

FY 2019-2020



Yavapai
Library
Network

Annual
Statistical
Report

Statistics

Holds FY20					
Hold Inactive Reason	CAN-CELLED	EXP_ONSHLF	EXPIRED	FILLED	Total
Pickup Library	Number of Holds	Number of Holds	Number of Holds	Number of Holds	Number of Holds
AJS	36		1	155	192
ASH	202	107	17	4,052	4,378
BAG	185	119	6	1,777	2,087
BCC	625	167	9	6,057	6,858
BEA	540	380	20	3,960	4,900
BMHS	9	4		9	22
CLA	150	143	5	1,208	1,506
CON	309	142	11	3,351	3,813
COR	537	289	9	3,637	4,472
CRK	34	28		749	811
CTW	4,045	2,640	96	35,904	42,685
CVCL	1,309	833	62	13,265	15,469
CVHS	65	9	1	201	276
CVPL	1,473	1,024	39	15,266	17,802
CVUSD	43	153	28	256	480
DHL	377	204	12	2,537	3,130
ERU	336	158	21	2,337	2,852
GMMS	2	3		34	39
JER	54	72	9	1,087	1,222
LES	30	57		207	294
MAY	296	159	4	2,873	3,332
MES	2	11	1	49	63
MUHS	7			31	38
ORME	1	1	1	22	25
PAUL	503	188	12	4,981	5,684
PCL	80	106	1	395	582
PCM	2		1	35	38
PHS	64	9		178	251
PMH	2	2		8	12
PPL	17,905	8,552	289	123,453	150,199
PVA2	1,401	966	11	11,431	13,809
PVPL	9,074	7,089	179	73,240	89,582
SED	3,940	2,205	86	32,001	38,232
SEL	220	562	14	5,232	6,028
SPR	132	81	4	1,414	1,631
TCP	19	5	2	105	131
THS	159	66	2	386	613
VOC	2,205	617	52	15,906	18,780
WIL	219	81	2	2,220	2,522
YAR	284	141	20	4,917	5,362
YCFLD	168	35	20	524	747
YCP	675	291	10	3,928	4,904
YCV	160	105	4	1,319	1,588
YLN	20		3	41	64
Total	47,899	27,804	1,064	380,738	457,505

