

Yavapai Library Network

November
2019
Monthly
Report



Manager's Lowdown

Happy December –

Today, at the Yavapai County Board of Supervisors' Meeting, the long-awaited Library Services Agreement was approved! The documents will be signed shortly and returned to you before the end of the month. They are retroactive to July 1, 2019. Following up on these agreements was actually my first "assignment" when I was hired in late July. I will be happy to see them all processed and returned to your libraries.

We have a new Cataloging Librarian: Karen Straube. Karen, who started on December 2nd, comes to us with vast experience in cataloging. She most recently was in the State of Washington, although she has lived in Arizona before. She is a much awaited addition to our team. Welcome Karen!

Hopefully by now, some of you have met Charles, our YES Calendar Champion. Seligman and Black Canyon City have joined the libraries that are live on the calendar (in addition to Prescott Valley, Mayer, Camp Verde, and Sedona). Dewey-Humboldt, and Paulden are soon to follow. You can see the calendar in action at <http://yavapai.events>. Charles continues to be pro-active and work with the individual libraries to encourage and support their use of the new calendar. He is starting with the libraries, but will soon be promoting the calendar to other community event organizers. The goal is to have a calendar for "All Events – County Wide."

The 2018/2019 Annual Report is finished and will be distributed in December. The theme is Communication and Collaboration, which is what I'd like to emphasize this year in our user group meetings. If there is a user group you'd like to join,

please open a ticket, or send me an email.

There are 9 people testing the CloudLibrary App from Bibliotheca. This application is for both ebooks and audio books. The benefit to CloudLibrary is that it is available to public libraries as well as K12 and Academic libraries. It also has an option called CloudLink, which allows the borrowing of any available ebook or audiobook from another CloudLibrary customer in Arizona.

We have also been evaluating other OPAC software. We have seen BiblioCommons BiblioCore, and Aspen Discovery. Both are using FRBR which is designed to improve the search results for patrons. It will display a single title in a group with all formats listed, such as audio books and ebooks. The demos were recorded, and are available if you are interested in viewing them.

Until Next Month,

Valerie Burns

Member News

No member news this month.

Prioritization

Priority One: Resolve Current Helpdesk Requests

A help desk request, or work order, is the submission of a problem that one encounters during the normal operation of a YLN service. Requests are generally submitted via e-mail to help@yln.info. If a request is submitted via telephone, then a YLN staff person will create the request for the submitter. Help desk requests will always be our highest priority because in some cases a member library employee cannot complete a work function until the issue is resolved.

Total requests submitted: 76

Total requests resolved: 68

Total unresolved requests opened this month: 8

Total requests still open: 25

Priority Two: Community Calendar

Libraries have requested a community calendar for years, but there was no solution available. Calendar software for the library market is now being developed.

Goal: Implement a community calendar

Project Lead: Chanel Wheeler

- Evaluate available calendaring products
- Get quote
- Apply for LSTA grant
- Sign contract for product (if needed)
- Implement calendar
- Go live with a subset of pilot libraries
- Roll it out to the Network
- Test with a community organization
- Open it up to all organizations that would like to participate

Priority Three: Move Servers from Ubuntu to RHEL

Our Ubuntu servers are not playing well with the Hyper-V host. Red Hat is better supported on Hyper-V. The District and ITS already bought two RHEL licenses. The Network will be buying the rest.

Goal: Move servers to RHEL so they will be more stable.

Project Lead: Chanel Wheeler

- Purchase RHEL licenses
- Move portal server to RHEL
- Move ylnstest server to RHEL
- Move help desk server to RHEL
- Move helptest server to RHEL
- Move optio server to RHEL
- Move district server to RHEL
- Move districttest server to RHEL
- Move authentication server to RHEL

Note concerning prioritization: The priority of projects may shift as individual portions are completed.

Prioritization

Priority Four: Improve Database Quality

Enhance the operation of the catalog for patrons and staff by improving material description, subject and genre access, and data integrity. These tasks are for materials already in Symphony.

