\$91.40	\$121.90
CTW	327	\$783.80	\$707.85
CVCL	138	\$642.00	\$237.20
CVPL	113	\$333.40	\$292.40
DHL	8	\$0.90	\$54.08
ERU	5	\$91.00	\$6.30
GMMS	4	\$1.60	\$3.40
JER	3	\$53.00	\$0.00
MAY	20	\$29.30	\$235.10
PAUL	7	\$15.50	\$6.00
PCL	16	\$36.00	\$28.00
PPL	475	\$2,107.75	\$1,775.33
PVPL	302	\$1,380.22	\$1,302.80
SED	389	\$644.26	\$358.55
SEL	32	\$121.23	\$71.70
VOC	54	\$24.00	\$30.80
WIL	5	\$3.50	\$6.70
YAR	9	\$32.60	\$11.80
YCP	14	\$84.22	\$29.60
YCV	7	\$15.60	\$7.80

Statistics

Circulation - June 2018				
Station Library	Metrics	Number of Statistical Transactions		
	Client Types	Charge Item Part B	Renew Item	Total
ASH	workFlows	1,423	57	1,480
	Enterprise		87	87
BAG	workFlows	1,133	65	1,198
	Enterprise		45	45
BCC	workFlows	2,321	254	2,575
	SIP	44		44
	Enterprise		174	174
BEA	workFlows	757	115	872
	SIP	86	3	89
	Enterprise		139	139
CLA	workFlows	406	7	413
	Enterprise		85	85
CON	workFlows	860	72	932
	Enterprise		29	29
COR	workFlows	1,513	339	1,852
	SIP	10		10
	Enterprise		203	203
CRK	workFlows	231	111	342
	Enterprise		12	12
CTW	workFlows	807	428	1,235
	SIP	14,729	681	15,410
	Enterprise		1,883	1,883
CVCL	workFlows	5,031	294	5,325
	Enterprise		524	524
CVPL	workFlows	5,011	553	5,564
	SIP	1,647	31	1,678
	Enterprise		831	831
CVUSD	workFlows	7		7
DHL	workFlows	220	114	334
	SIP	629	16	645
	Enterprise		100	100
ERU	workFlows	604	47	651
	SIP	26	3	29
	Enterprise		119	119
GMMS	StaffWeb		5	5
JER	workFlows	287	92	379
	Enterprise		70	70
LES	StaffWeb	2		2
MAY	workFlows	235	115	350
	SIP	924	33	957
	Enterprise		25	25
ORME	workFlows	3		3
PAUL	workFlows	823	22	845
	Enterprise		93	93
PCL	workFlows	110	11	121
	Enterprise		109	109
PPL	workFlows	3,110	1,855	4,965
	SIP	44,598	2,363	46,961
	Enterprise		8,561	8,561
PVA2	workFlows	19	4	23
	Enterprise		4	4
PVPL	workFlows	1,133	637	1,770
	SIP	25,899	1,339	27,238
	Enterprise		4,455	4,455

SED	workFlows	679	277	956
	SIP	12,935	196	13,131
	Enterprise		2,028	2,028
SEL	workFlows	1,509	143	1,652
	Enterprise		22	22
SPR	workFlows	49	51	100
	SIP	448	8	456
	Enterprise		1	1
TCP	workFlows	5		5
VOC	workFlows	2,104	64	2,168
	Enterprise		474	474
WIL	workFlows	83	30	113
	SIP	497	21	518
	Enterprise		133	133
YAR	workFlows	1,702	135	1,837
	SIP	165		165
	Enterprise		153	153
YCFLD	workFlows	84	7	91
YCP	workFlows	183	62	245
	SIP	682	71	753
	Enterprise		216	216
YCV	workFlows	467	596	1,063
	SIP	172	7	179
	Enterprise		54	54
YLN	workFlows	22	7	29
	SIP		760	760
	Enterprise		84	84