Statistics

Items Transited by Library FY20													
Station Library →													
Item Library	Total	AJS	ASH	BAG	BCC	BEA	BMHS	CLA	CON	COR	CRK	CTW	CVCL
Total	282,475	176	3,709	1,252	5,278	4,096	26	1,102	2,855	3,440	584	27,297	12,070
AJS	513		1	3	5	7	1		2	6		61	33
ASH	3,012	1		10	58	41		19	57	57	4	304	136
BAG	4,870		162		128	111		31	81	70	6	421	178
BCC	4,549	2	83	21		85		33	59	88	5	410	186
BEA	2,341	1	25	20	40		1	11	15	37	2	217	90
BMHS	150		1		2	1			1	1		10	8
BMMS	54												
CLA	3,172	1	58	23	66	39			31	39	5	303	112
CON	2,042	1	52	18	46	48		25		39	3	157	72
COR	2,776		49	14	95	58	2	23	23		3	259	92
CRK	1,101		15	1	19	22		5	14	15		96	39
CTW	31,544	23	404	129	634	427	2	97	352	415	45		1,486
CVCL	14,275	2	72	36	144	99	3	11	78	93	9	919	
CVHS	210		1		4	3			2			22	4
CVLAB	4			1									
CVPL	12,389	9	151	86	212	142	1	28	104	120	12	1,355	448
CVUSD	1,420	11	3	10	17	22			12	7		103	91
DHL	1,946		24	7	44	40		11	21	40	5	198	89
ERU	2,681		28	11	63	21		5	8	19		224	93
GMMS	178	1		1	1			2				11	6
JER	2,220		23	3	30	46		7	16	20	2	227	92
LES	415	4	3	6	9	1			1	7		42	29
MAY	3,493	1	62	18	85	55		29	43	58	12	331	114
MES	208		1	1	2					2		11	14
MUHS	330		2		11	8		2	3	2		30	13
ORME	86		2		2	2			1	1	1	11	4
PAUL	1,818	4	33	15	43	19		11	13	27	1	159	69
PCL	2,725	1	27	6	19	25		7	7	7		271	56
PHS	450	1	1	1	15	6			4	3	1	51	15
PMH	120		2	1	3	2	2			1		10	8
PPL	63,408	43	900	326	1,405	1,136	8	289	845	966	257	9,196	3,638
PVPL	35,315	34	485	205	705	525	5	148	343	532	63	4,071	1,794
SED	41,304	12	430	110	436	541		124	315	347	73	4,112	1,355
SEL	2,820		85	28	61	69	1	15	59	44	5	282	118
SHM	13												
SPR	2,068		33	28	76	35		16	19	29	2	188	84
STX	1,493	4	15	18	37	23		18	44	13	25	59	48
TCP	22			1	1	2		2					1
THS	234	6		1	4	2			1	2		20	8
VOC	123		2		3	2		1		4		11	3
WIL	2,536		65	18	66	51		18	43	39	6	238	91
YAR	4,321	1	96	13	117	77		35	48	73	1	393	156
YAV	2												
YCFLD	251		15		45	13		2	29	7	10		
YCP	11,920	10	75	29	237	132		37	69	87	10	1,012	456
YCV	15,546	3	223	33	288	158		40	92	123	16	1,502	739
YLN	7												2

Statistics

Items Transited by Library FY20

Station Library →

Item Library	CVHS	CVPL	CVUSD	DHL	ERU	GMMS	JER	LES	MAY	MES	MUHS	ORME	PAUL
Total	192	13,485	275	2,387	2,220	46	1,200	192	2,649	46	29	23	4,528
AJS	1	41	4	2		1		5	6		1		14
ASH	2	139	1	29	45		24	2	26				112
BAG	3	241	5	41	43		10	3	48				171
BCC	1	212	6	40	39		9	3	59		2		117
BEA	3	85	3	26	16		7	2	23	1		1	90
BMHS		19	2	1	1		2						2
BMMS													
CLA		106	2	18	23		8	2	40	1			139
CON		102	4	20	26		7		24				71
COR	3	132	1	22	13		7	3	30				99
CRK		47	1	6	9		3	2	7				77
CTW	21	1,482	28	285	229	3	111	14	289	6	6	2	391
CVCL	16	460	7	94	37		22	3	58	3		2	89
CVHS		12		3	2		1			1			7
CVLAB													1
CVPL	18		11	93	62	2	40	18	104	4	2		214
CVUSD	5	95		11	8		5	3	12	5	5	1	24
DHL		73	4		20		8		11		1		69
ERU	1	107	3	6			7		7	1		1	47
GMMS	2	21	1	1			1		2				16
JER		95	1	16	19			1	16				51
LES		29	2	1	1		2		9	1	1		10
MAY	2	160	1	40	22		12	1		4	1		106
MES		21	1	4					8				10
MUHS		18	2	1	1		1	1	2				5
ORME		4					2						
PAUL	5	77	1	21	13		3	1	17	1			
PCL	1	96		13	25		19		3			1	57
PHS	1	16	2	5	5		2			1			7
PMH		9		1					1				1
PPL	46	4,575	81	746	772	14	407	78	834	11	4	7	878
PVPL	35	1,876	55	301	239	13	118	28	393	2	1	3	519
SED	15	1,448	23	251	233	6	166	15	287	1	1	2	370
SEL		131	1	20	23		7	1	41				87
SHM													
SPR		123		14	7		3	1	26				81
STX	1	65	6	9	7		1		5				15
TCP							1						
THS		11	2			6	1		3		1		8
VOC		3			1		1						
WIL		108	2	29	23	1	8		34	1	1		83
YAR	2	179	3	47	34		9		41				109
YAV													
YCFLD				11					18				40
YCP	6	397	7	71	98		91	3	70	1	1	2	156
YCV	2	670	1	88	124		74	2	95	1	1	1	185
YLN			1										