Goal: Improve patron and staff search experience

Project Lead: Eric Petersen

- Correct structurally invalid bibliographic records in Symphony
- Complete cataloging and descriptions of Adult Books
- Add Subject Headings and Genre Headings to bibliographic records that lack them
- Complete cataloging and description of Youth Books
- Complete cataloging and descriptions of Adult non-book materials
- Complete cataloging and description of Youth non-book materials
- Clean-up genre headings to conform to current standards

Priority Five: Implement Blue Cloud Cataloging

Blue Cloud Cataloging will allow library staff to access Symphony cataloging from a web browser. The new product should have significant user interface improvements above the cataloging section in WorkFlows.

Goal: Fully implement Blue Cloud Cataloging (BCC)

Project Lead: Eric Petersen

- Upgrade Web Services so we can use BCC
- Configure Web Services for the new service
- Test BCC to see how it works
- Create documentation
- Activate it for a test library to see how it works in a production environment
- Conduct a training session for all YLN users
- Activate it for the remaining libraries

Completed Projects CY19

End of Life StaffWeb

Cancelled/Postponed Projects CY19

Statistics

Holds - November 2019					
Hold Inactive Reason	CANCELLED	EXP_ONSHLF	EXPIRED	FILLED	Total
Pickup Library	Number of Holds	Number of Holds	Number of Holds	Number of Holds	Number of Holds
AJS	11			22	33
ASH	9	6	2	327	344
BAG	8	7		187	202
BCC	46	22	1	567	636
BEA	58	38	2	400	498
CLA	8	45	1	83	137
CON	23	3		332	358
COR	16	18		237	271
CRK	1	1		59	61
CTW	307	252	5	2,986	3,550
CVCL	95	75		964	1,134
CVHS				2	2
CVPL	90	94	2	1,125	1,311
CVUSD	3	19	5	43	70
DHL	39	19	1	229	288
ERU	29	15		238	282
GMMS	1			2	3
JER	4	3		135	142
LES	5	3		23	31
MAY	13	14		237	264
MES	1			4	5
ORME				6	6
PAUL	42	8		433	483
PCL	7	6		45	58
PCM	1		1	1	3
PHS	4			21	25
PMH				1	1
PPL	1,196	730	15	9,306	11,247
PVA2	39	44		332	415
PVPL	702	585	9	5,534	6,830
SED	308	235	5	2,887	3,435
SEL	7	57	2	532	598
SPR	3	9		77	89
TCP	5	1		11	17
THS	16	6		62	84
VOC	127	57	3	1,433	1,620
WIL	12	4		218	234
YAR	17	8		471	496
YCFLD	13	2		50	65
YCP	39	22	2	336	399
YCV	9	14		102	125
YLN	3				3
Total	3,317	2,422	56	30,060	35,855