Circulation Use Item - June 2018	
Station Library	Use Item Transactions
CTW	519
ERU	17
LES	1
PVPL	1,565
SED	266
YCP	209
YCV	257

Statistics

Checkins - June 2018	
Station Library	Total Checkins
AJS	3
ASH	1,663
BAG	823
BCC	2,601
BEA	894
BMHS	3
CLA	330
CON	929
COR	1,722
CRK	459
CTW	16,324
CVCL	4,802
CVPL	6,805
CVUSD	4
DHL	734
ERU	630
GMMS	1
JER	405
LES	121
MAY	1,201
MES	1
PAUL	741
PCL	237
PHS	1
PMH	4
PPL	46,734
PVA2	4
PVPL	27,161
SED	13,549
SEL	2,105
SPR	501
STX	1
TCP	6
VOC	2,650
WIL	548
YAR	1,836
YCFLD	142
YCP	1,572
YCV	584
YLN	246
Total	139,077

Statistics

OPAC Searches

Library	Total
AJS	509
ASH	752
BAG	2015
BCC	1384
BEA	0
CLA	531
CON	778
COR	1302
CRK	345
CTW	14518
CVHS	150
CVCL	0
CVPL	4614
CVUSD	739
DIAL	0
DHL	596
ERU	74000
GMMS	446
JER	1146
LES	725
MAY	740
MES	532
MHS	295
MUHS	466
ORME	307
PAUL	190
PCL	1467
PHS	433
PMH	120
PPL	48716
PVPL	22298
SED	18298
SEL	911
SPR	176
TCP	0
THS	231
VBC	730
VER	4515
WIL	308
YAR	1451
YCP	20027
DEFAULT	51565
Total	278326

Statistics - Databases

Ebook Central

Month of: 6/2018					
Category: All Categories					
Usage Type: All Documents Selected					
Library	Total Titles Used	Total Unique Users	Total Book Downloads	Total Chapter Downloads	Top 5 Most Used Subjects
TOTAL	384	193	247	105	Business/Management; History; Religion; Social Science; Literature

Overdrive

Month of: 6/2018					
Library Statistics - One Copy/One User					
Usage Type: All Documents Selected					
User Activity					
Unique Users with titles checked out: 3156					
Checkouts			Holds		
Audiobook	5755		Audiobook		1857
eBook	9315		eBook		3119
Total	15070		Total		4976

UniversalClass

Month	New Registered Users	Login Sessions	New Courses Enrolled	Stud. Submissions
June	29	984	70	862

Zinio

Month	Checkouts	Turnaways
June	3473	0

Statistics - I-Tiva (TM3)

Date	Messages Imported	Messages Rejected	Calls Made	Number of Deliveries	Patron Logins on MESSAGE call
6/1/2018	152	12	192	137	
6/2/2018	111	4	140	99	
6/3/2018	49		49	42	
6/4/2018	32	1	47	28	
6/5/2018	104	6	127	97	
6/6/2018	162	2	200	140	
6/7/2018	118	1	152	104	
6/8/2018	107	2	140	95	
6/9/2018	116		146	101	
6/10/2018	48		48	40	
6/11/2018	16		16	15	
6/12/2018	110	7	135	100	
6/13/2018	133	1	173	118	
6/14/2018	127	2	158	116	
6/15/2018	114	3	144	104	
6/16/2018	101	3	120	94	
6/17/2018	69	1	69	62	
6/18/2018	28		32	25	
6/19/2018	95		120	86	
6/20/2018	161	7	206	142	
6/21/2018	123	4	167	106	
6/22/2018	146	3	190	131	
6/23/2018	91	1	119	84	
6/24/2018	52	2	52	35	
6/25/2018	29		31	28	
6/26/2018	119	6	162	103	
6/27/2018	167	2	220	149	
6/28/2018	121	3	158	105	
6/29/2018	124	3	148	115	
6/30/2018	107	1	134	96	
Grand Total:	3032	77	3795	2697	

I-Tiva Month To Date MESSAGE Report used