Statistics

Items Transited by Library FY20									
Station Library →									
Item Library	PCL	PHS	PMH	PPL	PVA2	PVPL	SED	SEL	SPR
Total	366	213	20	67,504	2,152	59,224	19,882	4,000	1,529
AJS		3	2	124		134	20		1
ASH		1		751	10	692	139	42	40
BAG	2	5		1,000	27	1,236	278	86	92
BCC	3	4		1,104	12	1,002	299	98	50
BEA	3	5		649	13	560	151	24	30
BMHS		1		46		23	11	4	1
BMMS									
CLA				778	16	696	194	43	102
CON		1	1	423	10	497	125	31	49
COR	1			680	13	722	150	37	32
CRK	3	1		279	5	222	70	19	9
CTW	44	25	3	10,875	57	7,787	2,394	506	103
CVCL	4	1	1	2,519	52	2,092	563	156	40
CVHS				66		49	18	2	
CVLAB						1	1		
CVPL	11	5	1	3,977	48	3,144	810	142	53
CVUSD	2	4		403	11	349	104	9	2
DHL	1	4		456	10	461	133	33	22
ERU	6			880	6	596	263	24	31
GMMS			1	55	1	35	8	2	
JER	3	2		711		369	215	32	9
LES				82		132	18	4	
MAY	2	1		870	17	849	233	42	49
MES		1		55	1	50	12	1	1
MUHS	1			101		57	38	2	
ORME				21		14	9	1	1
PAUL	1			485	13	418	125	19	17
PCL		1		967	9	383	437	7	8
PHS			1	144		82	41	5	4
PMH		2		34		23	9	1	
PPL	106	62	6		343	20,102	6,715	1,203	288
PVPL	25	39	1	15,238	1,280		2,651	562	119
SED	46	21	2	11,700	45	7,600		424	109
SEL		3		696	12	571	171		44
SHM				13					
SPR	2	2		461	10	548	105	25	
STX	55	1		343	4	318	178	18	7
TCP				4	1	4	2	1	
THS		1		52		88	15	1	
VOC				27		24	35	3	
WIL	2	1		599	10	566	150	40	26
YAR	3	2	1	1,101	22	1,052	251	77	76
YAV				2					
YCFLD								17	22
YCP	23	8		3,999	38	2,361	1,328	94	30
YCV	17	6		4,734	56	3,314	1,411	163	62
YLN						1	2		

Statistics

Items Transited by Library FY20										
Station Library →										
Item Library	STX	TCP	THS	VOC	WIL	YAR	YCFLD	YCP	YCV	YLN
Total	2	103	478	20,418	2,261	4,119	434	3,255	853	6,505
AJS			11	4		3		6		11
ASH		2	6	111	31	48	17	44	7	4
BAG			13	171	44	72	22	42	15	12
BCC		1	13	200	38	85	25	36	10	109
BEA		1	12	92	2	29	15	33	4	2
BMHS		3		7						3
BMMS										54
CLA			1	139	18	47	28	36	5	53
CON			1	71	21	38	11	30	10	8
COR			5	88	14	49	23	22	9	3
CRK				58	9	26	1	9	4	8
CTW		13	27	1,563	291	522	12	329	82	30
CVCL		3	13	386	59	90	8	84	18	5,929
CVHS				9		1		3		
CVLAB										
CVPL		3	37	541	91	133	3	122	24	8
CVUSD		1	6	48	3	8		13	2	5
DHL			7	76	10	24	9	17	2	16
ERU		2		128	19	20	10	33	2	9
GMMS			6	2	1			1		
JER				121	23	35	2	24	7	2
LES			14	4		1		2		
MAY			3	122	39	44	11	41	7	6
MES			7	3				1		1
MUHS				19	2	5		3		
ORME			4	5					1	
PAUL			1	76	13	27	14	25	5	46
PCL		2	2	110	50	17	4	64	22	1
PHS		2		21	1	4		4	4	
PMH			5	5						
PPL	2	29	147	3,712	631	1,150	52	1,017	261	120
PVPL		17	75	1,442	284	529	27	411	107	15
SED		9	45	9,275	254	565	15	369	130	22
SEL			4	96	20	78	16	23	5	3
SHM										
SPR				65	12	16	17	30	9	1
STX				26	10	18	46	48	5	3
TCP							1			1
THS						1				
VOC					1	1			1	
WIL		1	6	102		51	10	34	5	8
YAR		1	5	183	38		16	44	11	4
YAV										
YCFLD					2	20				
YCP		6		642	115	128	9		79	3
YCV		7	2	695	115	234	9	255		5
YLN							1			