Statistics

Items Transited - November 2019															
Station Library →															
Item Li- brary ↓	Total	AJS	ASH	BAG	BCC	BEA	BMHS	CLA	CON	COR	CRK	CTW	CVCL	CVHS	CVPL
Total	25,587	32	310	130	492	411	2	80	278	235	46	2,217	898	2	1,006
AJS	53			1	1	3						8	1		1
ASH	213	1		1	9	4		1	7	4		16	14		9
BAG	414		20		9	10		1	8	6	1	28	10		34
BCC	333		6	1		6			9	8		36	12		10
BEA	195		3	4	2			3	1	3	1	15	5		9
BMHS	2														
CLA	192		4	1	6	6			2	2		18	7		9
CON	172		9	2	6	5		2		3	1	12	5		12
COR	232		3	2	8	10		2	4			25	6		8
CRK	68				2	4			1	1		7	3		2
CTW	2,678	5	43	15	61	48		9	33	20	6		112		123
CVCL	1,025	1	9	2	16	5			7	6	1	69			40
CVHS	20					1						3			1
CVPL	935	1	11	13	26	10		2	8	5	1	91	35		
CVUSD	120	2	1	1	1	5						9	8		6
DHL	137		2		3	4			5	3	1	14	6		5
ERU	210		3		7	4			1	3		13	8		12
GMMS	5														
JER	233		3		1	3			3	3		23	14		3
LES	49			1					1	1		5			4
MAY	231		2	1	8	2		2	3	5	1	24	8		13
MES	18				1							1	2		1
MUHS	37					1			1			3	4		4
ORME	33				1							1			
PAUL	133	3	5	1	5	3		3	1	1		14	4		7
PCL	217		4		2					1		17	3		6
PHS	55		1									5	1		1
PMH	14					1	1					1	1		1
PPL	7,696	12	85	35	135	114		30	88	74	18	770	266		323
PVPL	2,694	2	27	15	63	59		9	41	28	4	325	137		135
SED	3,613	1	31	11	37	46		6	23	22	7	349	112		117
SEL	197		5	3	6	6	1		2	3	1	30	5		10
SPR	153		3	3	3	4			3	3	1	24	3		4
STX	140	1	2	2	5	3		3	1			3	2		5
TCP	2														
THS	24											3	1		1
VOC	31				1					2		5	1		1
WIL	191		4	3	8	6			2	1		12	6		3
YAR	314	1	5	2	11	3		2	1	7		29	5		9
YCFLD	19		3		3	3			4						
YCP	1,185	1	2	5	22	13		3	9	11	2	80	34	2	26
YCV	1,302	1	14	5	23	19		2	9	9		129	57		51
YLN	2														

Statistics

Items Transited - November 2019														
Station Library →														
Item Li- brary ↓	CVUSD	DHL	ERU	GMMS	JER	LES	MAY	MES	ORME	PAUL	PCL	PHS	PMH	PPL
Total	45	221	224	4	147	21	219	4	6	384	44	24	2	5,147
AJS		1				2				2				10
ASH		8	4		4	1	3			7				35
BAG	1	3	4		2		2			15				84
BCC		3	2		1	1	4			13				85
BEA	1	3	4		1	1				11				50
BMHS														1
CLA	2	4	1				1			9				43
CON	1	2			2		3			7				33
COR	1	3	1				1			4				63
CRK							2			8				13
CTW	4	29	22		18	2	29	1		35	2	5	1	845
CVCL	1	13	3		3		5			13				195
CVHS														11
CVPL	1	4	5		5	2	6	1		21				290
CVUSD		4	3				1			2				35
DHL					1		1			6		1		27
ERU	2	1			1					4				57
GMMS														
JER		1	3				2			3				76
LES			1				1	1		1				8
MAY		4	1		1					7	1			53
MES							1			3				1
MUHS	1						1				1			8
ORME					1									2
PAUL							1							25
PCL		2	2		3		1			2				85
PHS	1	2	1							1				15
PMH														5
PPL	11	70	71	1	52	7	81	1	3	64	14	9	1	
PVPL	5	19	23	1	10	4	33		1	41	1	3		1,111
SED	4	21	33	1	19	1	20			27	9	4		908
SEL		1					1			8				44
SPR		2					3			9		1		28
STX		2	1							2	13			22
TCP														
THS				1						1				4
VOC														4
WIL	1	1	2		1		3			8	1			45
YAR		3	3		1		2			15	1			96
YCFLD		1								1				
YCP	6	7	18		14		9		2	18		1		327
YCV	1	7	16		7		2			16	1			403
YLN	1													

