

Yavapai Library Network

July
2018
Monthly
Report



Manager's Lowdown

Greetings, YLN!

Happy New Year! Or, rather, happy new fiscal year 2018/19! As this "new year" begins, we begin anew with a freshly approved Vision of Success and Strategic Plan. You can find it on the YLN Portal and you'll be hearing more about it as we forge ahead to make our vision a reality.

In July, we welcomed Eric Petersen to Prescott as he takes on his role of YLN Cataloger. Eric started with a bang and is already accepting materials from the membership for cataloging. If you have original cataloging to be done, be sure to open a Help Desk ticket so he can schedule your work. Have cataloging questions? He can be reached at eric.petersen@yavapai.us. Eric will become the new chair of the YLN Cataloging User Group—please consider sending a representative from your library to the Cataloging User Group meeting at 2 pm on August 22nd at Sharlot Hall Museum & Archives to meet him and learn more about our YLN cataloging service.

More big news in July—Ethel has arrived! Our new 17 bin automated materials handler (we named her Ethel to honor PPL's Lucy) is hard at work sorting library materials and helping us decrease transit times across the county. In addition, we've started our own YCFLD county-wide courier service to move those materials—our drivers Don and Sandy are hard at work covering hundreds of miles a day. Thanks to Chris for filling in as we got things started. Please be sure to give us feedback and suggestions as we go forward.

Other accomplishments in July—SSL has finally arrived! Because of Chanel's determination, our library catalog is now secure. It was a long, bumpy road, but we've finally arrived. Thank you, Chanel! If you have any questions, please let us know.

Finally, the Steering Committee voted to purchase a Tech Logic Circtrack Shelf Manager inventory wand—please look forward to testing it once it arrives. Let us know if you're interested.

And last but not least, the new Kids Catalog will go live in August—we'll let you know when it's been tested and is ready for prime time.

Until then, consider this Graham Chapman (of Monty Python fame) quote, "You see, I don't believe that libraries should be drab places where people sit in silence, and that's been the main reason for our policy of employing wild animals as librarians."

Happy August!

~ Judy

Member News

At Yavapai College:

Presidential Speaker Series: Soledad O'Brien

September 25 at 10 am in the Yavapai College Performing Arts Center

Prioritization

Priority One: Resolve Current Helpdesk Requests

A help desk request, or work order, is the submission of a problem that one encounters during the normal operation of a YLN service. Requests are generally submitted via e-mail to help@yln.info. If a request is submitted via telephone, then a YLN staff person will create the request for the submitter. Help desk requests will always be our highest priority because in some cases a member library employee cannot complete a work function until the issue is resolved.

Total requests submitted: 70

Total requests resolved: 56

Total unresolved requests opened this month: 14

Total requests still open: 34

Priority Two: TechLogic Contract and Purchase of AMH

Create new TechLogic contract and order an AMH for central sorting facility.

Goal: Create a contract for an RFID/AMH system.

Project Lead: Judy Poe

Progress:

- Review contract
- Negotiate CircIT unlimited site license
- Negotiate AMH service programs/preventative maintenance contract
- Work with County attorney to draft master contract
- Combine contracts into one master contract
- Have Executive Committee review contract
- Have Steering Committee approve contract
- Negotiate with TechLogic over final contract
- Upon contract approval by both parties, order AMH
- Install AMH
- Put AMH into production

Priority Three: YLN Strategic Plan

While the YLN has been very good about technology planning, the overall vision and strategy of the YLN has been more elusive. The Executive Committee has been working on developing a vision, mission, and strategic plan.

Goal: Develop a strategic plan that will bring the YLN to the year 2025.

Project Lead: Judy Poe

Progress:

- Review strategic plan
- Incorporate feedback into the plan
- Get approval for the updated plan
- Distribute the new plan

Priority Four: Implement BC Visibility

BlueCloud Visibility is a new product by SirsiDynix which converts our online catalog to a linked data model. This will make our records visible in search engines such as Google.