Statistics

Items Added by Library FY20	
Item Library	Total Copies
AJS	522
ASH	240
BAG	618
BCC	808
BEA	871
BMHS	30
BMMS	7939
CLA	300
CON	369
COR	634
CRK	108
CTW	5984
CVCL	3348
CVHS	722
CVLAB	230
CVPL	1979
CVUSD	2012
DHL	337
ERU	1056
GES	12115
GMMS	105
JER	277
LES	356
MAY	476
MES	510
MUHS	6
ORME	605
PAUL	435
PCL	727
PHS	96
PMH	3
PPL	13813
PVPL	7462
SED	6305
SEL	278
SHM	121
SPR	3183
STX	314
TCP	3
THS	952
VOC	4
WIL	325
YAR	679
YAV	15
YCFLD	3
YCP	2785
YCV	1951
YLN	32129
Grand Total	114140

Total Items FY20	
Item Library	Total Copies
AJS	14,969
ASH	6,349
BAG	14,254
BCC	11,198
BEA	11,291
BMHS	32,524
BMMS	7,933
CLA	8,939
CON	6,168
COR	6,351
CRK	3,425
CTW	97,311
CVCL	30,574
CVHS	15,073
CVLAB	2,228
CVPL	54,445
CVUSD	29,799
DHL	4,935
ERU	30,675
GES	12,115
GMMS	10,078
JER	14,261
LAW	1,784
LES	14,961
MAY	9,731
MES	6,437
MUHS	14,864
ORME	9,277
PAUL	6,080
PCL	35,150
PHS	11,231
PMH	9,673
PPL	138,631
PVPL	87,810
SED	82,480
SEL	6,403
SHM	7,383
SPR	5,790
STX	708
TCP	1,263
THS	12,124
VOC	9
WIL	4,501
YAR	7,888
YAV	4,436
YCC	3,123
YCFLD	94
YCP	60,763
YCV	56,231
YLN	229,832
Total	1,253,552

Statistics

Total Users - FY20	
User Library	Number of Users
AJS	728
ASH	971
BAG	754
BCC	1,129
BEA	1,098
BMHS	1,847
BMMS	272
CLA	567
CON	634
COR	1,048
CRK	159
CSES	625
CTW	12,338
CVCL	5,797
CVHS	1,208
CVLAB	4
CVPL	5,675
CVUSD	1,911
DHL	656
ERU	4,815
GES	572
GHMS	467
GMMS	673
HES	4
JER	256
LAW	4
LES	510
LTS	848
LVES	4
MAY	960
MES	1,212
MHS	1
MUHS	1,373
MVES	4
ORME	439
PAUL	505
PCL	3,012
PHS	2,000
PMH	796
PPL	26,150
PVA2	4
PVPL	23,222
SED	9,331
SEL	745
SHM	1
SPR	291
STX	3
TCP	25
THS	965
VOC	1,307
WIL	240
YAR	552
YCFLD	13
YCP	2,043
YCV	838
YLN	2
Total	121,608