Statistics

Items Transited - November 2019															
Station Library →															
Item Library ↓	PVA2	PVPL	SED	SEL	SPR	TCP	THS	VOC	WIL	YAR	YCFLD	YCP	YCV	YLN	YLN
Total	76	4,406	1,748	449	90	11	68	1,973	220	423	45	289	80	3,078	790
AJS		16	3				2					1		1	2
ASH		53	9	4		1		8	2	1	1	4	1	1	1
BAG		95	24	14	2		1	25	2	1	2	6	1	3	1
BCC		64	10	13	3		2	16	4	12	6	3		3	2
BEA		44	8	3		1	4	7		2	3	2		4	1
BMHS														1	4
CLA		30	17	4	2			11	3	4	1	3		2	
CON		30	12	2	5			7	2	6		1		2	2
COR		46	15	4	1		2	6	2	9	4	1		1	1
CRK		11	2					6	2	3		1			14
CTW	1	610	227	55	4	2	2	161	24	61		36	9	18	162
CVCL		131	51	18	1		2	26	4	8		10		385	
CVHS		1	1	2											7
CVPL		229	70	19	2		2	36	8	14		11	4	2	1
CVUSD		21	13					5					1	2	538
DHL	1	29	12	4	1		1	6	1	2				1	1
ERU		42	22	5	1	1		13	1		1	7		1	
GMMS		1	1											3	1
JER		31	25	3	1			14	5	6	1	4	2	3	
LES		17	4				2			1		1			
MAY		57	11	5	2			8	2	3	1	2	1	3	
MES		4	1				1							2	
MUHS		6	6					1							
ORME		3	6		1			3						15	1
PAUL		26	14	1	1			4	1	4	6	1		2	4
PCL		22	42		1			9	7			5	2	1	
PHS		12	6		2			1	1	1	1	1	2		
PMH		1	1					2							15
PPL	3	1,475	608	137	32	2	23	324	74	109	5	85	30	2,454	18
PVPL	71		205	57	3		10	113	28	63	2	30	10	5	3
SED		621		42	8	4	14	988	16	56		38	11	6	1
SEL		41	9					9	1	7	2	1	1		
SPR		37	5	2				8		1		3		3	
STX		35	20	1	1				2		5	8	1		
TCP		1	1												
THS		10	3												
VOC		4	11	2											4
WIL		48	5	6	2			7		9	1	4	1	1	1
YAR		70	17	11	2			10	1		2	2		3	
YCFLD				1					1	2					1
YCP		187	122	12	9			71	13	12			3	144	4
YCV		245	129	22	3			68	13	26		18		6	
YLN											1				

Statistics

Discards - November 2019	
Station Library	Library Use Transactions
AJS	386
ASH	469
BAG	6
BCC	160
BEA	11
BMHS	227
CON	41
COR	25
CRK	9
CTW	313
CVCL	16
CVHS	1
CVPL	341
DHL	139
ERU	62
GMMS	89
JER	1
LES	382
MAY	2
MES	2
PAUL	1
PHS	185
PPL	875
PVPL	761
SED	322
SEL	242
THS	52
WIL	142
YAR	18
YCFLD	12
YCP	932
YCV	280
YLN	150
Total	6,654

Items Added - November 2019	
Item Library	Total Copies
AJS	51
ASH	23
BAG	88
BCC	102
BEA	116
CLA	33
CON	45
COR	56
CRK	10
CTW	488
CVCL	163
CVHS	147
CVPL	311
CVUSD	135
DHL	26
ERU	26
GMMS	1
JER	9
LES	47
MAY	52
MES	51
ORME	18
PAUL	86
PCL	15
PHS	28
PMH	1
PPL	805
PVPL	741
SED	594
SEL	34
SHM	17
SPR	107
STX	27
TCP	1
THS	88
WIL	34
YAR	56
YCP	335
YCV	212
YLN	304
Grand Total	5483

Total Items - November 2019	
Item Library	Total Copies
AJS	16,036
ASH	7,589
BAG	14,175
BCC	12,502
BEA	11,674
BMHS	40,411
CLA	8,906
CON	6,601
COR	6,644
CRK	3,627
CTW	98,838
CVCL	29,456
CVHS	18,746
CVPL	55,422
CVUSD	30,635
DHL	5,044
ERU	30,701
GMMS	10,028
JER	14,330
LAW	1,784
LES	15,385
MAY	10,320
MES	7,478
MUHS	14,852
ORME	9,230
PAUL	6,190
PCL	34,815
PHS	11,704
PMH	9,710
PPL	140,562
PVPL	91,364
SED	82,909
SEL	6,489
SHM	7,341
SPR	2,871
STX	576
TCP	1,263
THS	12,160
VOC	90
WIL	4,487
YAR	8,127
YAV	4,421
YCC	3,123
YCFLD	95
YCP	61,102
YCV	57,355
YLN	223,185
Total	1,250,353