Goal: Implement BC Visibility

Project Lead: Chanel Wheeler

Progress:

- Receive a quote from SirsiDynix
- Get approval for the purchase
- Receive an implementation plan from SD
- Offload our bibliographic database to SD to be processed.
- Test the implementation.
- Go Live
- Advertise the new service

Note concerning prioritization: The priority of projects may shift as individual portions are completed.

Prioritization

Priority Five: Implement Blue Cloud Cataloging

Blue Cloud Cataloging will allow library staff to access Symphony cataloging from a web browser. The new product should have significant user interface improvements above the cataloging section in WorkFlows.

Goal: Fully implement Blue Cloud Cataloging (BCC)

Project Lead: Chanel Wheeler

- Upgrade Web Services so we can use BCC
- Configure Web Services for the new service
- Test BCC to see how it works
- Create documentation
- Activate it for a test library to see how it works in a production environment
- Conduct a training session for all YLN users
- Activate it for the remaining libraries

Completed Projects CY17

Cancelled/Postponed Projects CY17

Priority Six: Testing SimplyE

Partnering with the Digital Public Library of America (DPLA), the YLN will be testing SimplyE which allows patrons to view all our e-materials at one site.

Goal: Fully implement SimplyE at several pilot libraries

Project Lead: Chanel Wheeler

- Choose libraries to be the pilots
- Have pilot libraries test the DPLA Exchange
- Have pilot libraries test Circ Manager
- Have pilot libraries test SimplyE
- Give feedback to DPLA
- Roll out to all YLN libraries

Statistics

Holds - July 2018					
Hold Inactive Reason	CANCELLED	EXP_ONSHLF	EXPIRED	FILLED	Total
Pickup Library	Number of Holds	Number of Holds	Number of Holds	Number of Holds	Number of Holds
ASH	24	21	1	390	436
BAG	43	57		61	161
BCC	28	23		637	688
BEA	21	8	1	263	293
CLA	4	17		138	159
CON	37	12		258	307
COR	44	38	1	375	458
CRK	1			61	62
CTW	323	235	9	3,383	3,950
CVCL	88	78	2	904	1,072
CVHS				1	1
CVPL	165	129	2	1,702	1,998
CVUSD				1	1
DHL	25	26		351	402
ERU	34	23		248	305
GMMS	1				1
JER	4	3		112	119
MAY	29	26		221	276
PAUL	11	10		189	210
PCL	4	2	1	24	31
PCM	2		1	1	4
PHS	2			2	4
PPL	1,401	954	3	10,941	13,299
PVA2	25	28		337	390
PVPL	767	503	8	6,347	7,625
SED	345	229	3	3,152	3,729
SEL	5	68	1	305	379
SPR	6	7		72	85
TCP	1			4	5
VOC	148	45	1	1,467	1,661
WIL	4	20		102	126
YAR	14	23	1	573	611
YCFLD	17	1	1	78	97
YCP	80	30		227	337
YCV	4	18		54	76
YLN	3			1	4
Total	3,710	2,634	36	32,982	39,362

Statistics

Items Transited - July 2018															
Station Library →															
Item Library ↓	All	AJS	ASH	BAG	BCC	BEA	BMHS	CLA	CON	COR	CRK	CTW	CVCL	CVHS	CVPL
All	24636	0	345	58	589	262	0	129	226	406	48	2,643	819	0	1,556
AJS	0														
ASH	320				14	2		5	4	5	3	34	15		12
BAG	369		9		15	6		4	3	5		38	7		25
BCC	392		11			5		1		7		37	12		24
BEA	200		1	1	10			3	1	2		21	5		13
BMHS	0														
CLA	243		3	1	7	3			7	1	1	26	12		17
CON	204		2	1	7	1		2		4		18	6		7
COR	264		6	2	9	1			1		2	24	7		18
CRK	111		4		2	2		1				11	4		8
CTW	2982		32	5	50	23		15	30	39	5		116		202
CVCL	680		7	2	10	6		4	8	11		71			43
CVHS	1														
CVPL	1059		16	1	16	9		4	12	10	2	130	27		
DHL	237		1	2	8	3		2	2	3	1	26	6		13
ERU	248		2		3	1			1			20	10		20
JER	210				5	1			3	3		30	8		3
LES	0														
MAY	326		5		16	3		3	2	3	1	37	10		30
PAUL	148		2		3	1			3	5		19	4		5
PCL	283		1		1	5		2		8		32	4		6
PHS	1														
PPL	5453		89	16	179	77		38	66	126	21	859	239		507
PVPL	2998		49	9	95	34		14	29	72	4	367	121		229
SED	4162		46	7	58	37		9	30	47	6	434	113		182
SEL	357		9		13	5		2	5	8	1	49	15		32
SPR	210		8		3	3		1	2	2		12	7		8
STX	145		1					1	3	3		29	2		3
TCP	1														
WIL	171		1		5			1	1	5		15	3		7
YAR	363		13	2	17	1		2	6	7		43	7		17
YCFLD	6				1			1		1					
YCP	1026		6		13	22		4	2	11		104	28		51
YCV	1466		21	9	29	11		10	5	18	1	157	31		74