New Users - FY20	
User Library	Sum of Number of Users
AJS	182
ASH	108
BAG	86
BCC	143
BEA	120
BMHS	633
BMMS	275
CLA	50
CON	110
COR	133
CRK	21
CSES	628
CTW	1117
CVCL	675
CVHS	233
CVLAB	7
CVPL	567
CVUSD	374
DHL	92
ERU	1274
GES	576
GHMS	470
GMMS	97
HES	7
JER	20
LES	121
LTS	852
LVES	6
MAY	74
MES	115
MUHS	490
MVES	7
ORME	61
PAUL	95
PCL	837
PHS	258
PMH	128
PPL	3245
PVPL	2845
SED	886
SEL	137
SPR	117
THS	164
VOC	135
WIL	26
YAR	68
YCFLD	4
YCP	251
YCV	87
Grand Total	19007

Statistics

Patron Bills by Library for FY20			
Bill Library Code	# of Bills	Bill Amount	Bill Payment Amount
Total	70,420	\$19,289,887.50	\$19,154,656.01
AJS	93	\$1,529.09	\$1,120.90
ASH	296	\$2,696.97	\$1,350.19
BAG	358	\$3,257.07	\$1,777.37
BCC	446	\$3,502.04	\$1,124.67
BEA	523	\$3,927.56	\$2,371.93
BMHS	1,071	\$22,962.19	\$14,143.85
CLA	92	\$759.60	\$386.68
CON	263	\$2,441.30	\$2,096.60
COR	593	\$5,520.68	\$1,907.37
CRK	28	\$188.08	\$178.88
CTW	7,185	\$24,412.74	\$12,068.74
CVCL	3,981	\$12,236.51	\$7,754.66
CVHS	1,532	\$18,966,057.67	\$18,954,803.74
CVPL	3,148	\$9,158.27	\$4,433.97
CVUSD	517	\$4,528.89	\$2,271.48
DHL	280	\$2,574.24	\$1,540.43
ERU	338	\$5,953.66	\$5,603.11
GMMS	616	\$2,501.15	\$1,646.95
JER	213	\$2,369.58	\$1,345.59
LES	391	\$5,829.95	\$4,754.43
MAY	330	\$2,992.19	\$1,201.24
MES	185	\$2,255.28	\$1,813.44
MUHS	356	\$1,696.19	\$1,238.15
ORME	243	\$2,016.08	\$1,245.92
PAUL	219	\$1,689.61	\$583.32
PCL	289	\$1,992.39	\$692.70
PHS	415	\$5,929.42	\$4,959.45
PMH	822	\$4,458.87	\$3,344.86
PPL	15,183	\$61,360.02	\$33,249.22
PVA2	8	\$19.25	\$19.25
PVPL	16,458	\$69,170.42	\$52,738.23
SED	9,457	\$17,769.72	\$10,082.85
SEL	451	\$3,801.68	\$1,826.97
SPR	75	\$1,204.21	\$493.13
TCP	26	\$96.53	\$68.49
THS	664	\$10,097.18	\$8,735.74
VOC	833	\$841.03	\$637.73
WIL	158	\$1,556.03	\$852.14
YAR	259	\$2,060.55	\$507.35
YCFLD	12	\$242.35	\$240.00
YCP	940	\$4,366.82	\$3,478.36
YCV	467	\$2,144.71	\$1,441.20
YLN	606	\$9,719.73	\$2,524.73