Statistics

New Users - November 2019	
User Library	Sum of Number of Users
AJS	4
ASH	9
BAG	3
BCC	14
BEA	12
BMHS	6
CLA	4
CON	12
COR	15
CTW	100
CVCL	61
CVHS	5
CVPL	48
CVUSD	8
DHL	10
ERU	5
GMMS	4
JER	3
LES	9
MAY	10
MES	5
MUHS	12
ORME	1
PAUL	7
PCL	5
PHS	6
PMH	6
PPL	235
PVPL	391
SED	90
SEL	8
SPR	3
THS	8
VOC	10
WIL	2
YAR	6
YCP	24
YCV	3
Grand Total	1164

Total Users - November 2019	
User Library	Number of Users
AJS	708
ASH	982
BAG	806
BCC	1,119
BEA	1,107
BMHS	2,968
CLA	575
CON	613
COR	1,064
CRK	166
CTW	12,533
CVCL	5,805
CVHS	1,392
CVPL	5,783
CVUSD	2,084
DHL	650
ERU	5,583
GMMS	666
JER	274
LAW	4
LES	485
MAY	971
MES	1,196
MHS	1
MUHS	1,825
ORME	432
PAUL	477
PCL	3,150
PHS	2,465
PMH	765
PPL	26,513
PVA2	1
PVPL	23,340
SED	9,425
SEL	761
SHM	1
SPR	332
STX	3
TCP	25
THS	951
VOC	1,307
WIL	246
YAR	555
YCFLD	10
YCP	2,162
YCV	850
YLN	2
Total	123,133

Statistics

Patron Bills - November 2019			
Bill Payment Library	# of Bills	Total Bill Amount	Total Bill Payment Amount
AJS	3	\$14.00	\$116.00
BAG	8	\$13.60	\$5.00
BCC	1	\$0.00	\$26.00
BEA	1	\$0.00	\$11.00
BMHS	6	\$7.00	\$3.80
CON	3	\$3.30	\$0.60
COR	1	\$0.30	\$0.00
CTW	159	\$242.80	\$396.00
CVCL	101	\$143.50	\$103.00
CVHS	2	\$36.00	\$15.98
CVPL	87	\$134.40	\$211.70
CVUSD	8	\$74.00	\$46.00
DHL	2	\$0.00	\$78.00
ERU	13	\$22.00	\$24.00
GMMS	60	\$208.90	\$125.08
LES	9	\$109.90	\$143.00
MAY	10	\$19.30	\$4.00
MUHS	9	\$17.70	\$12.30
PAUL	3	\$42.00	\$3.50
PCL	2	\$16.50	\$0.50
PHS	2	\$0.00	\$7.60
PMH	57	\$93.20	\$76.00
PPL	284	\$1,108.38	\$1,170.70
PVPL	388	\$1,242.26	\$1,062.40
SED	131	\$236.20	\$244.80
SEL	5	\$0.30	\$23.00
THS	21	\$82.00	\$460.88
VOC	22	\$11.10	\$14.70
YAR	5	\$4.00	\$61.90
YCFLD	1	\$0.00	\$20.00
YCP	18	\$51.20	\$19.12
YCV	10	\$43.20	\$16.90
YLN	1	\$1.40	\$0.00
Grand Total	1433	\$3,978.44	\$4,503.46