Statistics

Items Transited - July 2018													
Station Library →													
Item Library ↓	CVUSD	DHL	ERU	JER	LES	MAY	PAUL	PCL	PHS	PPL	PVA2	PVPL	SED
All	1	352	252	112	0	213	182	22	2	6,128	11	5,073	1,909
AJS													
ASH		4	4	3		2	3			73		82	20
BAG		3	2	1		3	3			74		107	23
BCC		2	1	1		3	3			121		91	30
BEA		1	2			4	3	1		55		42	12
BMHS													
CLA		3				1	1			57		49	22
CON		3	4			2	5			40		55	22
COR		4	2	2		3	6			78		55	25
CRK	1	2		4		2	3			27		13	17
CTW		36	28	10		25	31	4		1,091		715	217
CVCL		13	5	5		1	8	1		194		166	60
CVHS													
CVPL		9	6	5		11	18			324		254	103
DHL			4	2		2	3			60		58	19
ERU		1		1		1	1	1		80		62	20
JER		2	5			1				81		28	23
LES													
MAY		7	3				4			78		76	20
PAUL		4	2	1						37		31	10
PCL		2	1				1			96		43	51
PHS													
PPL		118	79	37		69	29	4	1		2	1,682	572
PVPL		41	33	16		37	16	6		1,247	6		260
SED		24	33	12		16	14	2	1	1,213	3	743	
SEL		5	6	2		2	7			84		77	14
SPR		6	5			5	2	1		51		46	24
STX		2				2				20		42	4
TCP													1
WIL		1	3			2	1			50		36	15
YAR		12	2			6	3			98		73	24
YCFLD						2	1						
YCP		20	5	5		5	13	2		335		176	125
YCV		27	17	5		6	3			464		271	176

Statistics

Items Transited - July 2018											
Station Library →											
Item Library ↓	SEL	SPR	STX	TCP	VOC	WIL	YAR	YCFLD	YCP	YCV	YLN
All	285	79	0	4	1,963	123	513	75	187	44	25
AJS											
ASH	9	1			13	2	6	2	2		
BAG	4	4			7	10	15		1		
BCC	4	3			17	5	11	1	2		
BEA		4			8		2	4	1	3	1
BMHS											
CLA	3	3			9	4	13				
CON	5				11		4	3	2		
COR		1			6	2	7	2	1		
CRK	4				2		1	2		1	
CTW	35	7		1	145	19	74	4	19	2	2
CVCL	12				37	2	10	2	1	1	
CVHS					1						
CVPL	10	3			47	6	25		6	4	1
DHL	6	1			6	1	4	2	2		
ERU		1			12	1	6		3	1	
JER					11	1	4			1	
LES											
MAY	6				12		7	1	2		
PAUL	3			1	7	1	6	3			
PCL		5			22	1	1			1	
PHS					1						
PPL	73	10		1	308	28	123	8	67	14	11
PVPL	45	15			134	12	72	5	25	4	1
SED	40	11			972	11	59	3	30	4	2
SEL		2			7	2	7	1	1		1
SPR	1				5	4	4	8	2		
STX	1				6	1	2	18	3		2
TCP											
WIL	3				13		5	3	1		
YAR	4	1			14	4		1	4		2
YCFLD											
YCP	3	5			61	2	18	1		8	1
YCV	14	2		1	69	4	27	1	12		1