Statistics

Circulation FY20			
Station Library	Charge Item Part B	Renew Item	Grand Total
AJS	12154	1512	13666
ASH	11178	1790	12968
BAG	7952	2051	10003
BCC	15833	4619	20452
BEA	17273	3591	20864
BMHS	2861	168	3029
CLA	3845	900	4745
CON	8152	994	9146
COR	11616	2615	14231
CRK	2773	902	3675
CTW	126586	32488	159074
CVCL	52962	9230	62192
CVHS	2903	2591	5494
CVPL	53674	15988	69662
CVUSD	11348	970	12318
DHL	5416	1779	7195
ERU	18486	2474	20960
GMMS	2655	463	3118
JER	2718	1324	4042
LES	10569	779	11348
MAY	10767	2321	13088
MES	3777	456	4233
MUHS	352	144	496
ORME	792	14	806
PAUL	11761	2616	14377
PCL	1822	1229	3051
PHS	964	330	1294
PMH	2483	974	3457
PPL	416939	117380	534319
PVA2	1659	232	1891
PVPL	252096	68890	320986
SED	116548	27143	143691
SEL	15648	1294	16942
SPR	3490	414	3904
STX	4		4
TCP	116	22	138
THS	8273	194	8467
VOC	20408	5041	25449
WIL	5979	1359	7338
YAR	12629	1846	14475
YCFLD	437	73	510
YCP	10326	4332	14658
YCV	5733	3357	9090
YLN	6534	6386	12920
Grand Total	1290491	333275	1623766

Circulation Use Item FY20	
Station Library	Use Item Transactions
BEA	1
CTW	2,416
CVUSD	4,679
ERU	148
PCL	177
SED	2,172
SEL	4
SPR	2,845
YCP	2,201
YCV	1,952
PPL	1
PVPL	6,078
SED	3,099
SPR	722
THS	67
YCP	2,756
YCV	3,529

Statistics

Checkins FY20	
Station Library	Total Checkins
AJS	13,636
ASH	14,166
BAG	8,348
BCC	19,094
BEA	18,391
BMHS	7,533
CLA	4,432
CON	9,116
COR	13,486
CRK	3,001
CTW	144,339
CVCL	59,313
CVHS	3,066
CVPL	61,312
CVUSD	11,539
DHL	7,876
ERU	18,344
GMMS	3,197
JER	3,114
LES	11,309
MAY	11,557
MES	3,817
MUHS	391
ORME	703
PAUL	12,377
PCL	1,858
PHS	4,297
PMH	2,243
PPL	446,851
PVA2	108
PVPL	281,460
SED	127,574
SEL	17,531
SHM	14
SPR	3,605
STX	27
TCP	122
THS	9,375
VOC	25,442
WIL	7,338
YAR	14,115
YAV	37
YCFLD	1,683
YCP	17,441
YCV	7,917
YLN	28,105
Total	1,460,600

Statistics - Databases

Ebook Central

Report Name	Site Activity Report				
Document Collection	All				
Summarization	Entire Period				
Time Period	2019-07-01 to 2020-06-30				
	Total Titles Used	Total Unique Users	Total Book Downloads	Total Chapter Downloads	Top 5 Most Used Subjects
	5546	3749	1792	1954	Social Science, Literature, History, Business/Management, Religion

Overdrive

FY 2019-20					
User Activity					
Unique Users: 9454					
Checkouts		Holds			
Audiobook	95710	Audiobook	35260		
eBook	141525	eBook	54811		

Statistics - I-Tiva (TM3)

Month	Messages Imported	Messages Rejected	Calls Made	Number of Deliveries	Patron Logins on MESSAGE call
July '19	2892	115	3444	2688	
August '19	1756	48	3603	2802	
September '19	2428	90	2866	2265	
October '19	2739	197	3315	2532	
November '19	2377	175	2848	2184	
December '19	2580	131	3065	2359	
January '20	2752	82	3297	2555	
February '20	2643	122	3191	2438	
March '20	1962	80	2384	1785	
April '20	649	29	750	606	
May '20	1761	70	2010	1652	
June '20	1786	83	2004	1627	
Total	26325	1222	32777	25493	