Statistics

Circulation - November 2019				
Station Library	Client Types	Charge Item Part B	Renew Item	Grand Total
AJS	WorkFlows	1350	156	1506
AJS Total		1350	156	1506
ASH	BC Mobile		18	18
	Enterprise		96	96
	SIP	1091	25	1116
	WorkFlows	20	13	33
ASH Total		1111	152	1263
BAG	BC Mobile		4	4
	Enterprise		48	48
	None	1		1
	SIP	852	5	857
	WorkFlows	55	148	203
BAG Total		908	205	1113
BCC	BC Mobile		4	4
	Enterprise		112	112
	SIP	1379	8	1387
	WorkFlows	299	258	557
BCC Total		1678	382	2060
BEA	Enterprise		104	104
	None	46		46
	SIP	146		146
	WorkFlows	1825	255	2080
BEA Total		2017	359	2376
BMHS	WorkFlows	74	4	78
BMHS Total		74	4	78
CLA	BC Mobile		37	37
	Enterprise		20	20
	SIP	365	17	382
	WorkFlows	38	6	44
CLA Total		403	80	483
CON	BC Mobile		7	7
	Enterprise		42	42
	None	7		7
	SIP	806	7	813
	WorkFlows	62	17	79
CON Total		875	73	948
COR	BC Mobile		6	6
	Enterprise		60	60
	None	1		1
	SIP	1214	43	1257
	WorkFlows	89	63	152
COR Total		1304	172	1476
CRK	Enterprise		3	3
	None	32		32
	WorkFlows	169	72	241
CRK Total		201	75	276
CTW	BC Mobile		346	346
	Enterprise		1471	1471
	SIP	11814	536	12350
	WorkFlows	284	333	617
CTW Total		12098	2686	14784
CVCL	BC Mobile		59	59
	Enterprise		354	354
	SIP	1476	15	1491
	WorkFlows	3251	257	3508
CVCL Total		4727	685	5412
CVHS	WorkFlows	162	378	540

CVHS Total		162	378	540
CVPL	BC Mobile		51	51
	Enterprise		1057	1057
	SIP	1099	14	1113
	WorkFlows	3666	443	4109
CVPL Total		4765	1565	6330
CVUSD	Enterprise		2	2
	SIP	1076	35	1111
	WorkFlows	374	114	488
CVUSD Total		1450	151	1601
DHL	BC Mobile		9	9
	Enterprise		23	23
	SIP	344	13	357
	WorkFlows	203	56	259
DHL Total		547	101	648
ERU	BC Mobile		12	12
	Enterprise		154	154
	SIP	65	3	68
	WorkFlows	2872	104	2976
ERU Total		2937	273	3210
GMMS	WorkFlows	310	105	415
GMMS Total		310	105	415
JER	BC Mobile		5	5
	Enterprise		81	81
	WorkFlows	265	77	342
JER Total		265	163	428
LES	WorkFlows	1562	125	1687
LES Total		1562	125	1687
MAY	BC Mobile		30	30
	Enterprise		32	32
	SIP	754	18	772
	WorkFlows	286	147	433
MAY Total		1040	227	1267
MES	WorkFlows	576	116	692
MES Total		576	116	692
MUHS	WorkFlows	25	11	36
MUHS Total		25	11	36
ORME	WorkFlows	64		64
ORME Total		64		64
PAUL	BC Mobile		55	55
	Enterprise		95	95
	SIP	1247	23	1270
	WorkFlows	1	64	65
PAUL Total		1248	237	1485
PCL	Enterprise		94	94
	WorkFlows	203	88	291
PCL Total		203	182	385
PHS	Enterprise		14	14
	WorkFlows	111	15	126
PHS Total		111	29	140
PMH	WorkFlows	124	79	203
PMH Total		124	79	203
PPL	BC Mobile		807	807
	Enterprise		7476	7476
	None	13		13
	SIP	36378	1867	38245
	WorkFlows	1639	1218	2857
PPL Total		38030	11368	49398
PVA2	WorkFlows	11	16	27
PVA2 Total		11	16	27
PVPL	BC Mobile		543	543