Statistics

Discards - July 2018	
Station Library	Library Use Transactions
ASH	189
BAG	2
BCC	10
BEA	54
CON	29
COR	7
CRK	9
CTW	1,657
CVCL	25
CVPL	23
ERU	21
JER	1
MAY	3
PCL	2
PPL	1,480
PVA2	2
PVPL	1,329
SED	460
SEL	26
WIL	32
YAR	68
YCFLD	58
YLN	3
Total	5,490

Items Added - July 2018	
Item Library Code	Total Copies
ASH	27
BAG	84
BCC	83
BEA	104
BMHS	28
CLA	171
CON	37
COR	43
CRK	13
CTW	349
CVCL	410
CVHS	13
CVPL	151
DHL	31
ERU	39
JER	74
MAY	23
PAUL	42
PCL	3
PHS	2
PPL	1,596
PVPL	617
SED	489
SEL	39
SHM	76
SPR	48
STX	42
WIL	68
YAR	51
YAV	93
YCFLD	12
YCP	201
YLN	4,074
Total	9,133

Total Items - July 2018	
Item Library	Total Copies
AJS	17,157
ASH	8,201
BAG	13,936
BCC	13,946
BEA	11,161
BMHS	40,444
CLA	9,494
CON	6,897
COR	7,342
CRK	3,842
CTW	106,332
CVCL	29,360
CVHS	17,806
CVPL	54,540
CVUSD	28,591
DHL	7,344
ERU	32,998
GMMS	12,138
JER	14,007
LES	15,639
MAY	13,576
MES	9,582
MUHS	14,925
ORME	8,390
PAUL	5,384
PCL	34,210
PCM	2
PHS	14,633
PMH	11,312
PPL	149,169
PVA2	2
PVPL	93,030
SED	82,967
SEL	7,331
SHM	7,044
SPR	2,213
STX	256
TCP	1,271
THS	15,379
VOC	16
WIL	4,902
YAR	8,155
YAV	17,941
YCC	2,345
YCFLD	122
YCP	67,333
YCV	57,227
YLN	194,693
Total	1,274,585

Statistics

New Users - July 2018	
User Library	Number of Users
AJS	143
ASH	25
BAG	12
BCC	9
BEA	61
BMHS	494
CLA	7
CON	10
COR	30
CRK	5
CTW	148
CVCL	79
CVHS	232
CVPL	71
CVUSD	176
DHL	8
ERU	6
GMMS	42
JER	3
LAW	6
LES	92
MAY	7
MES	1
MUHS	421
PAUL	8
PCL	10
PHS	111
PMH	49
PPL	449
PVPL	380
SED	89
SEL	6
SPR	3
THS	78
VOC	12
WIL	3
YAR	5
YCP	15
YCV	7

Total Users - July 2018	
User Library	Number of Users
AJS	610
ASH	896
BAG	808
BCC	999
BEA	994
BMHS	2,829
CLA	615
CON	575
COR	920
CRK	182
CTW	12,865
CVCL	5,447
CVHS	1,220
CVPL	5,822
CVUSD	1,954
DHL	637
ERU	5,175
GMMS	707
JER	292
LAW	4
LES	397
MAY	936
MES	947
MUHS	1,733
ORME	311
PAUL	285
PCL	2,793
PHS	2,401
PMH	712
PPL	25,488
PVA2	4
PVPL	22,244
SED	9,602
SEL	646
SHM	1
SPR	165
STX	5
TCP	24
THS	836
VOC	1,230
WIL	255
YAR	529
YCC	1
YCFLD	10
YCP	2,180
YCV	810
YLN	1

Statistics

Patron Bills - July 2018			
Bill Payment Library	# of Bills	Total Bill Amount	Total Bill Payment Amount
Total	2,454	\$17,465.61	\$17,618.96
ASH	2	\$11.98	\$10.00
BAG	7	\$131.00	\$13.50
BCC	6	\$17.80	\$18.70
BEA	37	\$323.40	\$293.00
BMHS	57	\$1,580.60	\$1,860.00
CON	16	\$7.10	\$34.60
COR	25	\$66.10	\$261.10
CTW	242	\$481.30	\$414.80
CVCL	171	\$247.20	\$369.86
CVHS	98	\$9,165.74	\$8,746.40
CVPL	121	\$260.98	\$215.50
DHL	14	\$7.50	\$82.98
ERU	4	\$1.80	\$0.30
JER	8	\$152.00	\$78.00
MAY	24	\$211.76	\$157.50
PAUL	4	\$7.50	\$2.50
PPL	592	\$2,117.11	\$2,244.18
PVPL	435	\$1,343.20	\$1,089.27
SED	422	\$743.66	\$794.41
SEL	48	\$353.00	\$593.10
VOC	77	\$77.08	\$63.42
WIL	10	\$138.00	\$100.00
YAR	5	\$5.40	\$4.80
YCP	15	\$11.40	\$88.44
YCV	12	\$2.40	\$68.60
YLN	4	\$0.60	\$14.00

Statistics

Circulation - July 2018				
Station Library	Metrics	Number of Statistical Transactions		
	Client Types	Charge Item Part B	Renew Item	Total
AJS	workFlows	3		3
ASH	workFlows	1,128	37	1,165
	SIP	464	27	491
	Enterprise		165	165
BAG	workFlows	715	206	921
	SIP	259	60	319
	Enterprise		28	28
BCC	workFlows	1,618	227	1,845
	SIP	405	5	410
	Enterprise		348	348
BEA	workFlows	467	98	565
	SIP	152	14	166
	Enterprise		74	74
BMHS	workFlows	1,552	1	1,553
CLA	workFlows	295	6	301
	SIP	124		124
	Enterprise		104	104
CON	workFlows	516	19	535
	SIP	147	12	159
	Enterprise		52	52
COR	workFlows	1,538	177	1,715
	SIP	48		48
	Enterprise		255	255
CRK	workFlows	176	36	212
CTW	workFlows	658	361	1,019
	SIP	14,069	872	14,941
	Enterprise		1,946	1,946
CVCL	workFlows	5,131	340	5,471
	SIP	4	2	6
	Enterprise		476	476
CVHS	workFlows	1,119	2	1,121
CVPL	workFlows	5,056	464	5,520
	SIP	1,629	20	1,649
	Enterprise		1,096	1,096
CVUSD	workFlows	1	1	2
DHL	workFlows	229	74	303
	SIP	611	24	635
	Enterprise		97	97
ERU	workFlows	724	26	750
	SIP	40		40
	Enterprise		91	91
JER	workFlows	264	52	316
	Enterprise		76	76
LES	workFlows	20		20
MAY	workFlows	50	39	89
	SIP	913	38	951
	Enterprise		62	62
ORME	Enterprise		1	1
PAUL	workFlows	434	28	462
	SIP	107		107
	Enterprise		123	123
PCL	workFlows	110	40	150
	Enterprise		88	88
PHS	workFlows	7		7

PPL	workFlows	2,381	1,643	4,024
	SIP	46,804	2,658	49,462
	Enterprise		8,689	8,689
PVA2	workFlows	21	1	22
PVPL	workFlows	602	636	1,238
	SIP	26,818	1,670	28,488
	Enterprise		5,319	5,319
SED	workFlows	931	204	1,135
	SIP	12,752	245	12,997
	Enterprise		2,183	2,183
SEL	workFlows	1,220	142	1,362
	SIP	108		108
	Enterprise		35	35
SPR	workFlows	43	44	87
	SIP	450	12	462
	Enterprise		1	1
STX	workFlows	3		3
TCP	workFlows	4		4
VOC	workFlows	1,963	62	2,025
	Enterprise		445	445
WIL	workFlows	72	9	81
	SIP	536	9	545
	Enterprise		99	99
YAR	workFlows	1,340	221	1,561
	SIP	500	3	503
	Enterprise		196	196
YCFLD	workFlows	80	5	85
	Enterprise		3	3
YCP	workFlows	227	101	328
	SIP	589	70	659
	Enterprise		220	220
YCV	workFlows	376	278	654
	SIP	227	4	231
	Enterprise		33	33
YLN	workFlows	27	5	32
	SIP		779	779