Statistics

	Enterprise		3533	3533
	None	3		3
	SIP	21419	1235	22654
	workFlows	689	773	1462
PVPL Total		22111	6084	28195
SED	BC Mobile		233	233
	Enterprise		2117	2117
	None	18		18
	SIP	11689	182	11871
	workFlows	475	200	675
SED Total		12182	2732	14914
SEL	BC Mobile		1	1
	Enterprise		10	10
	None	3		3
	SIP	240	7	247
	workFlows	1232	70	1302
SEL Total		1475	88	1563
SPR	Enterprise		6	6
	SIP	198		198
	workFlows	116	77	193
SPR Total		314	83	397
TCP	BC Mobile		2	2
	workFlows	13		13
TCP Total		13	2	15
THS	Enterprise		1	1
	workFlows	1147	30	1177
THS Total		1147	31	1178
VOC	BC Mobile		33	33
	Enterprise		419	419
	workFlows	2012	33	2045
VOC Total		2012	485	2497
WIL	BC Mobile		11	11
	Enterprise		108	108
	SIP	621	12	633
	workFlows	20	9	29
WIL Total		641	140	781
YAR	BC Mobile		2	2
	Enterprise		102	102
	SIP	1059	15	1074
	workFlows	309	28	337
YAR Total		1368	147	1515
YCFLD	Enterprise		24	24
	workFlows	31		31
YCFLD Total		31	24	55
YCP	BC Mobile		39	39
	Enterprise		250	250
	None	1		1
	SIP	831	51	882
	workFlows	228	67	295
YCP Total		1060	407	1467
YCV	BC Mobile		9	9
	Enterprise		27	27
	SIP	250	39	289
	workFlows	394	361	755
YCV Total		644	436	1080
YLN	None	308		308
	SIP		564	564
	workFlows	25	1	26
YLN Total		333	565	898
Grand Total		123507	31379	154886

Checkins - November 2019	
Station Library	Total Checkins
AJS	1,428
ASH	1,117
BAG	948
BCC	1,759
BEA	2,036
BMHS	100
CLA	448
CON	908
COR	1,305
CRK	222
CTW	13,159
CVCL	5,246
CVHS	342
CVPL	5,341
CVUSD	1,449
DHL	553
ERU	3,024
GMMS	340
JER	254
LES	1,415
MAY	1,065
MES	652
MUHS	54
ORME	58
PAUL	1,344
PCL	241
PHS	1,197
PMH	185
PPL	41,522
PVA2	14
PVPL	23,879
SED	12,771
SEL	1,462
SPR	248
STX	3
TCP	5
THS	1,225
VOC	2,393
WIL	774
YAR	1,512
YCFLD	114
YCP	1,286
YCV	851
YLN	485
Total	134,734

Circulation Use Item - November 2019	
Station Library	Use Item Transactions
CTW	218
CVUSD	330
ERU	24
PCL	32
SED	184
SPR	243
YCP	170
YCV	200

Statistics

OPAC Searches

Library	Total
AJS	156
ASH	142
BAG	195
BCC	252
BEA	9
CLA	182
CON	229
COR	214
CRK	86
CTW	3983
CVHS	52
CVCL	274
CVPL	1175
CVUSD	189
DHL	229
ERU	365
GMMS	79
JER	361
LAW	0
LES	103
MAY	167
MES	51
MHS	16
MUHS	94
ORME	85
PAUL	87
PCL	420
PHS	120
PMH	62
PPL	9800
PVPL	4638
SED	7160
SEL	149
SPR	47
THS	87
VBC	213
VER	1307
WIL	181
YAR	188
YCP	1615
DEFAULT	2206
Total	36968

Again, logs were missing so numbers are smaller than usual. The problem has been identified and will be fixed by next month.