Circulation Use Item - July 2018

Station Library	Use Item Transactions
CTW	456
ERU	13
PVPL	1,530
SED	235
YCP	138
YCV	341
YCV	257

Statistics

Checkins - July 2018	
Station Library	Total Checkins
AJS	32
ASH	1,634
BAG	1,143
BCC	2,201
BEA	1,006
BMHS	364
CLA	357
CON	664
COR	2,055
CRK	512
CTW	15,975
CVCL	5,349
CVHS	146
CVPL	7,376
CVUSD	5
DHL	898
ERU	792
GMMS	1
JER	409
LES	246
MAY	1,169
MES	1
MUHS	8
ORME	3
PAUL	672
PCL	110
PHS	4
PMH	5
PPL	50,916
PVA2	7
PVPL	29,852
SED	14,444
SEL	1,674
SPR	545
STX	13
TCP	2
VOC	2,468
WIL	619
YAR	1,898
YCFLD	244
YCP	1,927
YCV	784
YLN	213
Total	148,743

Statistics

OPAC Searches

Library	Total
AJS	631
ASH	730
BAG	1974
BCC	1174
BEA	0
CLA	890
CON	682
COR	974
CRK	349
CTW	24215
CVHS	133
CVCL	0
CVPL	4262
CVUSD	782
DIAL	0
DHL	2709
ERU	57321
GMMS	352
JER	910
LES	654
MAY	626
MES	385
MHS	154
MUHS	265
ORME	272
PAUL	125
PCL	1669
PHS	397
PMH	135
PPL	49768
PVPL	25683
SED	19552
SEL	491
SPR	74
TCP	0
THS	311
VBC	586
VER	6083
WIL	351
YAR	1775
YCP	32544
DEFAULT	37326
Total	277314

Statistics - Databases

Ebook Central

Month of: 7/2018					
Category: All Categories					
Usage Type: All Documents Selected					
Library	Total Titles Used	Total Unique Users	Total Book Downloads	Total Chapter Downloads	Top 5 Most Used Subjects
TOTAL	465	216	248	96	Medicine, History, Psychology, Literature, Social Science; Health

Overdrive

Month of: 7/2018					
Library Statistics - One Copy/One User					
Usage Type: All Documents Selected					
User Activity					
Unique Users with titles checked out: 3302					
Checkouts			Holds		
Audiobook	6070		Audiobook		2111
eBook	10491		eBook		3599
Total	16561		Total		5710

UniversalClass

Month	New Registered Users	Login Sessions	New Courses Enrolled	Stud. Submissions
July	31	1152	70	859

Zinio

Month	Checkouts	Turnaways
July	3151	0

Statistics - I-Tiva (TM3)

Date	Messages Imported	Messages Rejected	Calls Made	Number of Deliveries	Patron Logins on MESSAGE call
7/1/2018	48	1	48	38	
7/2/2018	22	4	27	20	
7/3/2018	137	4	167	126	
7/4/2018	141		186	122	
7/5/2018	3		3	3	
7/6/2018	173	9	221	157	
7/7/2018	139	7	169	124	
7/8/2018	60	1	60	55	
7/9/2018	12		13	12	
7/10/2018	148	1	186	137	
7/11/2018	161	5	199	146	
7/12/2018	130	4	163	114	
7/13/2018	136	3	158	126	
7/14/2018	132	2	166	121	
7/15/2018	47	5	47	41	
7/16/2018	11	1	13	11	
7/17/2018	139	3	170	129	
7/18/2018	109	3	145	98	
7/19/2018	97		118	91	
7/20/2018	61		73	52	
7/21/2018	170	4	211	159	
7/22/2018	131	8	131	102	
7/23/2018	41	8	50	37	
7/24/2018	176	11	215	165	
7/25/2018	151	3	180	139	
7/26/2018	80	6	106	71	
7/27/2018	131	11	164	117	
7/28/2018	127	1	156	114	
7/29/2018	68	3	68	59	
7/30/2018	13		17	12	
7/31/2018	132	7	172	120	
Grand Total:	3126	115	3802	2818	

I-Tiva Month To Date MESSAGE Report used