Statistics - Databases

Ebook Central

Month of: 11/2019					
Category: All Categories					
Usage Type: All Documents Selected					
Library	Total Titles Used	Total Unique Users	Total Book Downloads	Total Chapter Downloads	Top 5 Most Used Subjects
TOTAL	5557	4232	1892	2004	Business/Management; Psychology; Social Science; Education; Religion

Overdrive

Month of: 11/2019					
Usage Type: All Documents Selected					
User Activity					
Unique Users: 3782					
Checkouts		Holds			
Audiobook	7421	Audiobook	2611		
eBook	9957	eBook	3531		

Branch	Checkouts
Yavapai County Free Library District	2
Spring Valley Library	10
Crown King Public Library	11
Yarnell Public Library	23
Jerome Public Library	25
Seligman Public Library	28
Ash Fork Public Library	32
Cordes Lakes Public Library	39
Wilhoit Public Library	48
Mayer Public Library	60
Beaver Creek Public Library	65
Paulden Public Library	75
Bagdad Public Library	83
Black Canyon City Community Library	91
Congress Public Library	95
Clark Memorial Library	115
Dewey-Humboldt Town Library	125
Sedona Public Library - Village of Oak Creek	378
Camp Verde Community Library	635
Chino Valley Public Library	655
Sedona Public Library	1687
Cottonwood Public Library	1843
Prescott Valley Public Library	3322
Prescott Public Library	7601

Statistics - Databases

rbDigital Audiobooks

Month of: 11/2019	
Libraries	Checkouts
Beaver Creek Public/School Library	6
Camp Verde Community Library	4
Chino Valley Public Library	8
Cottonwood Public Library	31
Paulden Public Library	3
Prescott College Library	1
Prescott High School Library	2
Prescott Public Library	79
Prescott Valley Public Library	27
Sedona Public Library	5
Seligman Public Library	2
Yavapai College Library - Prescott	1
(blank)	16
Grand Total	185

rbDigital Magazines

Month	Checkouts	Turnaways
November	218	0

Statistics - Databases

UniversalClass

Month	New Registered Users	Login Sessions	New Courses Enrolled	Stud. Submissions
November	34	1404	150	2074

Mobile App

Month of: 11/2019		
Usage by Platform		
Platform Type	Devices	Launches
Amazon-FireOS	0	0
Android	433	2495
iPad	215	740
iPhone	683	4105
iPod Touch	1	26
TOTAL	1332	7366

SMS

Month of: 11/2019	
Hold Notice	3890
Manual Text	12
Overdue Notice	3069

AMH

Month of: 11/2019	
Items/Month	10619

The AMH is not collecting accurate numbers. we are looking into it.

Statistics - I-Tiva (TM3)

Date	Messages Imported	Messages Rejected	Calls Made	Number of Deliveries	Patron Logins on MESSAGE call
11/1/2019	119	11	140	116	
11/2/2019	104	29	121	93	
11/3/2019	52	1	52	46	
11/4/2019	18	3	24	18	
11/5/2019	79	7	94	73	
11/6/2019	129	11	161	119	
11/7/2019	104	6	132	94	
11/8/2019	96	5	118	89	
11/9/2019	95	16	107	94	
11/10/2019	51	2	51	43	
11/11/2019	25	1	29	23	
11/12/2019	7		7	6	
11/13/2019	134	2	168	122	
11/14/2019	121	8	146	114	
11/15/2019	102	9	119	95	
11/16/2019	118	2	151	106	
11/17/2019	37	1	37	32	
11/18/2019	23	2	27	22	
11/19/2019	109	3	132	104	
11/20/2019	141	9	171	129	
11/21/2019	117	16	146	109	
11/22/2019	105	4	134	91	
11/23/2019	98	4	113	90	
11/24/2019	44	1	44	34	
11/25/2019	30		32	30	
11/26/2019	87	1	97	84	
11/27/2019	77	15	95	70	
11/28/2019	135	6	171	121	
11/29/2019	1		3		
11/30/2019	19		26	17	
Grand Total:	2377	175	2848	2184	

I-Tiva Month To Date MESSAGE Report used